Career Profile and Related Tools (Talent Management)

Audience: All employees

Introduction

Optional Career Profile tools provide employees an opportunity to describe their capabilities in Workday, giving employees and supervisors a basis for more robust career development conversations.

The optional Career Profile functionality allows employees to capture the following information in Workday:

- Internal and external job history
- Work experience and experience levels
- Education
- Certifications
- Career interests and job profiles that align with future career opportunities

Career Profile tools are designed to support the staff population, but they are being made available to faculty and student worker populations as well.

With the combined functionality of Workday Recruiting and Career Profile, when internal CMU candidates apply to an open staff position, their job history, education, and certification information flow from the Career Profile into the job application. Training and system guides related to Workday Recruiting refer to the Career Profile and encourage internal candidates to populate this information.

Approvals

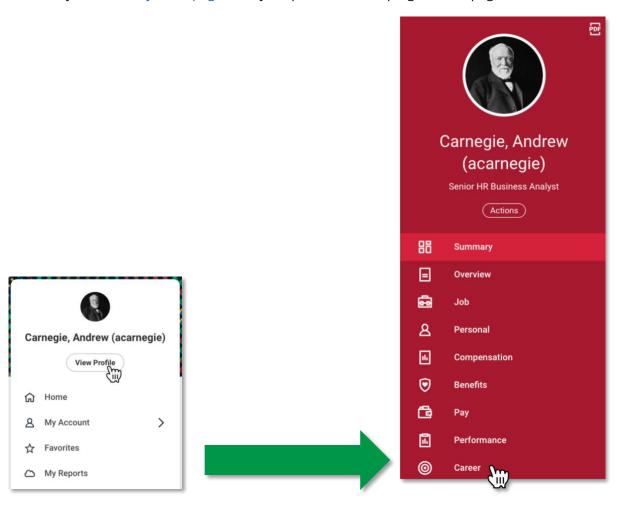
Employees can make changes to their Career Profile without supervisor or HR approval. Supervisors have access to view (but not edit) Career Profile data for their direct reports.



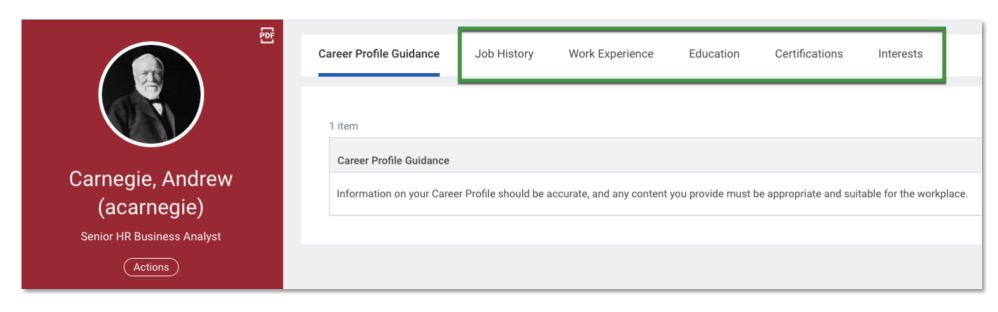
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Access Your Career Profile

1. From your Workday homepage, click your profile in the top right of the page then click View Profile.



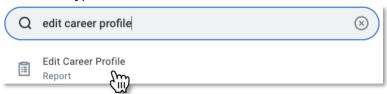
2. On the left side panel of your Profile screen, scroll down and click **Career**.



Multiple Career Profile tabs display at the top of the screen, in the following order:

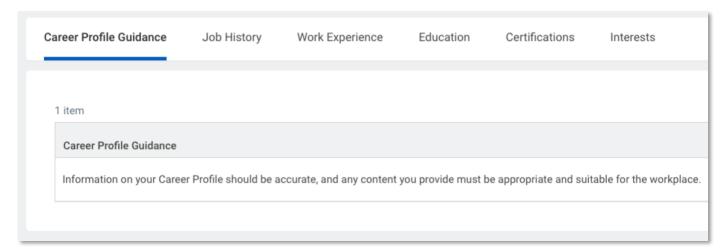
- Job History
- Work Experience
- Education
- Certifications
- Interests
- My Job Applications (if job applications have been submitted)

Alternative navigation: The steps described to this point allow a Workday user to view the Career Profile. If you would prefer to navigate directly to the editor tool, type "Edit Career Profile" into the search bar at the top of the screen at any time.



