STR

Domino's Pizza

Website

Ohad Madar

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Purpose

This document presents the software test report I prepared for the Domino's Pizza website in Israel. This report details the tests conducted on the platform, including rigorous evaluations of functionality, usability and security. The goal is to improve the user experience on the site.
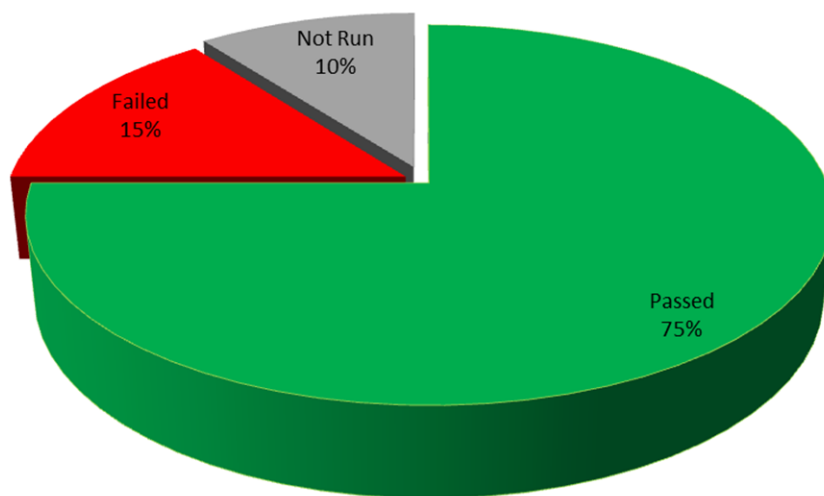
Application Overview

The Domino's Pizza website offers a convenient and friendly platform for customers to browse an extensive menu of pizzas and place orders effortlessly. With features like real-time order tracking and customizable pizza options.
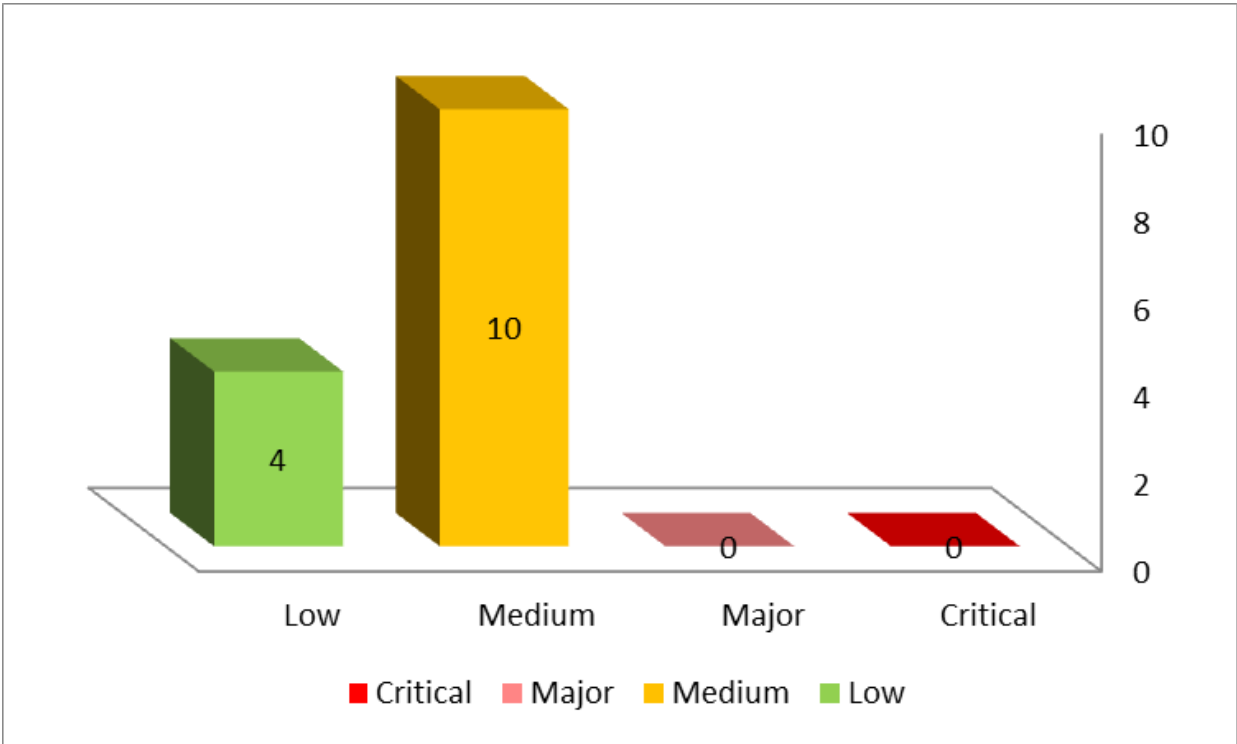
Metrics

Status-Test Cases
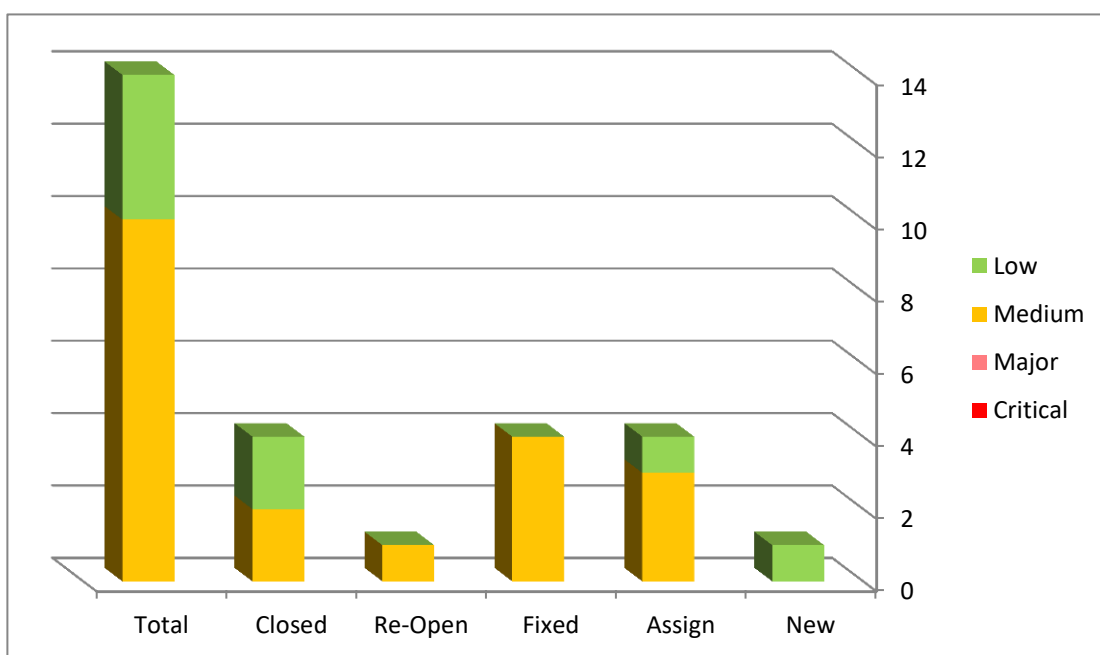
Passed	Failed	Not Run	Total
72	14	10	96

