

## **OLUWAGBEMIGA OGUNGBILE**

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### **OBJECTIVE**

Dedicated and highly skilled Network Engineer with a proven track record in designing, implementing, and administering robust and secure network infrastructures. Adept at optimizing network performance through thorough troubleshooting and proactive maintenance strategies. Seeking a challenging role where I can leverage my expertise in network engineering to contribute to the seamless operation and advancement of cutting-edge technology environments.

### **INDUSTRY/PROFESSIONAL EXPERIENCE**

#### **Cobranet Limited (Internet Service and Data Provider)**

2019 till date

##### **Network Support Engineer**

- Provide technical support for corporate clients
- Design, implements and support IT, Security and Network Solutions for corporate clients
- Troubleshoot Core network problems
- Upgrade core network equipment and configuration

#### **IP-EXPRESS Limited (An Internet Service Providing Company)**

Nov 2017 to Nov 2019

##### **Operating in the role of Network Engineer and Field Technician**

- Supervise and personally install and operate line-of-sight (LOS) multichannel radio terminals and extension switches
- Managing communications systems installation, operations, troubleshooting and restoration
- Have developed an intranet for companies, schools, stores and office personnel to utilize for faster communication and more efficient decision making
- As Technical Inspector, I have inspected outdated radio equipment turned in for replacement.
- Keep an up-to-date inventory of Telecoms & IT assets installed in the area of responsibility
- Documentation of all networking updates and changes
- Determine equipment and software needs of communications project
- Makes technological decisions that drive strategy and produce new business models, sponsors and leads major initiatives

#### **Spanco BPO/Airtel Telecommunication Nigeria**    October 2, 2012- July 2013

##### **Customer Service Representative**

- Identify and resolve customer queries effectively and efficiently, whilst maintaining the acceptable service quality standard
- Follow through on customer queries ensuring prompt resolution and feedback
- Escalate and route customer issues to the relevant process operators
- Perform necessary system transactions related to customer request
- Use organization and time management tools to track cases and meet turn-around-times and other required metrics

**EDUCATION**

**Bachelor of Science degree in Computer Engineering**  
Obafemi Awolowo University Ile-Ife, Osun state Nigeria,

2010

**CERTIFICATIONS**

Cisco Certified Network Associate(**CCNA**)

Aug 2016

Mikrotik Certified Network Associate(**MTCNA**)

Oct 2017

Mikrotik Certified Routing Engineer(**MTCRE**)

Oct 2019

**TECHNICAL SKILLS &  
KNOWLEDGE**

- Implement IP addressing scheme to meet requirement in a medium and large-size enterprise branch
- Proficient in working with running and termination of network and telecommunications cabling including all copper, coaxial and UTP
- Skilled in installing, operating and maintaining a wide range of telecommunication equipment such as RB 1100 AHx4, RB951, TPLINK, QRT5, Unifi AP LR, LHG5, BaseBox, NetMetal5, PowerBox, SXT sqLite5, wAPlite, Linksys
- Configuring, troubleshooting and activating communications networks using automated tools, fault isolation and resolution, and proper documentation
- Extensive Experience in Tunneling Protocol including PPTP, PPOE, IPsec, EOIP
- Installation and deployment of wireless access point through hotspot
- Practical knowledge of various Mikrotik services