Career Profile Guidance Tab

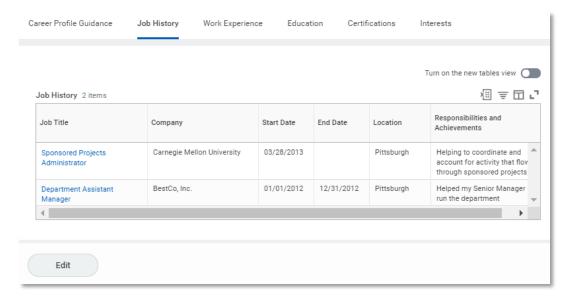
This tab provides brief guidance reminding all users that any information entered into the Career Profile should be accurate and appropriate for the workplace.



Note: Supervisors are able to view the Career Profile data for their staff, faculty, and student workers. In addition, personnel in the Office of Human Resources have access to view the data. If a correction is required, HR generalists and HR business partners can update Career Profile data.

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Job History Tab



This tab displays your internal and external job history. Information that can be captured here for each historical job includes:

- lob Title
- Company
- Start Date
- End Date
- Responsibilities and Achievements
- Reference Name and Contact Information

Click on a **job title** to view related details and history.

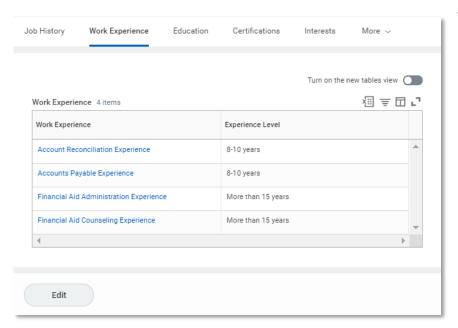
The **Edit** button at the bottom of the page takes you to a screen that enables changes to all Career Profile tabs.

It is important that you keep job history information up to date,

especially if you plan to apply for an internal job, since the data flows into a job application in Workday Recruiting.

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Work Experience Tab



This tab summarizes the types of work you have performed throughout your history.

Information that can be captured here includes:

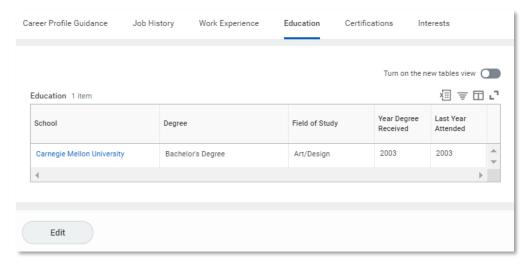
Types of Work Experience

- Examples: finance, business administration, accounting
- The list of available values matches work experience values embedded in the university's job profiles.

Experience Levels

- o Examples: 1–3 years; 3–5 years; 5–8 years
- The list of available values matches experience levels embedded in the university's job profiles.

Education Tab



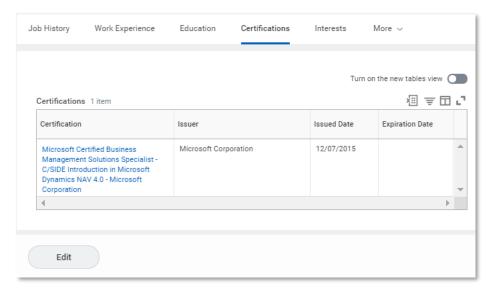
This tab summarizes your education history.

Information that can be captured here includes:

- Country where a school resides
- School
- Degree
- Degree Received (Yes or No)
- Year Degree Received
- Field of Study
- First Year Attended
- Last Year Attended
- Grade Average
- Attachments

It is important that you keep your education information up to date, especially if you plan to apply for an internal job, since the data flows into a job application in Workday Recruiting.

Certifications Tab



This tab summarizes any formal certifications that you have received.

