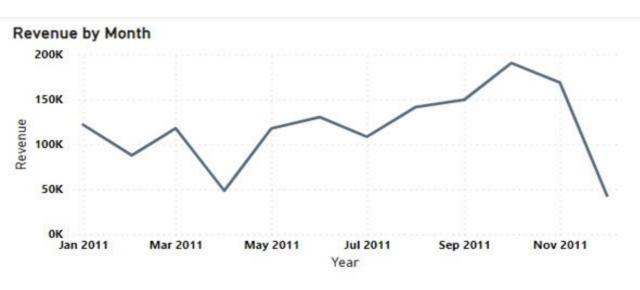
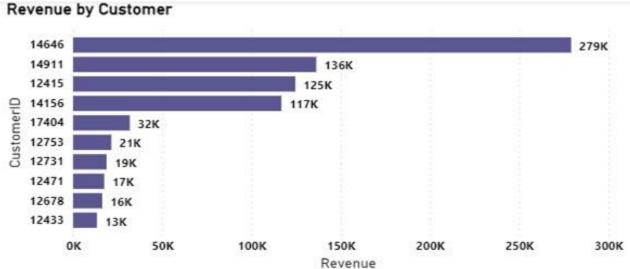
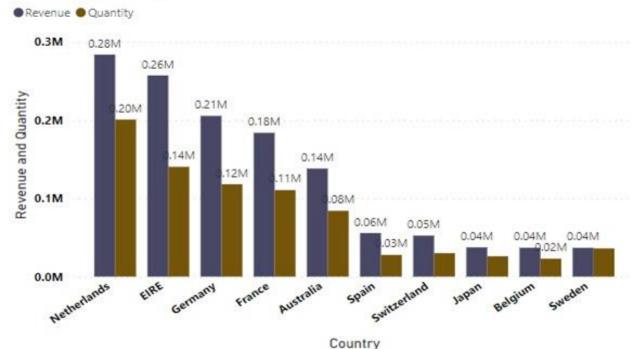


