

PLM EASI Portal Application Known ISSUES:

Updated 10/30/18

1. Formats Available works inversely. **[FIXED on 10/11/2018 and this function now acts normally]**

When using the Formats available check box, selecting it the first time does not select all the documents as intended:

Step 2 - Select formats then Submit to have the documents delivered to Box folder IBM EASI My Documents, Current Date/Time

IBM Part Number	EC Number	<input checked="" type="checkbox"/> Formats Available	View	Status	Release Date	Basic Name
0000074Y1142	10000G37661	<input type="checkbox"/> Additional Item Info	↓	Active		CD W-HDWR
0000074Y1142	10000G37661	<input type="checkbox"/> Bill of Materials Levels of Explode: 5		Active		CD W-HDWR

Submit Cancel

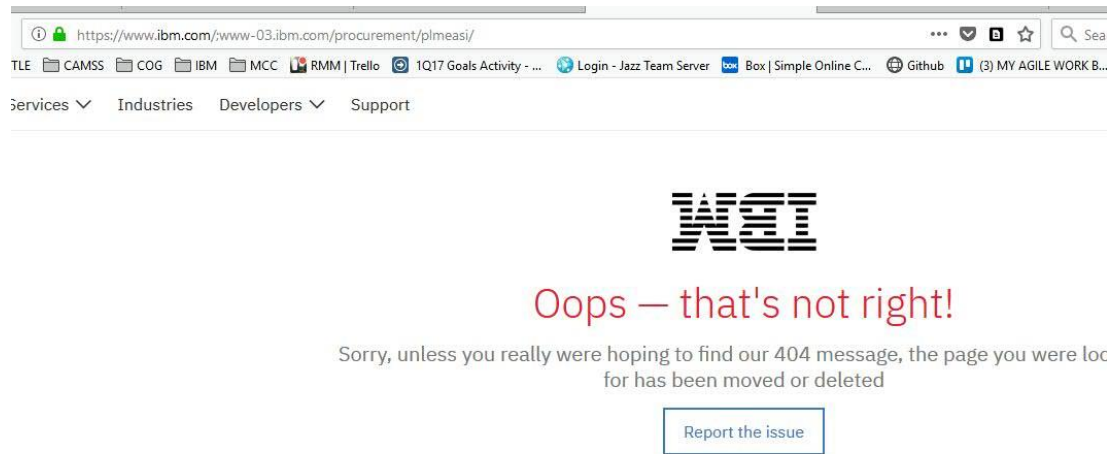
You must select it again to select all:

Step 2 - Select formats then Submit to have the documents delivered to Box folder IBM EASI My Documents, Current Date/Time

IBM Part Number	EC Number	<input checked="" type="checkbox"/> Formats Available	View	Status	Release Date	Basic Name
0000074Y1142	10000G37661	<input checked="" type="checkbox"/> Additional Item Info	↓	Active		CD W-HDWR
0000074Y1142	10000G37661	<input checked="" type="checkbox"/> Bill of Materials Levels of Explode: 5		Active		CD W-HDWR

Submit Cancel

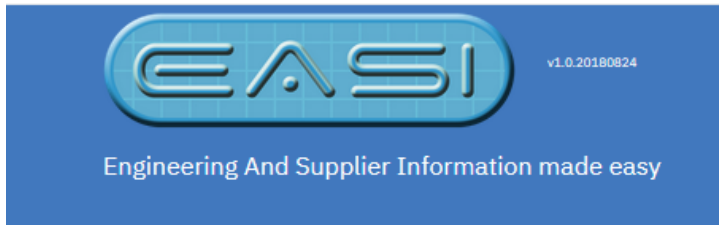
2. Intermittent issue where logging in or trying to do something in EASI results in an ERROR 404: [\[First Reported on 10/10/2018\]](#)



Issue appears to be with IBM's cloud infrastructure, team is investigating. NO ETA.

[UPDATE 10/30/2018: Has not occurred since to our knowledge.](#)

3. The IBM Corporate Standards menu item only works if you have a BOX id. Please submit a ticket and indicate the standard you wish to obtain, and we will e-mail it to you. [ETA is a November Release](#)



- Request ECO Documents
- View Existing Requests
- View My Documents and Team Documents
- Material Codes
- Crimp Book
- **IBM Corporate Standards**
- Admin Functions
- Help

4. Bill of Materials Explodes are not returning Optional/Substitute PNs. **ETA on a Fix is an early November Release**

Step 2 - Select formats then Submit to have the documents delivered to Box folder IBM EASI My Documents, Current Date/Time

IBM Part Number	EC Number	<input type="checkbox"/> Formats Available	View	Status	Release Date	Basic Name
0000002PY152	10000M13807N	<input type="checkbox"/> Additional Item Info	↓	Field use only		DRIVXT
0000002PY152	10000M13807N	<input checked="" type="checkbox"/> Bill of Materials Levels of Explode: 5		Field use only		DRIVXT

Submit

Cancel

Multi-Level BOM Explode Report for 0000002PY152

Search Criteria used:
Version = 10000M13807N
Levels = 5

Level	Comp Number	Part number	Lab Design	Seq num	UOM	Quantity	BOM PLN	Item Type	Basic name	Description	BAC	FRU	EC Number
0	0000002PY152	0000002PY152	950L	000000	each	1.0000	Normal	Group BOM	DRIVXT	G6HQuSASFRUUS	FRU		10000M13807N
1	0000002PY152	0000002PY149	950L	000000	each	0.0000	Reference	Reference	REF INFO	CONFIG FILE US	Paper/NonPhysical Part		10000M13807N
1	0000002PY152	0000002PY582	950L	000000	each	1.0000	Normal	Group BOM	DRIVXT	G6HQuantum SAS	PPN		10000M13807N