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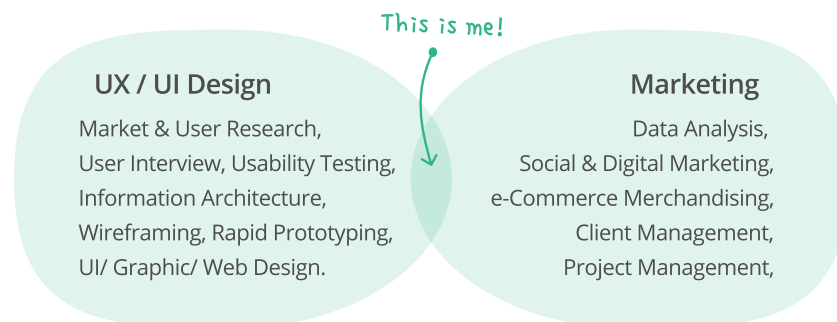
With a comprehensive knowledge in UX/UI Design and 5 years of experience in Content Marketing, Research and Data Analysis, I bring a perfect combination of *design thinking* approach, sharp *business mindset* and *excellent communication* skills through intuitive products as well as valuable experiences I have created for a number of people around the world.

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EXPERIENCE

- UX Researcher (Placement)**
Glen Dimplex Americas, Ontario, 1/2020 - now
 - Conduct *user research* for Canada and US fireplace markets; build *user personas*; capture *insights*, analyze consumer data for 5 electric brands in a 3-member team.
- Online Visual Merchandiser**
OnPoint e-Commerce, Vietnam, 2018 - 19
 - Designed campaign microsite *wireframes*; conducted *website audit*; tested *mockups*, *prototype* for 6 e-Commerce stores of Unicharm Corp.
 - Collaborated with members in Business Dev, Customer Service, Media, Logistics to manage *campaigns* on 5 e-Commerce platforms.
- Content Specialist**
Chopp Ltd. Vietnam, 2017 - 18
 - Consulted clients, enterprise sellers in user experience best practices for their e-Commerce store *visual design*.
 - Established Content Guideline, *creative direction* and campaign templates.
- Digital Media Executive**
VIP Worldwide, United Kingdom, 2015 - 16
 - Analysed social data/metrics, *insights*, best practices for 3 luxurious hotels
 - Designed online marketing materials for *social media* campaigns.
- Product Marketing**
QUp World Inc, Vietnam, 2013 - 14
 - Developed *sketches*, *wireframes*, *prototypes*, *user flow* for QUp Taxi and other *SaaS* projects.

SKILL SET



TOOLS

Design	Marketing
Adobe XD	Google Analytics
Figma	Google Suite
Invision	Microsoft Office
Marvel	Hootsuite
Photoshop	Sprout Social
Illustrator	Trello
HTML/ CSS	

EDUCATION

Post-grad, Interaction Design
 Conestoga College, ON, CA

*GPA: 3.85

MSc., Advertising & Marketing
 Hull University Business School, UK

*Graduated with Distinction

GLOBAL VOLUNTEER

- Course Lead EF Education First, US, Australia and Singapore (2016 - 17).
- International Delegate JENESYS Economics, Tokyo & Osaka, Japan (2016).
- Course Representative Hull University Business School, UK (2014 - 16).

PERSONALITY

- A self-motivated *collaborator* who really enjoys 360 feedback.
- Highly organized with *“spread-sheet thinking”*.
- Embrace *experimentation* and *initiatives*, “fail fast and learn faster”.