# **DASHBOARD**



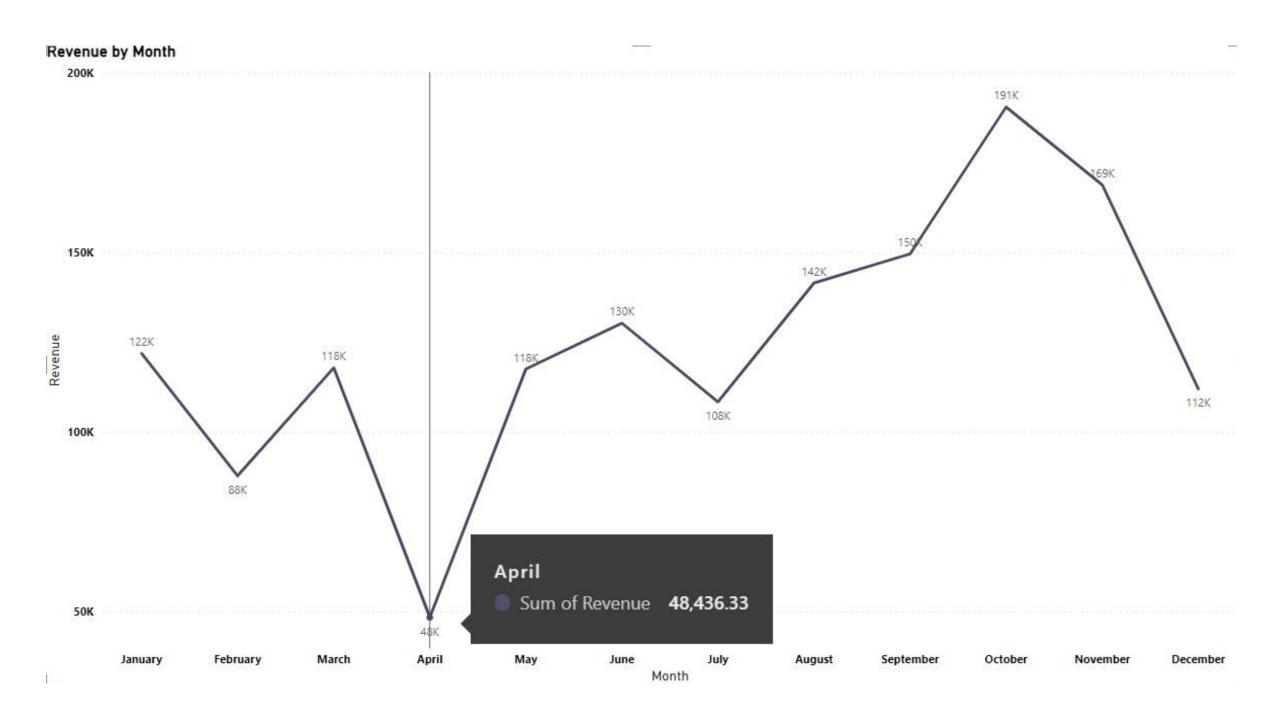


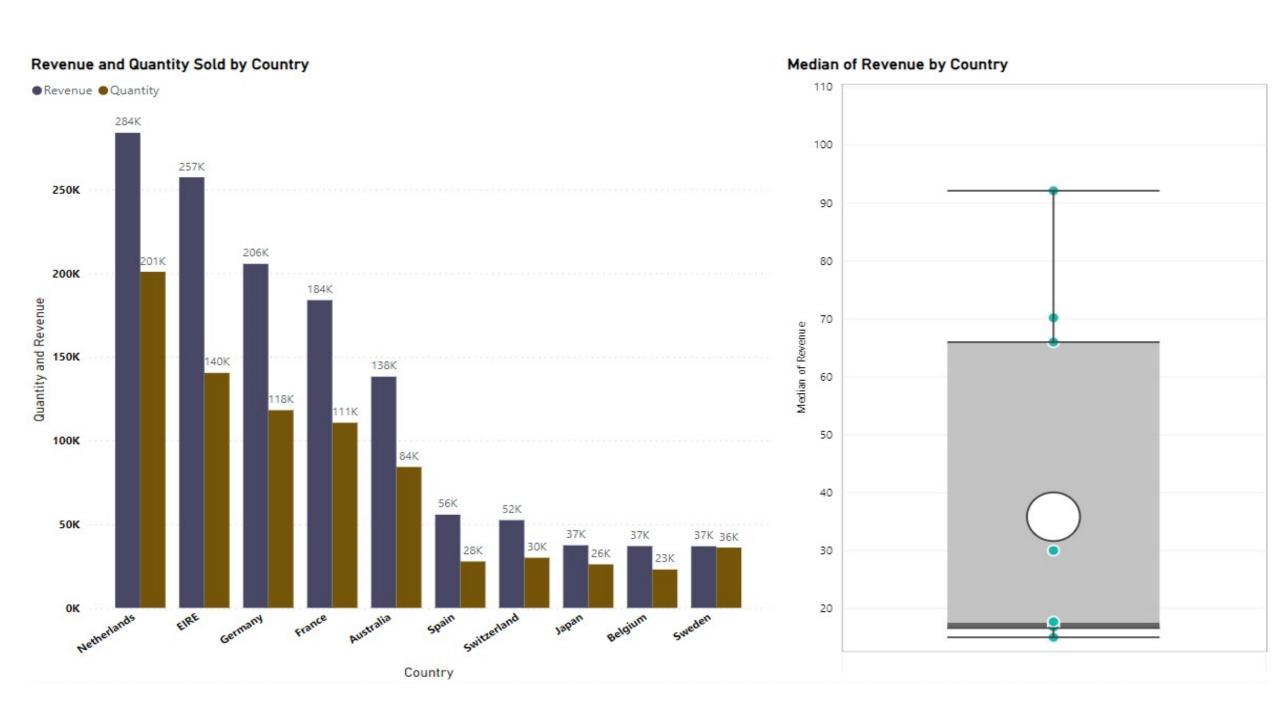
#### Revenue by Country

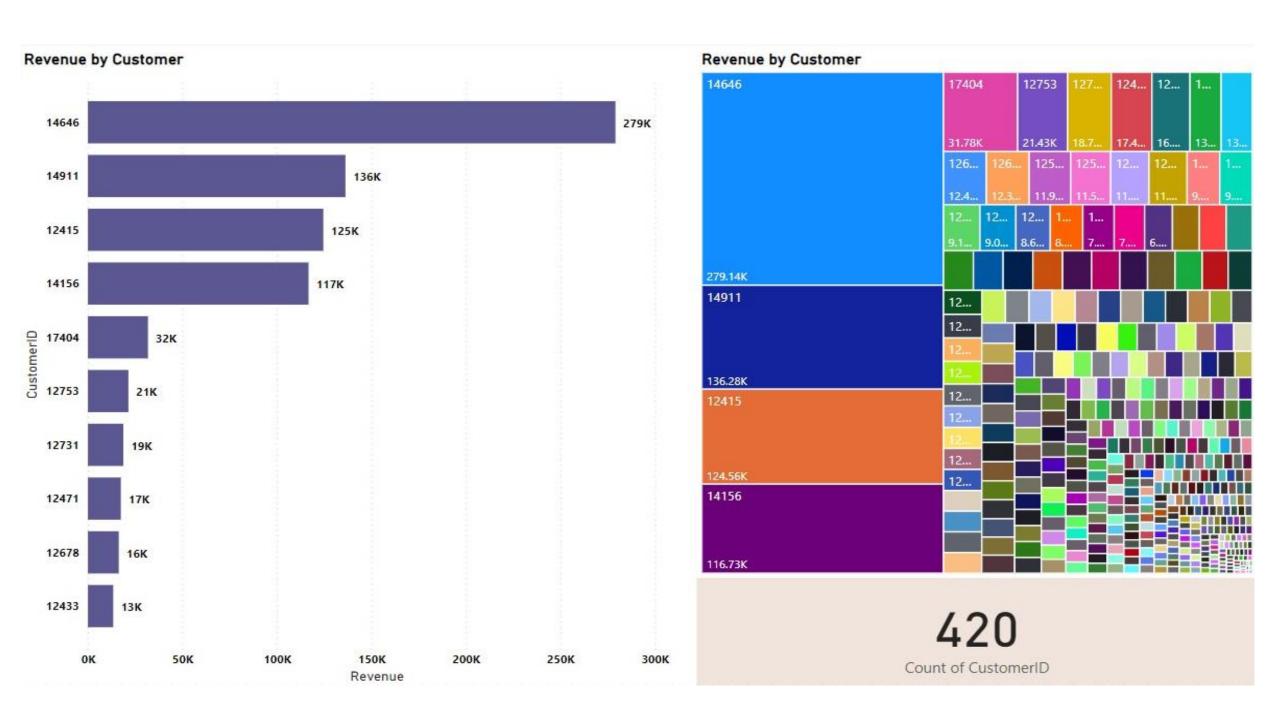


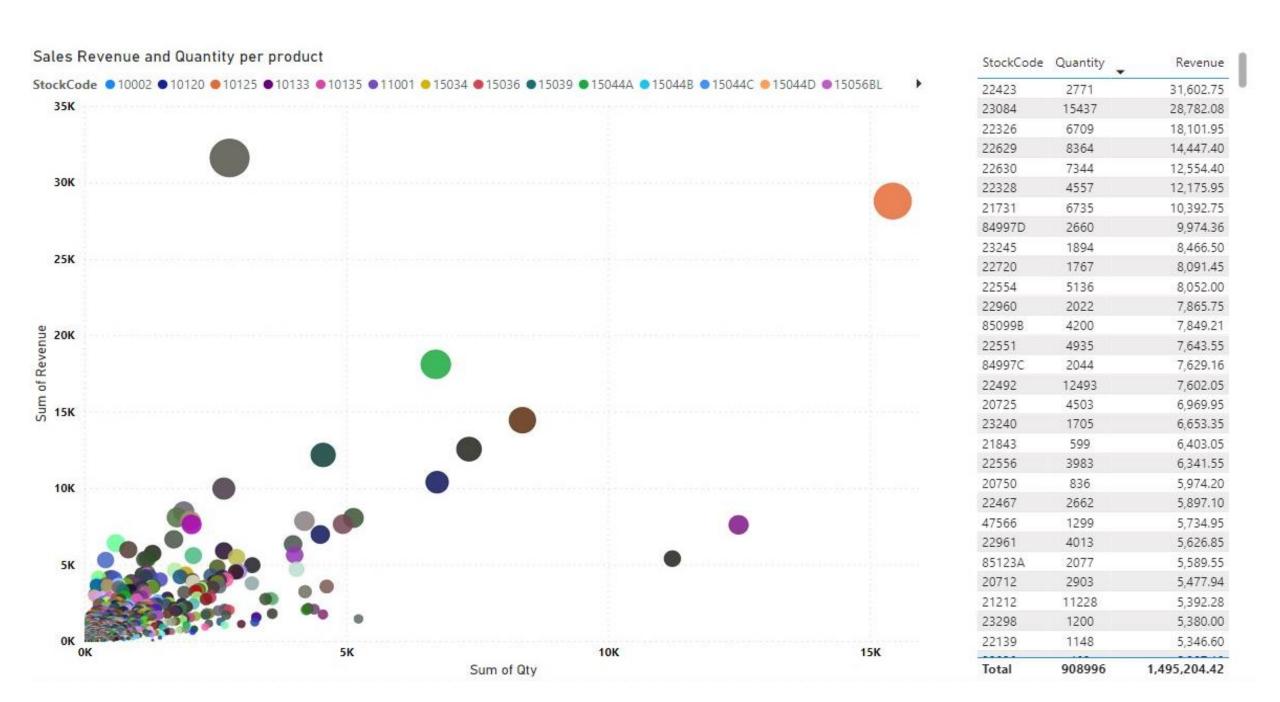
#### Country by Total Units Sold











### Map of Countries



Total Units Sold by Country

Total Revenue by Country

797K

Quantity

1.50M

Revenue

### Top 10 and bottom 10 Countries

| Australia         | EIRE    | Lithuania   | Saudi Arabia            |
|-------------------|---------|-------------|-------------------------|
| Bahrain           | France  | Malta       | Spain                   |
| Belgium           | Germany | Netherlands | Sweden                  |
| Brazil            | Japan   | Norway      | Switzerland             |
| Czech<br>Republic | Lebanon | RSA         | United Arab<br>Emirates |

## INSIGHTS

A trend analysis of revenue was carried out to see if there was any seasonality in store sales. The result showed an upward trend in sales with dips in February, April and July for year 2011. The highest revenue was in October at \$191K and a 27% increase over the previous month, then sales dips for November and December. The sales store is impacted by seasonality in the last two quarters of the year 2011.

