

# OLIVIJA GUZELYTE

WORDPRESS DEVELOPER

## DETAILS

### ADDRESS

Almada, Portugal

### PHONE

+351963156390

### EMAIL

o.guzelyte@gmail.com

## LINKS

[LinkedIn](#)

[GitHub](#)

## SKILLS

Ability to Work Under Pressure

Web Development (Sass, CSS, HTML, JS)

jQuery

GIT (GitLab, GitHub)

MySQL & phpMyAdmin

Problem-solving

Time Management

Deadline Oriented

## LANGUAGES

English (IELTS 7.5)



Lithuanian (Native)



## PROFILE

Result-oriented WordPress developer focused on developing robust, fluid and accurate to design websites. I take ownership in every project I am part of and feel most excited when its brought to fruition through individual and team efforts.

## EMPLOYMENT HISTORY

### WordPress Developer, Kilo Health

Remote

Jan 2022 — Present

- Developing, customizing and maintaining 20+ WordPress websites.
- Using ACF Pro to build custom themes and plugins following designs made in Figma.
- Creating Gutenberg blocks using PHP, CSS3, HTML5, jQuery and passing data via REST API to be used as headless CMS under another domain.
- Working with modern WordPress Bedrock and Sage theme to customize [Klinio Blog](#) site.
- Utilizing and navigating Forge and Kubernetes servers to deploy sites.
- Using GitLab for version management and CI/CD pipelines to deploy code.
- Integrating 3rd party services like Google Analytics, Snowplow Tracking, Klaviyo, Active Campaign.
- Troubleshooting complex issues in site performance, SEO mishaps, bugs, unexpected behavior using browser developer tools, Postman, online tools.
- Delivering high functionality sites under strict deadlines (1-2 weeks) like [Moerie Blog](#) and [Moerie Retail](#).

### WordPress Technical Support, Incsub

Remote

Jan 2021 — Jan 2022

- Supported award-winning WPMU DEV plugins and WordPress hosting.
- Simultaneously assisted 1-3 technical live chats providing hands-on troubleshooting.
- Wrote PHP, CSS, JS code snippets to solve issues, theme and plugin conflicts.
- Maintained an almost 100% thumbs up ratio on live chat earning the company great Trustpilot reviews.
- Built rapport with even the most difficult customers often being told the tech support is why they keep their subscriptions.

### Workload Manager for Cloud Support Team, IBM

London

Jun 2018 — Jul 2019

- Managed the Salesforce ticket queue for a remotely located team of ITM, APM Level 2 Technical Support engineers in the EMEA region.
- Trained and up-skilled new staff via shadowing.
- Collaborated with mine and other region teams to discuss case coverage.
- Taught children how to code robots, volunteered in an assessment center, created representative office content.

## EDUCATION

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### Computer Science with Industrial Placement BSc Honours, University of Newcastle

Newcastle upon Tyne

Sep 2016 — May 2020

- Made a travel itinerary generator for thesis using Ionic, Angular, and Typescript, which scored 87% - highest class mark in UK grading system.
- Built a student note sharing system using PHP, Twig and Redbean on the server side, and HTML5, jQuery and Bootstrap on the client side.
- Led the Documentation sub-team for a project, which won the Waterston's prize for highest scoring team deliverables.
- Shortlisted for Best Poster Award for thesis poster made with Adobe Photoshop.

## COURSES

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### Laravel API Development & Vue JS SPA from Scratch, Udemy

Mar 2022

## PROJECTS

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### Owner of Attollo Effect

Oct 2018 — Apr 2019

- Created the brand 'Attollo Effect' to discourage consumption of plastic and spread environmental awareness.
- Single-handedly researched, created, sourced, labeled, launched and marketed the product using the Amazon FBA method.
- Promoted the brand through Facebook, Instagram and Amazon's PPC service.

## HOBBIES

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I am a free-spirited person so I gravitate towards any hobbies that allow me to explore and experience the world in various unexpected ways. This includes travelling, reading, playing the piano, dancing (especially dancehall or afro dances) as well as exploring gastronomy.