

# MUDASSIR NADEEM



## CONTACT

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- +923191001847
- Bahawalnagar - Punjab  
Pakistan

## EDUCATION

Expected in 12/2025

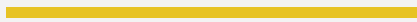
Bachelor's Degree in  
Computer Software  
Engineering

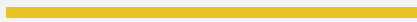
The Islamia University of  
Bahawalpur

- Scholarship Recipient
- Ranked in Top 10% of class
- 3.9 GPA
- Projects and Research: Green  
House Project

## LANGUAGES

Urdu: First Language

English: C2  
  
Proficient (C2)

Punjabi: C2  
  
Proficient (C2)

## OBJECTIVE

I am a versatile and driven individual with a strong foundation in software development, IoT, and web technologies. My freelancing experience has equipped me with the ability to work independently and as part of a team, adapting to various project demands and client expectations. I thrive in environments that challenge my problem-solving abilities and allow me to continuously learn and grow. Whether in a technical, customer support, or healthcare setting, I am committed to delivering high-quality results and contributing positively to any team.

## SKILLS

- Python
- Tkinter
- HTML
- CSS
- JavaScript
- React
- IoT
- Arduino
- C++
- Desktop Application Development
- Web Scraping
- Excellent English communication skills honed through extensive experience with foreign clients and diverse customer interactions.
- Strong analytical skills with a proven ability to tackle complex challenges and provide effective solutions.

## WORK EXPERIENCE

Chat Support Specialist

## WEBSITES, PORTFOLIOS, PROFILES

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- <https://www.linkedin.com/in/ohmudassir/>

## CERTIFICATIONS

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### Appreciation Certificate

Received for donating blood three times to thalassemia patients during a blood camp at The Islamia University of Bahawalpur, organized by the Regional Blood Center Bahawalpur.

### Freelance Professional

02/2022 - Current

- Provided chat support to international clients, handling inquiries, troubleshooting issues, and ensuring customer satisfaction.
- Demonstrated strong communication and interpersonal skills through daily interactions with diverse clients, maintaining professionalism in resolving concerns.
- Generated reports summarizing daily activities and sent them out periodically.
- Suggested improvements in the current workflow processes, based on user feedback.

### Internet of Things (IoT) Engineer Freelance Professional

02/2022 - Current

- Designed and implemented IoT solutions for various projects, showcasing expertise in connecting devices, managing data, and ensuring seamless operation
- Worked with clients to deploy and maintain IoT systems, providing technical support and troubleshooting as needed.
- Configured, tested, and maintained software to ensure compatibility with other components of the system.
- Collaborated with product teams to define requirements for new features and services.

### Software Application Developer Freelance Professional

02/2022 - Current

- Developed desktop applications using Python and Tkinter, focusing on creating intuitive and user-friendly interfaces tailored to client needs.
- Collaborated closely with clients to understand project requirements and deliver custom solutions, ensuring high satisfaction levels.
- Collaborated with other developers to resolve issues related to the application development process.
- Configured servers, databases and networks to

ensure optimal performance of applications.

Web Developer  
Freelance Professional

- 06/2023 - Current
- Created responsive web interfaces using HTML, CSS, JavaScript, and React, with an emphasis on delivering smooth user experiences
  - Engaged in continuous feedback loops with clients to refine and enhance website functionality and design.
  - Designed database schemas to store user data securely.
  - Collaborated with other developers on coding projects.

## PROJECTS

Greeting Robot Head 07/01/23

- Created a robot head with motion detection, synchronized music playing, and LED lights, offering an immersive user experience.

Digital Alarm Clock 08/01/23

- Designed and developed a reliable and functional alarm clock with adjustable time settings and alarm features.

## ACTIVITIES AND HONORS

- Football Goalkeeper  
Represented the BSSE Department as the football goalkeeper at The Islamia University of Bahawalpur, demonstrating teamwork, discipline, and dedication.

## REFERENCES

References available upon request.