Severity Status

Critical	Major	Medium	Low	Total
0	0	10	4	14

Bugs - Status vs Severity

	Critical	Major	Medium	Low	Total
New	0	0	0	1	1
Assign	0	0	3	1	4
Fixed	0	0	4	0	4
Re-Open	0	0	1	0	1
Closed	0	0	2	2	4
Total	0	0	10	4	14

Recommendations

- Check the accessibility button options again and make sure all options are working optimally.
- The website should be more user friendly with fewer elements and multiple features.
- It should be possible to order and edit the order without the need to register or enter details such as a residential address first.
- Every page on the site must be updated with tags back to the home page.
- Dealing with the whole issue of the "Vegan Zone". Create a suitable menu with easy access or disable the option.

Conclusions

Although there are some bugs on the site. Some of them are of low severity and some of them are medium, the site does what it needs to do, gives me the option to order a pizza. I recommend letting the site work and fix the bugs in the next version.

Bugs

[DP-14] Accessibility mode damages the design of the site Created: 22/Sep/23 Updated: 22/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Ohad Madar	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 Browser : Chrome		

Attachments:	עיצוב אתר נהרס מוד נגישות.png
Severity:	Medium

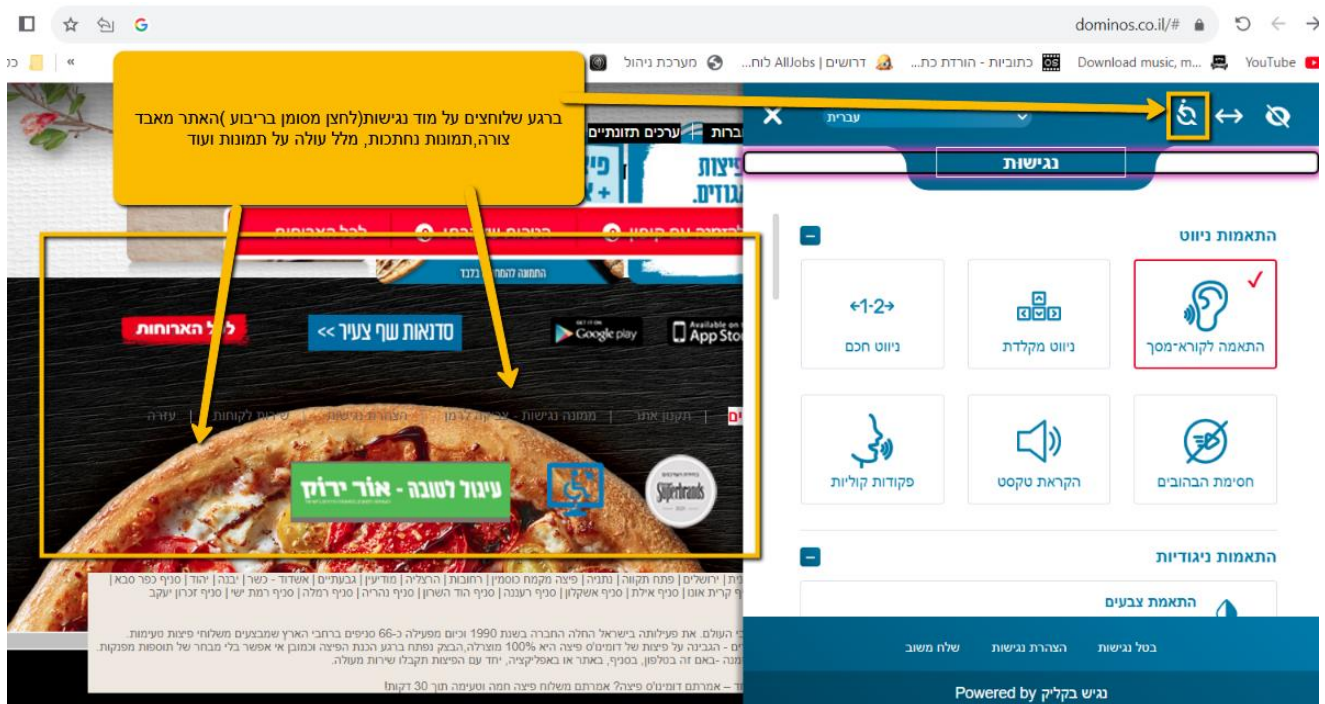**Steps to Reproduce**

1. Go to · https://www.dominos.co.il/
2. Click the accessibility button
3. Press on "מוד נגישות"

Actual Result

The design of the website is damaged

Expected Result

I expected the site to change to accessibility mode

[DP-13] The vegan menu option does not work Created: 22/Sep/23 Updated: 22/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ohad Madar	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 Browser : Chrome		

Attachments:	לחיצה על אזור טבעוני1.png לחיצה על אזור טבעוני2.png
Severity:	Medium