Assessing top 10 countries with most sales, United Kingdom was excluded from the data, as it already had high demands for the products. Netherlands was the best country for revenue generation and quantity sold. Eire, Germany, France and Australia had high volumes and revenue for products sold. These regions should be targeted for product expansion.

The customer base had 420 distinct customer IDs. Data shows that 84 customers (20%), generated over \$1M (80%) of revenue (Pareto Principle). Top 4 customers generated revenue in hundreds of thousands of dollars while the rest of customer base had revenue in tens of thousands dollars or less. This can impact the business in areas of innovation, diversification, business dependency and financial risks.

To manage these risks, the business should diversify its customer base and target market campaigns to potential high-value customers using recency, frequency and monetary metrics.

Looking at product differentiation, top product sold 12,666 less products than second best revenue generating product. To optimize inventory management, product mix and marketing promotions, more research needs to done to understand why the second best product had higher sales volume and was more popular. Exploration of customer behaviour and reasons for preference of top 2 products, will help business tailor its marketing and sales strategies more effectively.

Finally, the map chart shows sales for both top 10 and bottom 10 regions. Most of top sales made in the European regions. The two least profitable regions were Saudi Arabia and Bahrain. They have very strong GDP figures compared to other countries within that region. If the business is considering expansion into underperforming regions, these regions will be best suited for it.

To do this, it needs to implement new product development to adapt product and marketing communication with local culture, language and customs. Also, forming partnerships with local businesses or influencers with strong presence in these regions will increase brand awareness, relevance and product uptake.