Information that can be captured here includes:

- Country of issuance
- Certification name
- Issuer of the certification
- Certification number
- Date issued
- Expiration date
- Attachments

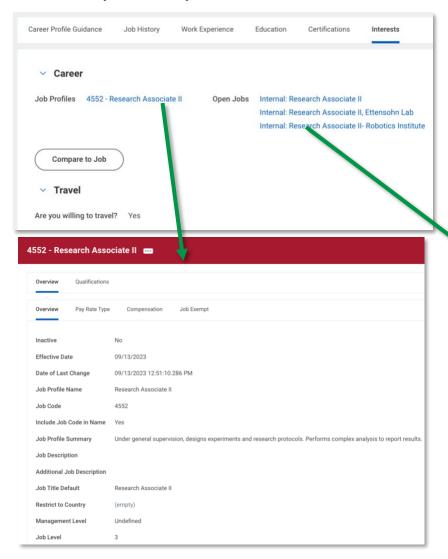
It is important that you keep your certification information up to date, especially if you plan to apply for an internal job, since the data flows into a job application in Workday Recruiting.

The **Edit** button at the bottom of the page takes you to a screen that enables changes to all Career Profile tabs.

Interests Tab

Allows you to describe your career interests and identify job profiles that align with those interests.

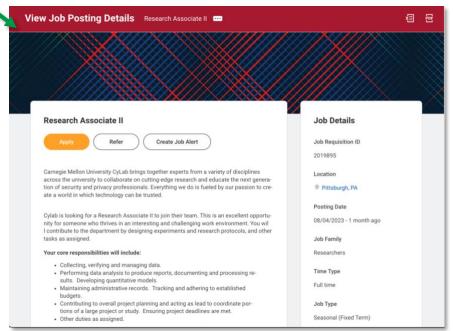
Note: A job profile is a duties-based grouping of positions with the same title and pay grade. Each job profile is part of a larger job family or grouping of similar, related jobs within a job function.

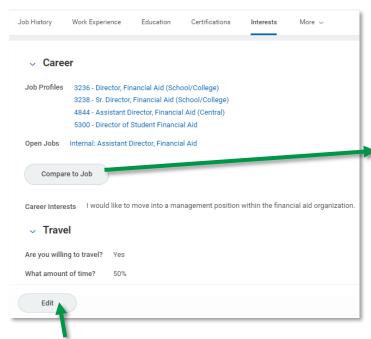


Information that can be captured here includes job profiles that relate to career interests; a descriptive Career Interests statement; and indications of your willingness to travel.

When you list job profiles on the Interests tab, additional functionality and tools become available:

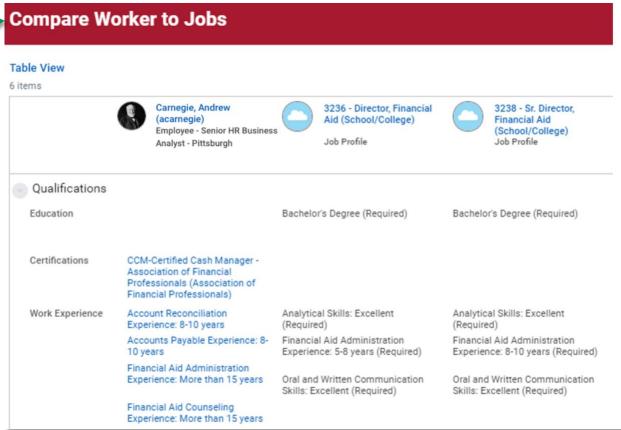
- You can drill into the details of a job profile to see a summary of qualifications.
- Internal job postings with corresponding job profiles automatically display. You can drill directly into those job postings in Workday Recruiting.





The **Edit** button at the bottom of the page takes you to a screen that enables changes to all Career Profile tabs.

The **Compare to Job** button generates a report that compares your Career Profile data to the qualifications for any job profiles listed on the Interests tab. You can use this tool in development conversations with your supervisor, who also has access to the report.



Editing Career Profile Data

Within the editor, you can use the left side panel to navigate between different Career Profile tabs.