Steps to Reproduce

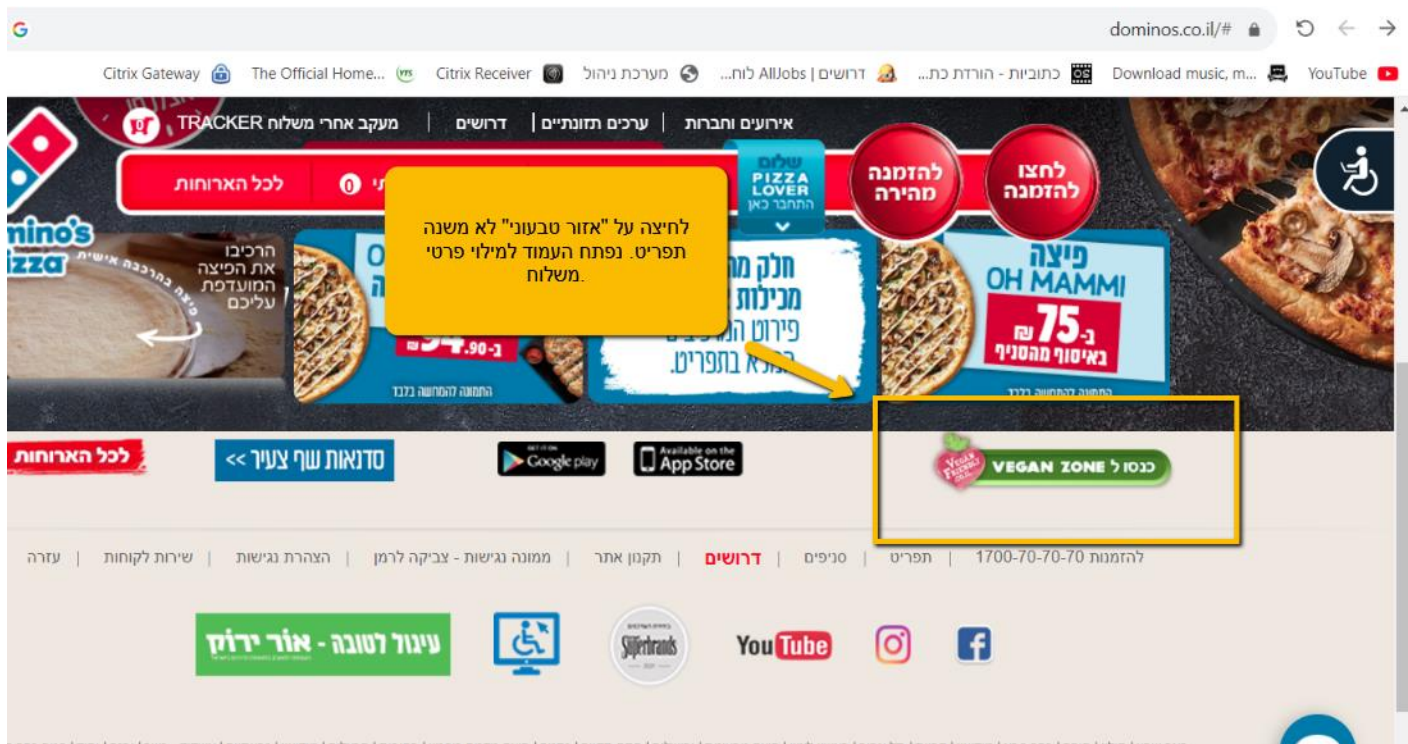1. Go to   https://www.dominos.co.il/
2. Scroll to the bottom of the page and click on "vegan area".

Actual result

The delivery order screen opens.

Expected Result

I expected that a vegan menu will open

Citrix Gateway 🔒 The Official Home... 🎬 Citrix Receiver 📷 מערכת ניהול 🌐 לוח AllJobs | דרושים 👷 כתוביות - הורדת כת... 📷 Download music, ₪

לחיצה על "האזור הטבעוני" פותחת את דף המשלוח

✖ סגור

משלוח
תוך 30 דקות

☐ הראו לי רק סניפים כשרים למהדרין

עיר	*
רחוב	*
מספר בית	*

🔄 למשלוח עתידי

* פרטים אלו נועדו לצורך שיוך ההזמנה לסניף הקרוב למקום מגוריך.
ההזמנה תתבצע רק לאחר סיום תהליך ההזמנה באתר ואישורך הסופי.
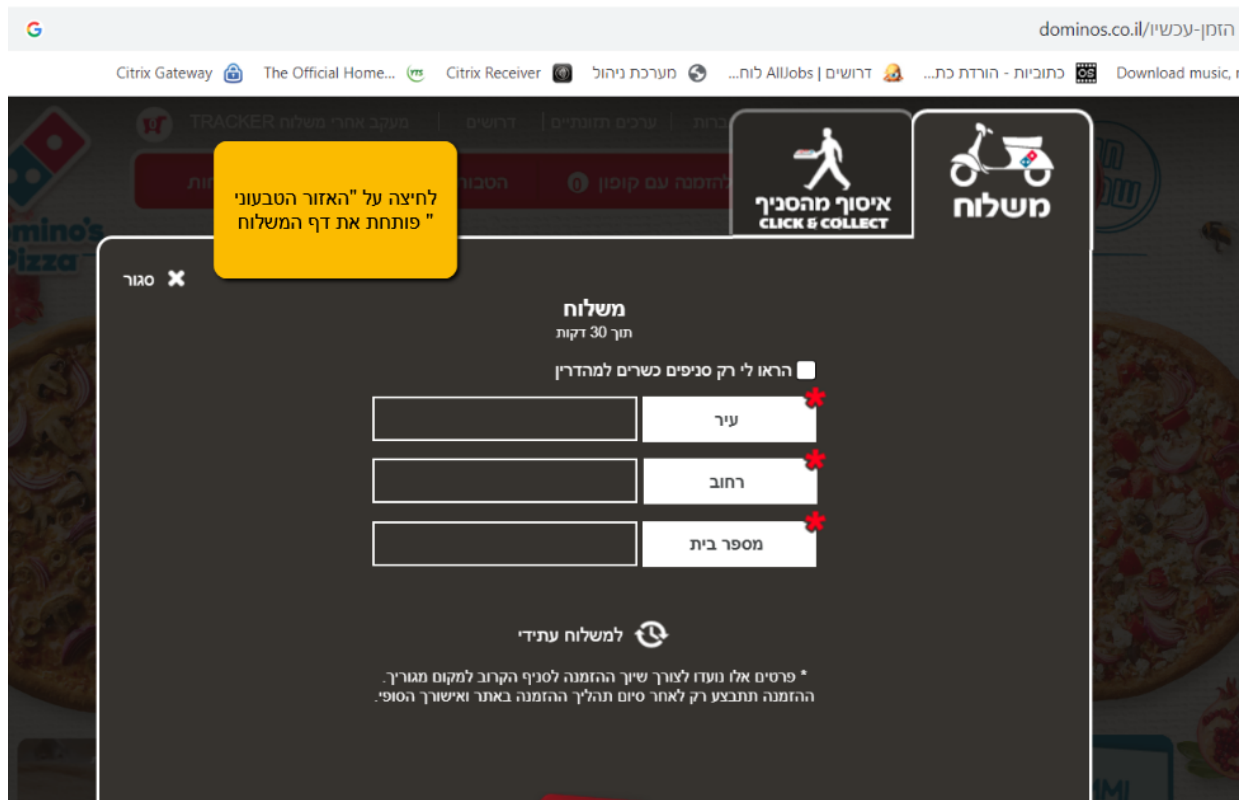
[DP-12] Clicking on a pizza order through "ערכים תזונתיים" is incorrect

