# 8. Case studies from 'Group C'

- The case studies of 'Group C' are research-oriented case studies where it is hard to pick up the statistical (analytics) problem but where you have to do a lot of thinking and the answer may or may not be well known.
- → These case studies require multivariate data analysis methods.
- → Several stages of analysis may also be needed to obtain suitable results.
- There may not necessarily be an 'answer' to the statistical problem.
- ♦ In what follows, we present six case studies.

# C.1 Plastic explosives detection

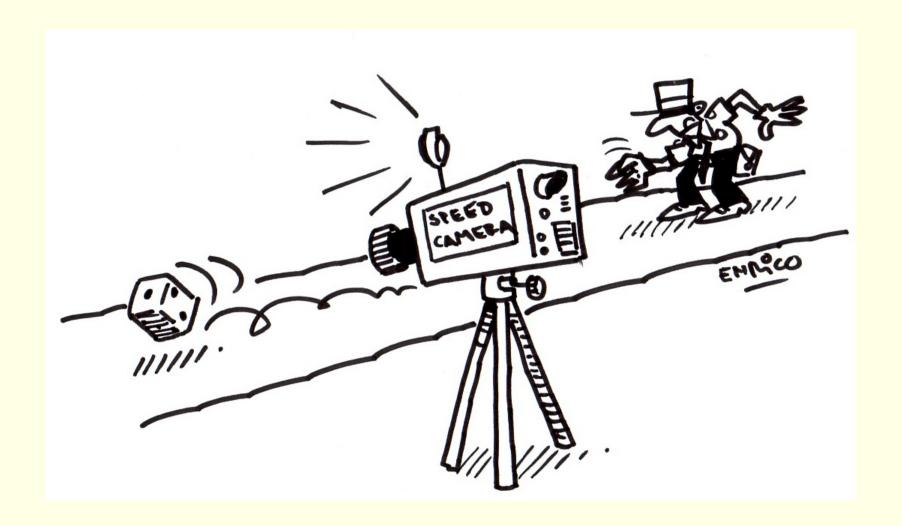
- One of the most effective devices for detecting plastic explosives is a type of X-ray scanner that produces a profile of the chemical composition of a small area inside, for example, a suitcase.
- → If the profile shows a pattern similar to one of the known explosives then the suitcase is classified as a 'bomb'.
- → The emphasis in this case study is on the reliability of plastic explosive detection based on an early X-ray machine prototype.
- → How well can plastic explosive be detected? What type of decision rule should be used?

• The client performed an experiment where 3'053 profiles were obtained, of which 1'108 corresponded to explosive substances and the remaining 1'945 were from typical substances found in suitcases.

Source:

www.statoo.com/DATA/AC/Cexplosives.xls

- Size: 3'053 rows (i.e. suitcases), 24 columns (i.e. variables).
- Variables:
  - Y: is 1 if the suitcase has a 'bomb', and 0 otherwise;
  - X1, ..., X23: signal profile each profile is a vector of 23 numbers which are a summary of the signal absorbed by the material.



## C.2 Head injuries

- There is much controversy about the use of 'Computed Tomography' (CT) for patients with 'minor' head injury.
- Note that head injury is classified as 'minor' if the so-called 'Glasgow Coma Scale' (GCS) is  $\geq 13$  (or = 13 herein) the GCS being a neurological scale used to assess level of consciousness after head injury.
- $\rightsquigarrow$  The lowest possible GCS is 3 (deep coma or death), while the highest is 15 (fully awake person).

- A client wants to develop a highly sensitive clinical decision rule for use of CT in patients with 'minor' head injuries.
- → Such a rule could have the potential to significantly standardise and improve the emergency management of patients with 'minor' head injury.
- $\leadsto$  To do so, the client has data on the clinical characteristics of a sample of 3'121 individuals who suffered 'minor' head injuries.
- → You are asked to predict occurrence of clinically important brain injury as revealed on CT, given the other clinical characteristics.
- → What type of decision rule could be used? What are the 'high-risk' factors?

• Source:

www.statoo.com/DATA/AC/Cheadinjury.xls

• Size: 3'121 rows (i.e. individuals), 11 columns (i.e. variables).

#### Variables:

```
- age.65: age factor (0 = 'under 65', 1 = 'over 65');
- amnesia.before: amnesia before impact (0 =  'less than 30 minutes', 1 =  'more
  than 30 minutes');
- basal.skull.fracture: (0 = 'no fracture', 1 = 'fracture');
- GCS.decrease: GCS decrease (0 = 'no deterioration', 1 = 'deterioration');
- GCS.13: initial GCS (0 = 'not 13', 1 = '13');
- GCS.15.2hours: GCS after 2 hours (0 = 'not 15', 1 = '15');
- high.risk: assessed by clinician as high risk for neurological intervention (0 = \frac{1}{2}
   'not high risk', 1 = 'high risk');
- loss.of.consciousness: 0 = 'conscious', 1 = 'loss of consciousness';
- open.skull.fracture: 0 = 'no fracture', 1 = 'fracture';
- vomiting: 0 = 'no vomiting', 1 = 'vomiting';
- clinically.important.brain.injury: any acute brain finding revealed on CT
  (0 = \text{'not present'}, 1 = \text{'present'}).
```



## C.3 AIDS study

- Measuring the 'cell count' of particular cells provides an effective means of monitoring patients who are affected by the AIDS virus, or have diseases such as cancer or hepatitis.
- For someone who is HIV-positive, two important diagnostics are their CD4 and CD8 'cell counts'.

