



KANCHAN BHATTARAI

Experienced Waitress

CONTACT

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📍 Kachankawal - 6, Jhapa, Nepal

EDUCATION

Mechi Multiple Campus

Bachelor In Business Studies

2020 - 2024

Purbanchal Secondary School

+2 Management

2019 - 2020

Vidhya Niketan Secondary School

Secondary Education Examination (SEE)

2018

ABOUT ME

I'm a dedicated Experienced and customer-focused waitress with a strong background in providing exceptional service in fast-paced dining environments. Skilled in multitasking, handling customer inquiries, and ensuring a positive dining experience. Proven ability to work effectively as part of a team, with excellent communication and problem-solving skills.

EXPERIENCE

Waitress

Moonrise Food Land [Chandragadi, Province 1]

March 2020- 2022

- Provided excellent customer service in a busy, high-end restaurant, catering to over 100 customers daily
- Handled customer complaints professionally, ensuring satisfaction and repeat business
- Trained and mentored new staff on service procedures, restaurant policies, and customer interaction techniques

OTHER SKILLS

- Strong team player with great interpersonal skills
- Basic knowledge of wine and food pairing
- Proficient in POS systems and cash handling
- Expertise in order management, table service, and food safety

LANGUAGES

- Nepali
- English
- Hindi
- Korean