Created: 21/Sep/23 Updated: 21/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ohad Madar	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 browser : Chrome		

Attachments:	הזמנת פיצה דרך ערכים תזונתיים.png
Severity:	Medium

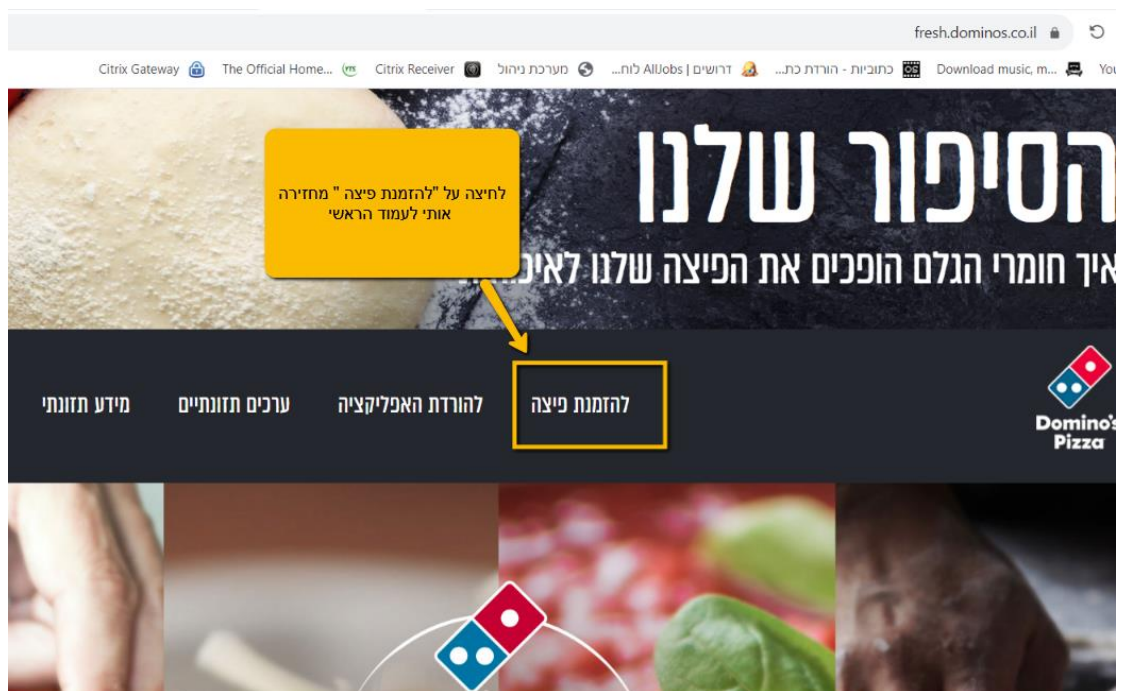**Steps to Reproduce**

1. Go to https://www.dominos.co.il/
2. At the top of the page, select "ערכים תזונתיים"
3. On the "ערכים תזונתיים" page select "הזמנת פיצה"

Actual Result

Back to the main page

Expected result

I was expecting the option to order a pizza

[DP-11] On the "מי אנחנו" page, black text on an illegible dark background. Created: 21/Sep/23 Updated: 21/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ohad Madar	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 browser : Chrome		

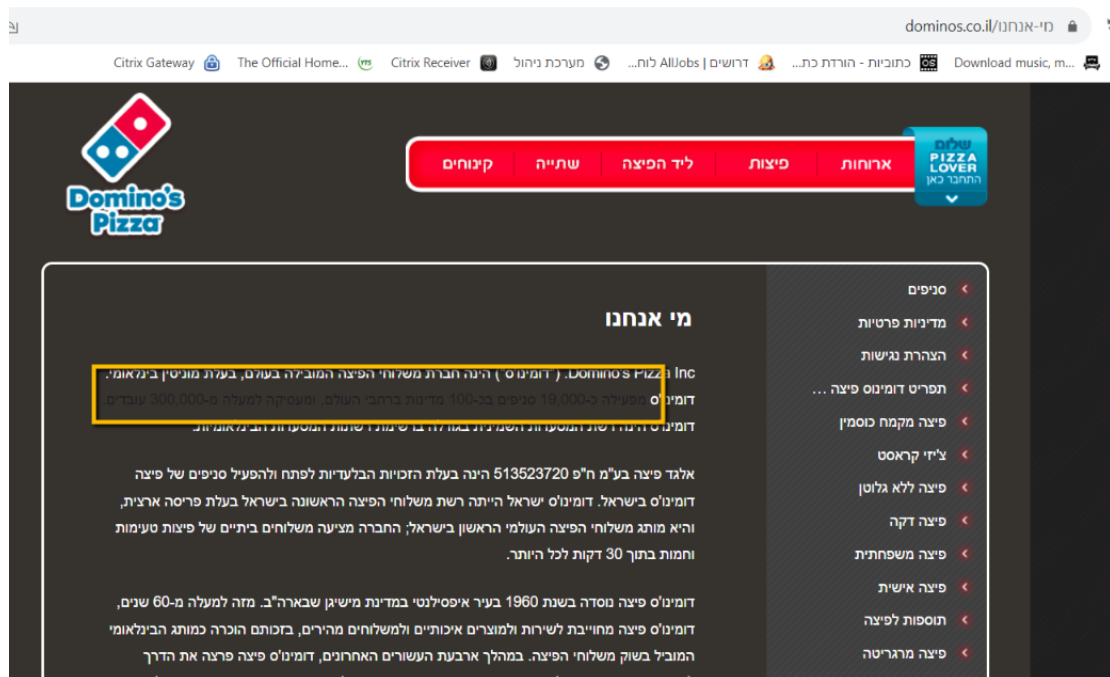| Attachments:	מי אנחנו לא קריא.png
Severity:	Medium

Steps to Reproduce

1. Go to · https://www.dominos.co.il/
2. Scroll to the bottom of the page and click "עזרה".
3. In the menu that opens on the right select "מי אנחנו"

Actual Result

Black text on a dark background. can't read.

