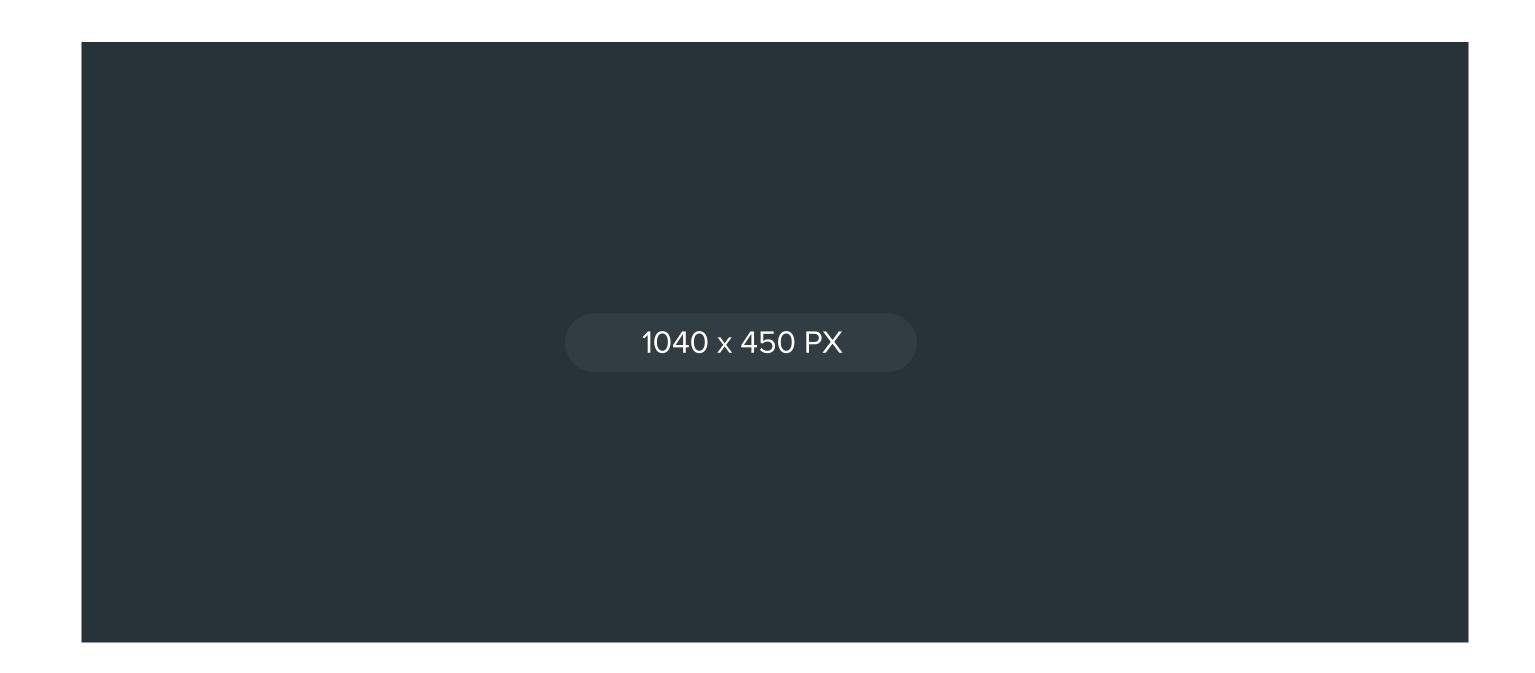




## **Quality Policy**



Abu Dhabi Commercial Engineering Services (ADCE) is committed to becoming the preferred choice among all engineering services across the UAE, through the implementation of international business and control standards, and in compliance with our external regulators rules.

The measure of our success will be the quality delivery of real estates and excellent reputation in the market combined with value and profit, endorsed by two non-financial qualitative criteria:

- Measurement and continual improvement of Customer Satisfaction.
- Measurement and continual monitoring of Employee Satisfaction to attract, develop and retain the highest calibre employees

ADCE endeavours to foster a culture of continual improvement by empowering its employees to meet and exceed customer expectations, work for the customer best interest and to comply with the federal rules and the imposed rules and regulations of our external regulators.

The Quality system requires that all ADCE employees understand shared core values and work collectively to achieve quality objectives and targets which are regularly monitored, measured and improved to maintain quality standards.

We are committed to the principles of Total Quality Management and continual improvement of our systems, and we are progressively adopting a fully documented Quality Management System, based on the internationally recognised standard ISO 9001:2008. This will enable us to deliver consistently high levels of service to our customers, employees and shareholders.

