

## **KISS THE COOK CATERING**

Catering Toronto

Festive Feasts to Special Events

“We provide delicious food for special events, weddings, daily office meals, corporate functions, and more!”

### **Reasons:**

I like food and pastries a lot and why I go to this pastries store in Toronto whenever I pay a visit to my brother. Kiss the cook catering has high-quality foods, professional chefs, and staff. Dealing with so many diverse menu options, being creative and unique offers. Providing good and excellent presentation delays. Kiss the cook catering is very affordable, providing good customer service and customize options for its customers. They also have a good condense environment that makes one feel comfortable and relax, leaving very happy.

### **Wants:**

- Giving out many varieties.
- On time delivery to the customers and communications.
- To be able to coordinate and plan events.

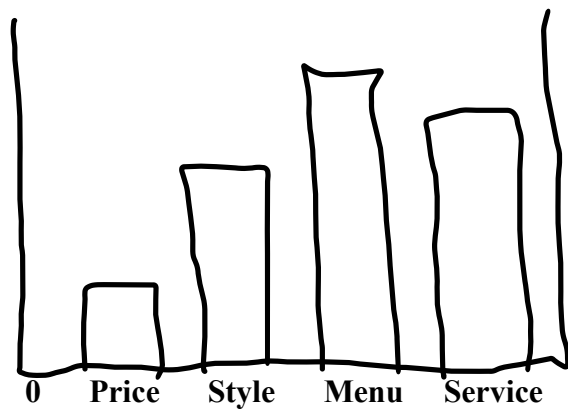
### **Needs:**

- To be able to offer many menus customization options, allowing one to select their own specific dish and accommodate dietary needs such as vegan, gluten-free, etc.
- To be punctual and organized, arriving on time and meeting deadlines specified, and able to communicate frequently.
- They need more assist with the event planning, like the overall designs and structure of the events, choosing the right things to correspond with the other settings.

### **Frustrations:**

- Overbooking and understaffed which causes a lot of delay.
- Lack of flexibility from them.
- Communication and lack of unresponsive issues during the planning process which a times delays.
- Inadequate portions of food.

### **Motivation Scales for Kiss the Cook Catering Store:**

**Bio:**

My name is Marycynthia. A student at Algonquin College Campus. Through the knowledge impacted on me through school, I have developed some skills and many interpersonal skills and have also helped to render excellent services to people. I can make research, writing, drafting emails, reporting and help to provide information insights that can help and range with the business growth and development.

The kiss the cook catering has met so many of my needs and so on.

1. Helped with event planning.
2. Offered so many customize options during the events.
3. They have offered and exhibited a good customer service to the people.

The UX of their site is working because that's where people see information about the catering store and give recommendations and reviews.

URL: <https://www.kissthecookcatering.com/home>



kiss the cook catering  
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