Expected Result

I expected the text to be readable

[DP-10] The product basket is reset when you leave the site Created: 21/Sep/23 Updated: 21/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Ohad Madar	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 Browser: Chrome		

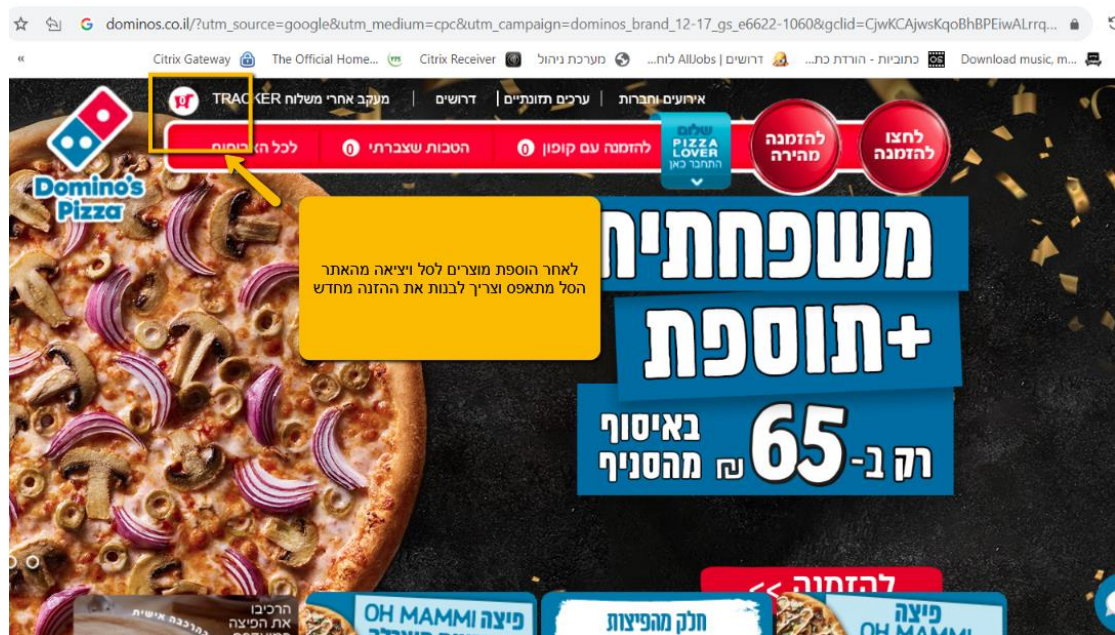|	
Severity:	Low

Steps to Reproduce

1. Go to · https://www.dominos.co.il/.
2. Enter shipping details and click "המשך"
3. Add to cart "משפחתית מבצק קלאסי"
4. Close the site

Actual Result

The product cart has been reset.

Expected Result

I expected the site to save my selections

[DP-9] Unreadable text on the meal creation page Created: 21/Sep/23 Updated: 21/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ohad Madar	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 Browser: Chrome		

Attachments:	מלל לא קריא.png
Severity:	Medium

Steps to Reproduce

1. Go to · https://www.dominos.co.il/
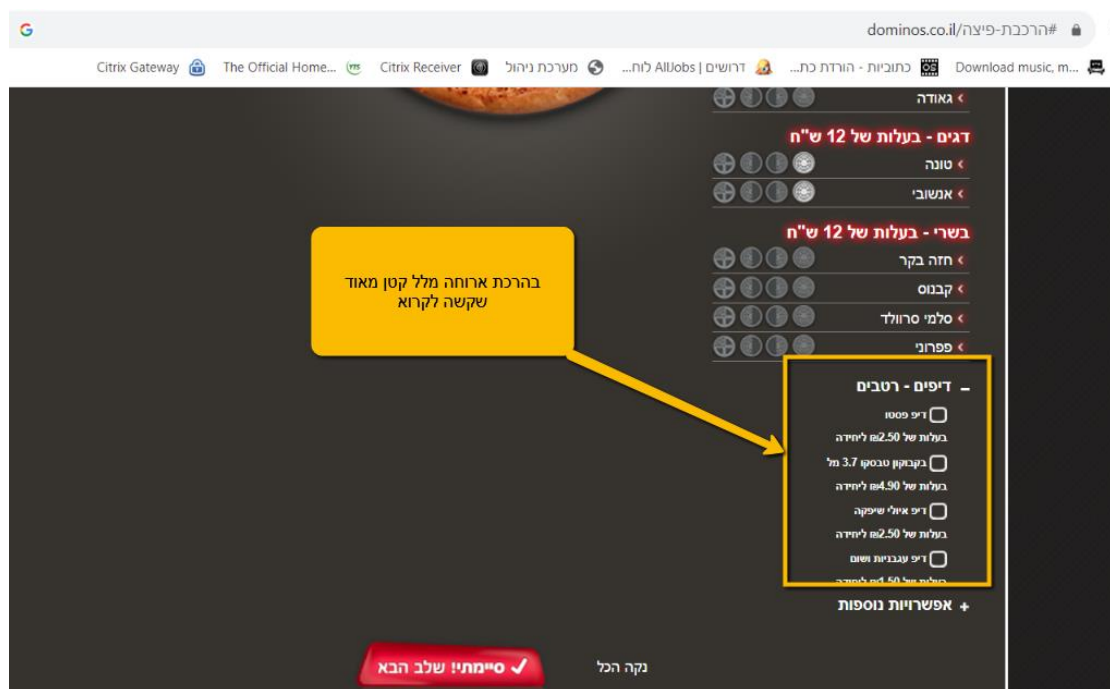2. Enter shipping details and click "המשך".
3. Select the first meal and press "התחל".
4. Choose "משפחתית מבצק קלאסי-בצק רגיל".
5. Scroll to the bottom of the page.

