System Architecture – Agentic AI Health Symptom Checker

Overview

The **Agentic AI Health Symptom Checker** uses a **Retrieval-Augmented Generation (RAG)** pipeline on **IBM Cloud** to provide reliable, multilingual health advice.

It integrates the **IBM Granite LLM** for natural language understanding with trusted health knowledge sources (WHO guidelines, government health portals, and verified journals).

The system ensures **safe**, **educational**, **and referral-based health guidance** instead of risky self-diagnosis.

Architecture Components

1. User Interface

- Input: User enters symptoms in natural language (e.g., "I have a sore throat and fever").
- Mode: Chat-style interface (web/app/agent console).
- Multilingual support via Granite's language capabilities.

2. IBM Granite Model

- Large Language Model for understanding user input and generating context-aware responses.
- Handles symptom interpretation, language translation, and response generation.

3. RAG Layer (Retrieval-Augmented Generation)

- Queries trusted medical data sources:
 - WHO guidelines
 - Government health portals
 - Verified medical journals (open access)
- Ensures responses are fact-based and medically accurate.
- Filters irrelevant/unverified data.

4. Symptom Analysis & Recommendation Engine

Maps user symptoms to probable conditions.

- Determines urgency level (low, medium, emergency).
- Suggests:
 - o Home remedies & preventive measures
 - When to consult a doctor
 - o Educational health guidance

5. IBM Cloud Services

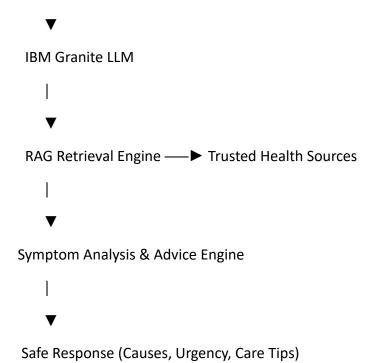
- Watsonx.ai Studio orchestration & model deployment
- Watsonx.ai Runtime serving inference requests
- **Granite Foundation Model** powering multilingual health conversations
- Cloud Object Storage hosting reference datasets & guidelines
- Agent Lab deployment & monitoring of the agent

Workflow

- 1. **User Input** The user describes symptoms in natural language.
- 2. **Granite LLM Processing** Model parses and interprets symptoms.
- 3. **RAG Retrieval** Relevant data retrieved from WHO/government health repositories.
- 4. **Response Generation** Al generates structured advice:
 - Probable conditions
 - Urgency level
 - Preventive care/home remedies
 - Referral to doctor if necessary
- 5. **User Output** Safe, clear, and multilingual response delivered back.

Architecture Diagram (Conceptual)

User Query (Symptoms)



Key Features of the Architecture

- **RAG + Granite** → Combines generative AI with verified retrieval.
- **Trustworthy Sources** → WHO, Govt health portals, verified journals.
- **Multilingual Support** → Breaks language barriers in healthcare.
- **Cloud-native Deployment** → Powered by IBM Cloud Lite services.
- Safety-first Approach → Educational + referral guidance (avoids self-diagnosis).