- CD4 are white blood cells that the AIDS virus uses as a host to reproduce itself.
- → Hence CD4 cell counts provide a key indicator of a person's immune status:
  - below 200: full-blown AIDS;
  - 200 to 500: intermediate stage;
  - above 500: sound functioning immune system.
- ♦ CD8 cells help suppress the infectiousness of the virus by killing cells the body decides are foreign. Unfortunately, the AIDS virus itself evades detection by residing within the CD4 cell.
- → However, the CD8 cell count provides a measure of the person's ability to fight off other infections.
- Another measure of the viral 'load' carried by a person is their RNA count.
- → This is a single strand of DNA which the AIDS virus uses to reproduce itself.

- The purpose of this case study is to see if these three measures (i.e. CD4, CD8 and RNA counts) provide 'discrimination' between two groups of couples classified as 'Discordinant' (DP: only one partner HIV-positive) and 'Concordinant' (CP: both HIV-positive).
- $\rightsquigarrow$  Only one partner from each couple was included in the study, with the infected partner being measured in the DP group.
- → This provided a more homogeneous cohort, and to eliminate confounding effects,
  drug users and nonmonogamous couples were excluded.

Source:

www.statoo.com/DATA/AC/Caids.xls

- Size: 278 rows (i.e. patients), 5 columns (i.e. variables).
- Variables:
  - sex: gender of patient (f = 'female', m = 'male');
  - type: 'CP' if both patient and their partner are infected, 'DP' if patient's partner is not infected;
  - cd4, cd8, rna: cell counts of patient.



## C.4 Credit rating

- A banking client provides you with data containing information concerning the credit rating of 4'017 individuals.
- The client's primary question is to know whether it is possible to predict 'credit rating' (*i.e.* whether or not an individual is a 'bad risk' customer) using the other information in the data.
- → How well can credit rating be detected? What type of decision rule should be used?

• Source:

www.statoo.com/DATA/AC/Crisk.xls

• Size: 4'017 rows (*i.e.* individuals), 10 columns (*i.e.* variables).

#### Variables:

```
AGE: age in years;
INCOME: annual income (in dollars);
- GENDER: gender (f = 'female', m = 'male');
– MARITAL: marital status ('single', 'married' or 'divsepwid');

    NUMKIDS: number of kids;

– NUMCARDS: number of cards:
- HOWPAID: how paid ('monthly' or 'quarterly');
- MORTAGE: mortage (y = 'yes', n = 'no');

    LOANS: number of existing loans;

    RISK: indication whether or not an individual is a 'bad risk' customer

  ('bad risk' or 'good risk').
```





# C.5 Assessing telecommunications churn risk

- Your client is a telecommunications company who provides you with data for 5'000 customers.
- The client's primary question is to know whether it is possible to predict 'customer churn' (also known as 'customer attrition', *i.e.* whether or not customers discontinue doing business with the telecommunications company) using the other information in the data.
- → How well can customer churn be detected? What are the most important 'drivers' for churn?

• Source:

www.statoo.com/DATA/AC/Cchurn.xls

- Size: 5'000 rows (i.e. customers), 18 columns (i.e. variables).
- Variables:
  - account\_length: duration of the customer relationship (in weeks);
  - international\_plan: international plan ('yes' or 'no');
  - voice\_mail\_plan: voice mail plan ('yes' or 'no');
  - number\_vmail\_messages: number of voice mail messages;
  - total\_day\_minutes: total number of day-time national call minutes;
  - total\_day\_calls: total number of day-time national calls;
  - total\_day\_charge: total number of chargeable day-time national call minutes;

- total\_eve\_minutes: total number of evening national call minutes;
- total\_eve\_calls: total number of evening national calls;
- total\_eve\_charge: total number of chargeable evening national call minutes;
- total\_night\_minutes: total number of night-time national call minutes;
- total\_night\_calls: total number of night-time national calls;
- total\_night\_charge: total number of chargeable night-time national call minutes;
- total\_intl\_minutes: total number of international call minutes;
- total\_intl\_calls: total number of international calls;
- total\_intl\_charge: total number of international chargeable call minutes;
- number\_customer\_service\_calls: total number of calls to the customer service;
- churn: indication whether or not the customer churned ('yes' or 'no').



# C.6 Sales of orthopedic equipment

- $\bullet$  An orthopedic equipment manufacturer provides you with data containing information from 4'703 hospitals concerning the sales of their orthopedic material to these hospitals.
- → The client's objective is to find ways to increase sales of orthopedic material from their company to hospitals.

• Source:

www.statoo.com/DATA/AC/Cortho.xls

• Size: 4'703 rows (i.e. hospitals), 15 columns (i.e. variables).

#### Variables:

```
    BEDS: number of hospital beds;

 RBEDS: number of rehabilitation beds;
  OUTV: number of outpatient visits;
  ADM: administrative costs (in 1'000's dollars per year);
  SIR: revenue from inpatient;
  SALESY: sales (in 1'000's dollars) of rehabilitation equipment for the current year;
  SALES12: sales (in 1'000's dollars) of rehabilitation equipment for the previous year;
- PRHIP: number of hip operations (total for the previous year);

    PRKNEE: number of knee operations (total for the previous year);

- TH: teaching hospital (0 = 'no', 1 = 'yes');
  TRAUMA: presence of a trauma unit in the hospital (0 = 'no', 1 = 'yes');
  REHAB: presence of a rehabilitation unit in the hospital (0 = 'no', 1 = 'yes');
  HIP: number of hip operations (total for the current year);
  KNEE: number of knee operations (total for the current year);
  FEMUR: number of femur operations (total for the current year).
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