Actual Result

Text small to almost impossible to read

Expected Result

I expected the font to be big enough and easy to read

[DP-8] There is no tag that allows you to return to the main page Created: 21/Sep/23 Updated: 21/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ohad Madar	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 Browser: Chrome		

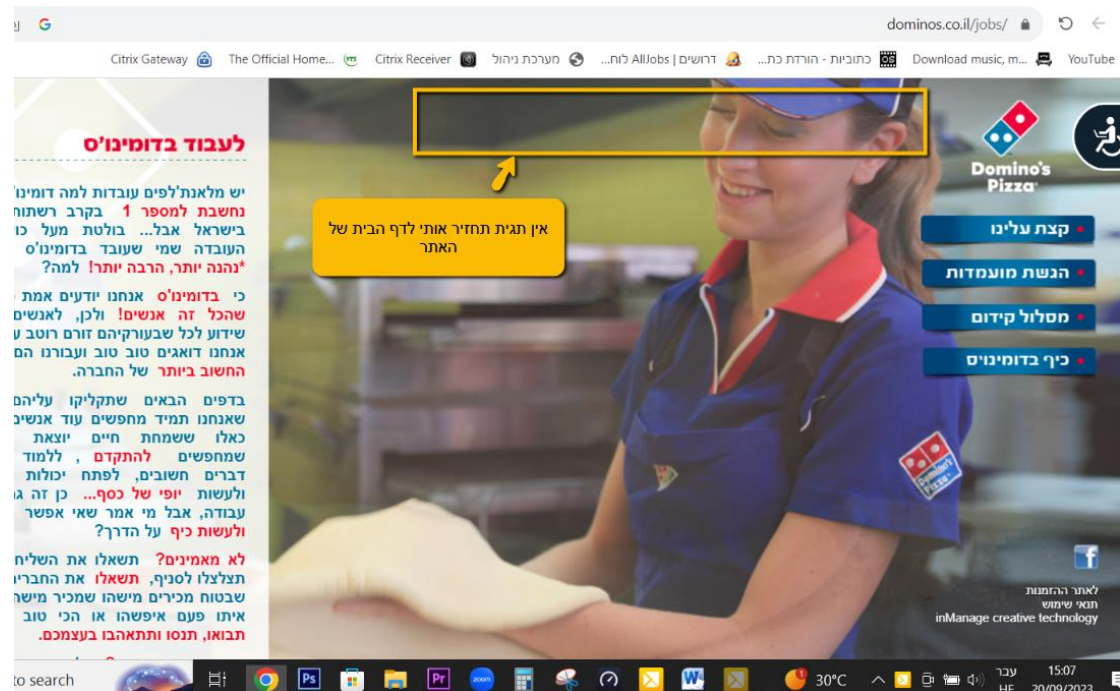| Attachments:	תגית חזרה לעמוד הבית.png
Severity:	Medium

Steps to Reproduce

1. Go to https://www.dominos.co.il/.
2. Choose one of the tags at the top of the page. For example"דרושים".
3. Try returning to the home page.

Actual Result

There is no tag that will return me to the main page.

Expected Result

I expected each page to have a tag that would take me back to the home page.

[DP-7] When choosing a meal with the comment "באיסוף בלבד" the delivery option opens Created: 21/Sep/23 Updated: 21/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ohad Madar	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 Browser: Chrome		

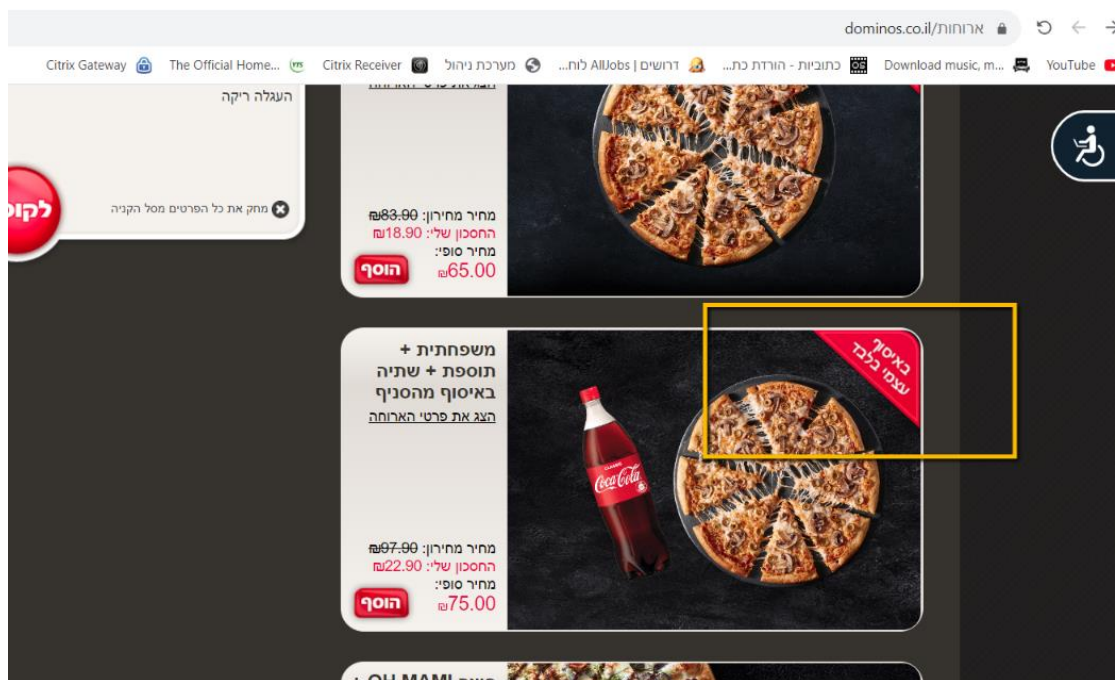| Attachments:	🖼1 איסוף עצמי.png 🖼2 איסוף עצמי.png
Severity:	Low

