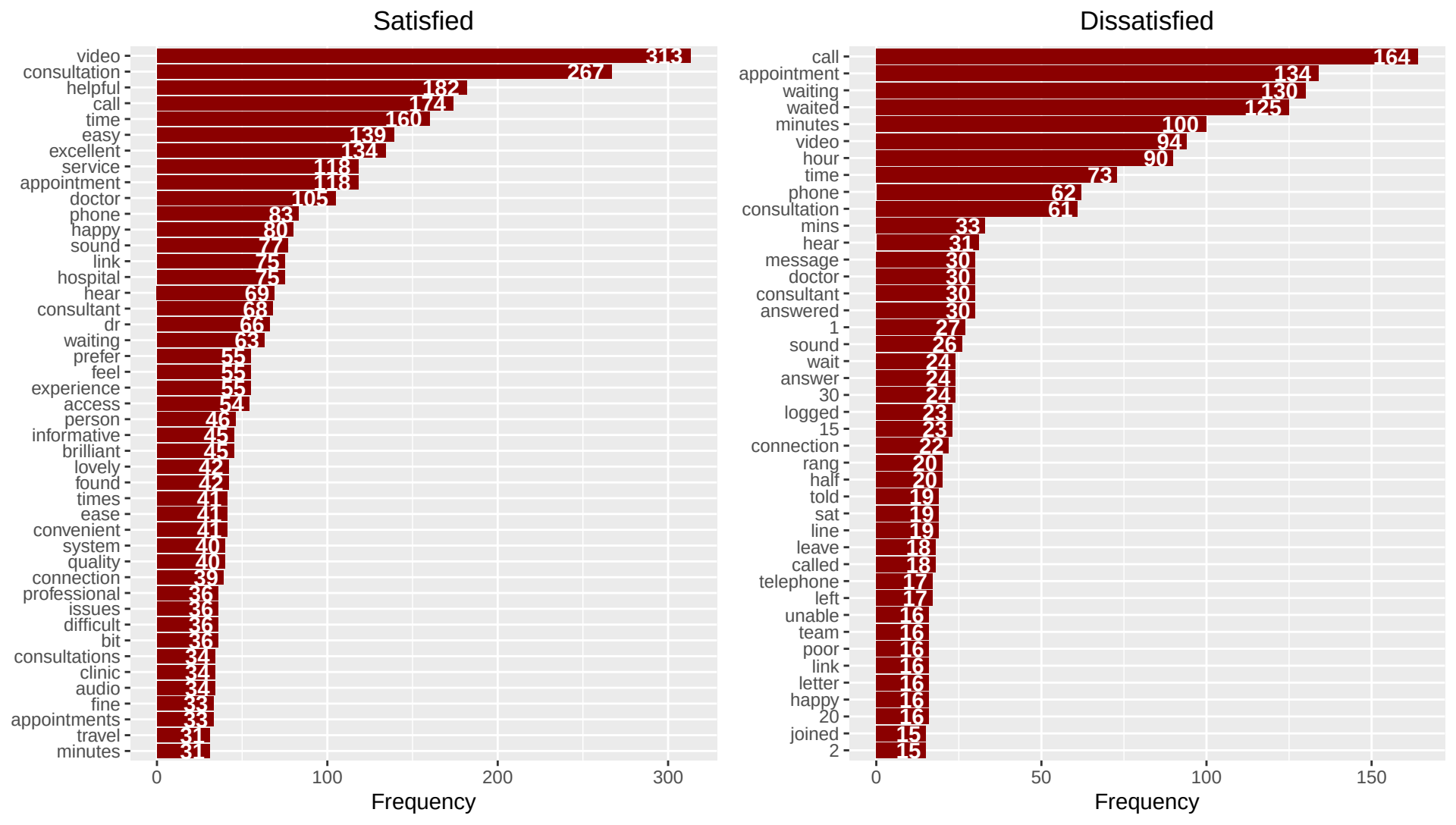
Satisfied
video 313
consultation 267
helpful 182
call 174
time 160
easy 139
excellent 134
service 118
appointment 118
doctor 105
phone 83
happy 80
sound 77
link 75
hospital 75
hear 69
consultant 68
dr 66
waiting 63
prefer 55
feel 55
experience 55
access 54
person 46
informative 45
brilliant 45
lovely 42
found 42
times 41
ease 41
convenient 41
system 40
quality 40
connection 39
professional 36
issues 36
difficult 36
bit 36
consultations 34
clinic 34
audio 34
fine 33
appointments 33
travel 31
minutes 31
0
100
200
300
Frequency
Dissatisfied
call 164
appointment 134
waiting 130
waited 125
minutes 100
video 94
hour 90
time 73
phone 62
consultation 61
mins 33
hear 31
message 30
doctor 30
consultant 30
answered 30
1 27
sound 26
wait 24
answer 24
30 24
logged 23
15 23
connection 22
rang 20
half 20
told 19
sat 19
line 19
leave 18
called 18
telephone 17
left 17
unable 16
team 16
poor 16
link 16
letter 16
happy 16
20 16
joined 15
2 15
0
50
100
150
Frequency