Name: Ngeno Kibet Caleb

Nationality: Kenyan

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Email: ngenokibetcaleb@gmail.com

Language: Swahili (Native), English (Conversational)

About

- Exceptionally well organized, resourceful and highly motivated with the ability to handle multiple projects and produce intended results; timely, desired quality with minimal error margin.
- Strong analytical skills.
- Attention to detail.
- Interpersonal skills.
- Customer service.

Professional profile

- Database Administration- MySQL, SQLite studio, MS Access
- Network administration
- C++, JAVA, C, Python Programming
- Web development- JavaScript, CSS, HTML PHP
- Graphic design- Canva, Adobe
- Photography
- System administration -POS MS Dynamix
- Accounting- Ms Dynamix 365,Quickbooks
- Project management (PMP)
- Data visualization and analysis – Power Bi, Tableau

EDUCATION

- **Tertiary**- Bachelor of Science in Information Technology, JKUAT

Bachelor of Science (Mathematics), University of Nairobi

- **High School**- Cheptenye Boys' High School for KCSE (B)

Other Certifications

- Diploma in Data Analysis - KUBICLE
- Udemy certificates in HTML5, Search Engine Optimization, Desktop Support IT support
- Cybersecurity - CISCO academy
- Mercy Community College (Computer)
- Alison

WORK EXPERIENCE

1. IT Consultant | Tech Gaetano – Consultancy firm

   01/2024 - Present

   - Advise clients on software.

   - Redeveloped frontend for 5 web applications.

   - Manage e-commerce websites for our clients by monitoring web traffic.

   - Acted as a data controller.

   - Integrated AI into existing web application. (chatbot)

   - Implemented a secure payment integration gateway into an ecommerce website (MPESA).

   - Built an AI powered news aggregator by scraping data from news multiple news sources. Utilized a variety of API's such as TypeSense's hybrid search, OpenAI, google API's, Algo's image recommendation.

- Software Testing.

2. Data Analyst | Parse Consulting - An Accounting firm

 05/2021 - 12/2023

- Used Power BI and SQL to redefine and track KPI's surrounding marketing initiatives, and supplied recommendations to boost landing page conversion rate by 38%.

- Led a team of analysts to brainstorm potential marketing and sales improvements, and implemented A/B tests to generate 15% more client leads.

- Redesigned data model through iterations that improved predictions by 12%.

- Built data models and maps to generate meaningful insights from customer data, boosting successful sales efforts by 12%.

- Modelled targets likely to renew, and presented analysis to leadership, which led to a YoY revenue increase for clients.

 - Compiled, studied, and inferred large amounts of data, modelling information to drive auto policy pricing. Devised KPI's using SQL across company website in collaboration with cross-functional teams to achieve a 120% jump in organic traffic.

- Analyzed documented, and reported user survey results to improve customer communication processes by 18%. Collaborated with analyst team to oversee end-to-end process surrounding customers' return data.

3. Kibet Motors

 - Social media

4. Theforage.com

- Data analysis internship (Red Bull)

Hobbies and interests

- Watching YouTube videos, acquiring a new skill
- Playing soccer and basketball
- Karaoke
- Yoga
- Ice skating
- Software development
- Game and app development
- Blogging

Referees

1. Jane Obura Obiny

   +254 724 488 750

2. Lawrence Kiprono

   +254721 269 980