Steps to Reproduce

1. Go to · https://www.dominos.co.il/
2. Chose the option "כל הארוחות".
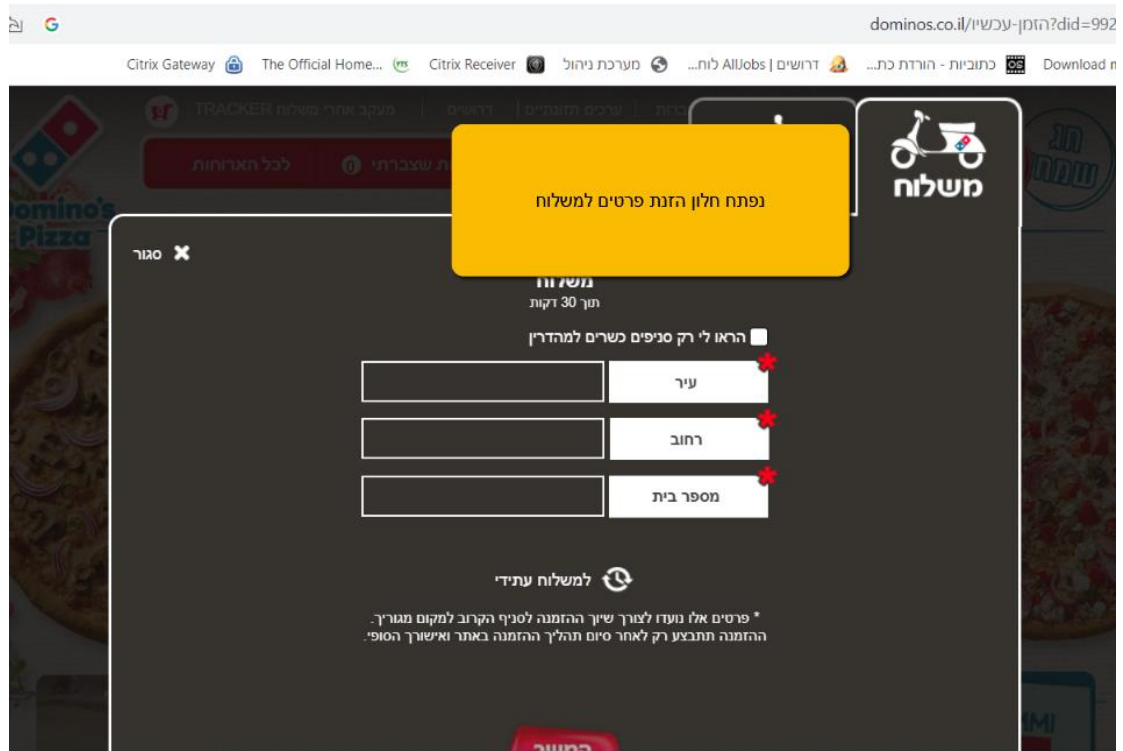3. Click on a meal with the note "האיסוף עצמי בלבד".

Actual Result

An option opens to fill in details for delivery.

Expected Result

An option will open to choose a branch to pick up the order.

נפתח חלון הזנת פרטים למשלוח

dominos.co.il/הזמן-עכשיו?did=992

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רחוב ٭

מספר בית ٭

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ההזמנה תתבצע רק לאחר סיום תהליך ההזמנה באתר ואישורך הסופי.

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[DP-6] It is not possible to place an order before entering details, phone address, etc. Created: 21/Sep/23 Updated: 21/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ohad Madar	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 Browser: Chrome		

Severity:	Medium

Steps to Reproduce.

1. Go to ·https://www.dominos.co.il/
2. Chose "כל הארוחות".
3. Click on the first meal on the page

Actual Result

A window will open for entering details and not for editing the order.

Expected Result

I expected it to open a window to create an order

[DP-5] When trying to connect to an existing user but with an incorrect password, a message is received that the password is incorrect Created: 21/Sep/23 Updated: 21/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ohad Madar	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 Browser: Chrome		

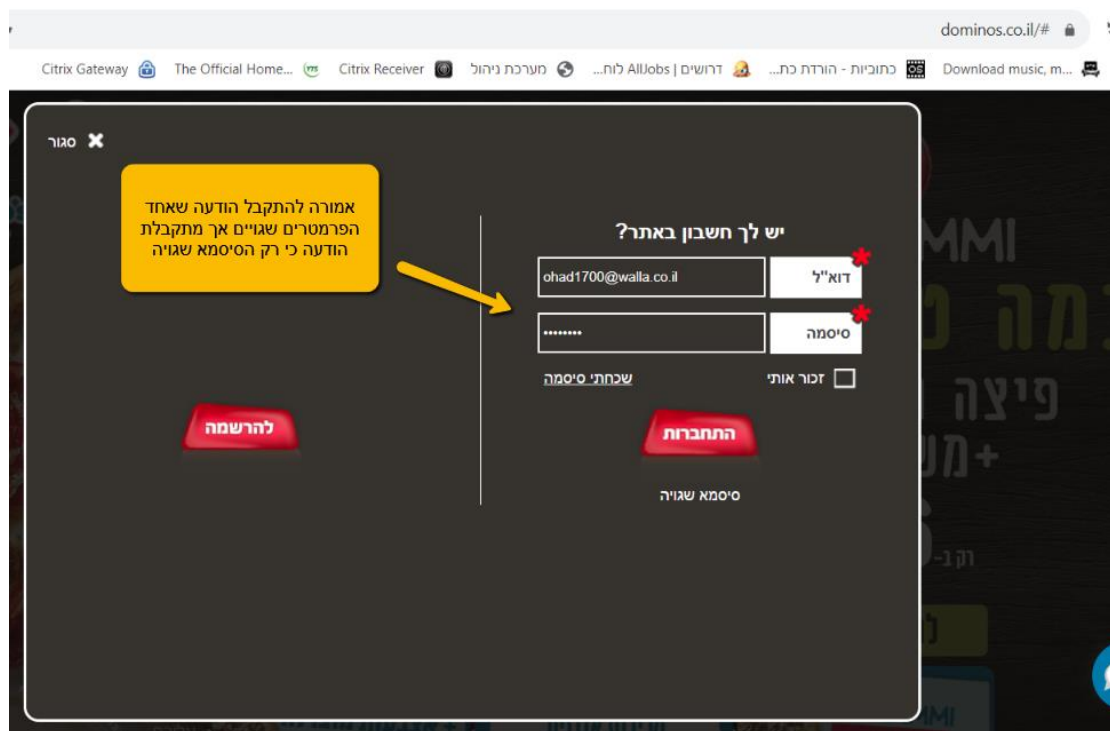| Attachments:	סיסמא שגויה.png
Severity:	Medium

Steps to Reproduce

1. Go to · https://www.dominos.co.il/
2. Click "Pizza Lover".
3. Fill in a valid email.
4. Enter wrong password.

Actual Result

An error message is received that the password is incorrect.

Expected Result

I expected to receive a message that one of the parameters is wrong.

[DP-4] A Google and Apple icon is smeared and not clear Created: 21/Sep/23 Updated: 21/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ohad Madar	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 Browser: Chrome		

Attachments:	🖼️איקון גוגל ואפל מרוח.png
Severity:	Low

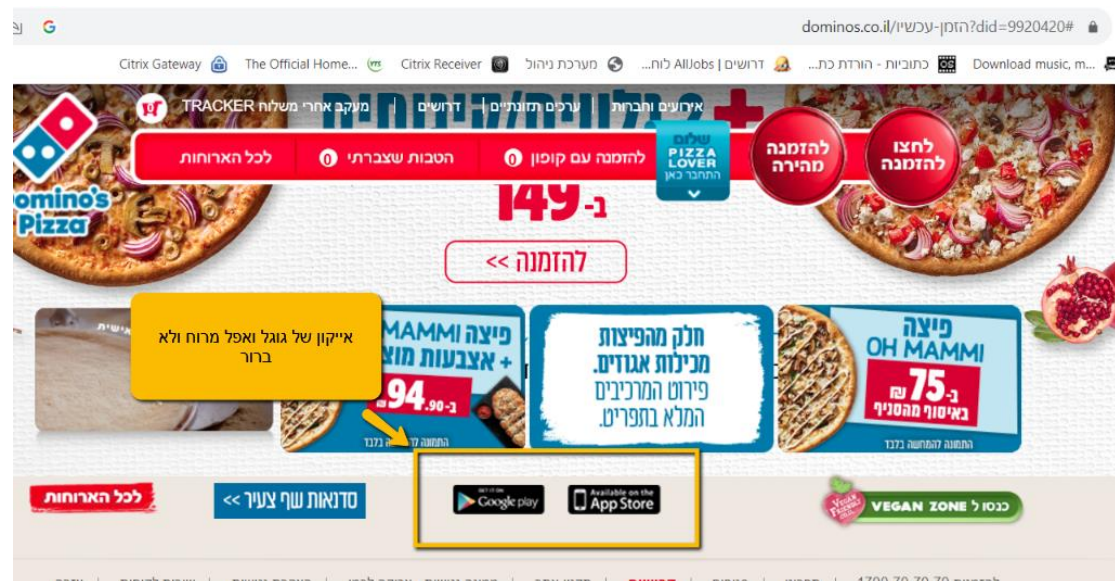**Steps to Reproduce**

1. Go to · https://www.dominos.co.il/
2. Scroll to the bottom of the page.
3. Look at the Apple and Google icons.

Actual Result

The Google and Apple icon is smeared and not clear.

Expected Result

I expected the icons to be clear and sharp.

[DP-3] No error message is received when trying to register with an existing user Created: 21/Sep/23 Updated: 21/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ohad Madar	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 Browser: Chrome		

Severity:	Medium

Steps to Reproduce

1. Go to   https://www.dominos.co.il/
2. Click on "Pizza Lover" at the top of the page.
3. Select "להרשמה".
4. Fill in the details of an existing user.
5. Click "אישור".

Actual Result

Nothing happened. No error message that the user exists.

Expected Result

Error message that the user exists.

[DP-2] The website registration window cannot be moved. Stuck in the middle of the page Created: 21/Sep/23 Updated: 21/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ohad Madar	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 Browser: Chrome		

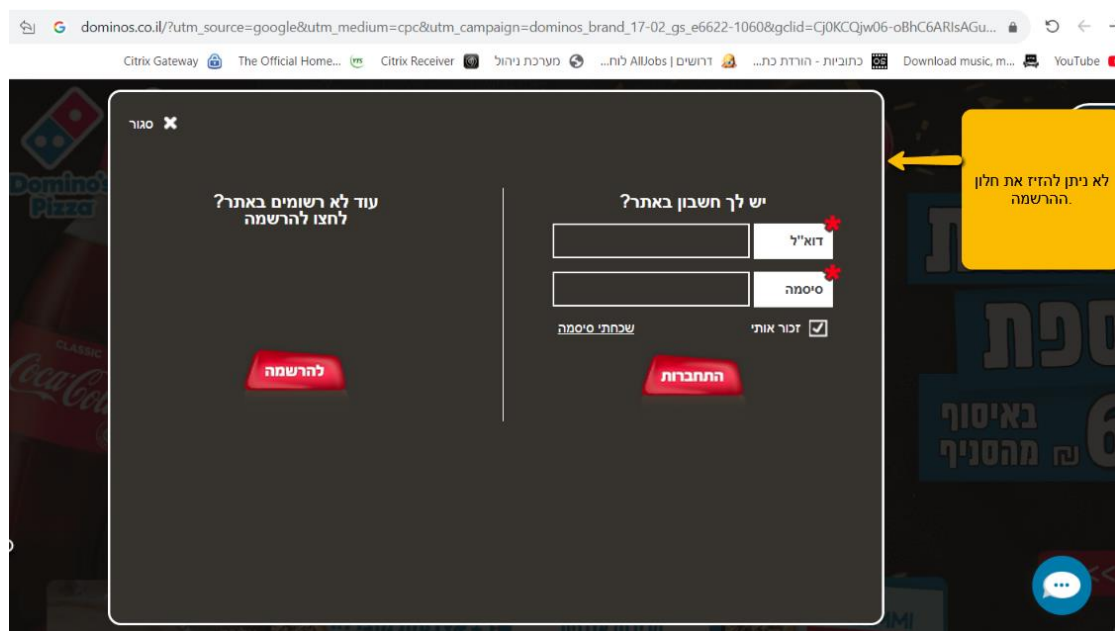| Severity:	Low

Steps to Reproduce

1. Go to https://www.dominos.co.il/
2. At the top of the page, click on "Pizza Lover".
3. Try moving the registry window.

Actual Result

The window is stuck in the middle of the screen.

Expected Result

I expected to move the window freely.

[DP-1] The "Accessibility" button does not support the hearing option

Created: 21/Sep/23 Updated: 21/Sep/23

Status:	To Do
Project:	Dominos pizza
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	Ohad Madar	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Windows 10 Browser: Chrome		

Attachments:	אין תמיכה בקבצי קול.png
Severity:	Medium

Steps to Reproduce

1. Go to https://www.dominos.co.il/
2. Click Click the "accessibility button".
3. Select the "Text Reading" option.
4. Go back to the main page and look at the error message.

Actual Result

I got an error message "אין מנועי קול זמינים…"

Expected Result

I expected the option to work properly.