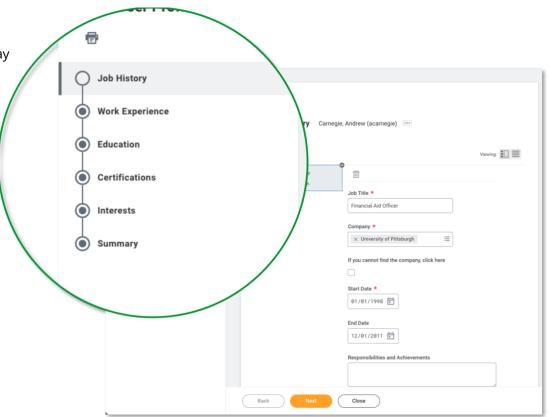
The **Back** and **Next** buttons move you from one tab to another.

When you click a tab name, a Back button, or a Next button, Workday automatically saves changes to the data.

The **Close** button prompts you to select one of the following:

- Discard: Leave the editor without saving additional changes.
- Continue: Stay within the editor and make additional changes.

Alternative navigation: If you prefer to navigate directly to the editor tool, type "Edit Career Profile" into the search bar at the top of the screen at any time.

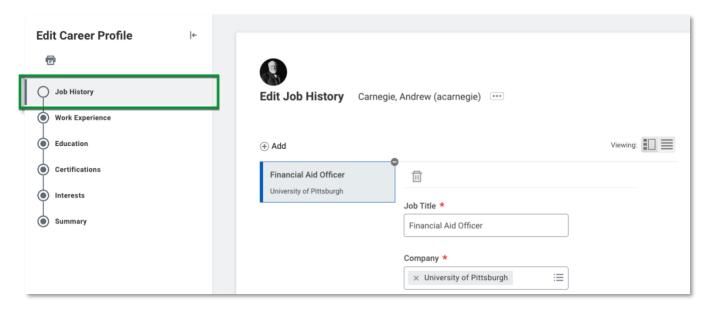


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Editing the Job History tab

Use this tab to capture internal and external job history. Job History data flows to any future internal job application. If no data is present, or to add an additional job, click **Add** and complete these fields.

- o **Job Title:** Enter a short description of each job title
- Company:
 - Use the drop-down to determine if the company name exists in Workday.
 - If the company name does not exist, select the checkbox and type a value in the Company Name field.
- o **Start Date:** Enter the date this job began.
- o **End Date** (Optional): Enter the date this job ended. This field should be blank for an existing job.
- o Responsibilities and Achievements (Optional): Enter a short description of the duties and accomplishments for this job.
- **Reference** (Optional): If a reference would be comfortable being contacted regarding your experience, list that person's name here. This person could be contacted if you apply to an internal position.
- Contact Information (Optional): Enter contact information for the reference.
 - If data is present, click a job history "block" to highlight that item and edit the fields.
 - Once selected, job history can be deleted by clicking the **Trash Can** icon near the top of the page.



After adding or changing data, click the **Next** button or another tab in the list. The Next button takes you to the Work Experience tab. Changes are saved automatically.

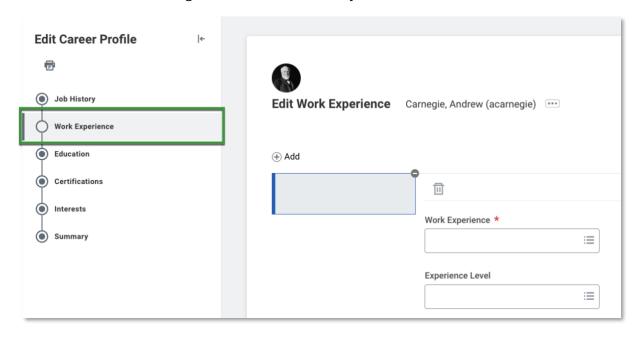
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Editing the Work Experience tab

This tab summarizes the types of work you have performed throughout your history.

- If no data is present, or to add work experience, click the Add icon and complete these fields.
 - Work Experience:
 - Use the available field to select from a list of valid values.
 - These are standard values that are also used to define qualifications for job profiles at the university. By providing this information on a Career Profile, you can compare your experience to other jobs on campus.
 - o Experience Level:
 - Use the available field to select from a list of valid values.
 - Values vary based upon the work experience selected.
 - The list of valid values is also used to define existing job profiles.
- If data is present, click a work experience "block" to highlight that item and edit the fields.
- Once selected, you can delete a work experience item by clicking the **Trash Can** icon near the tob of the page.

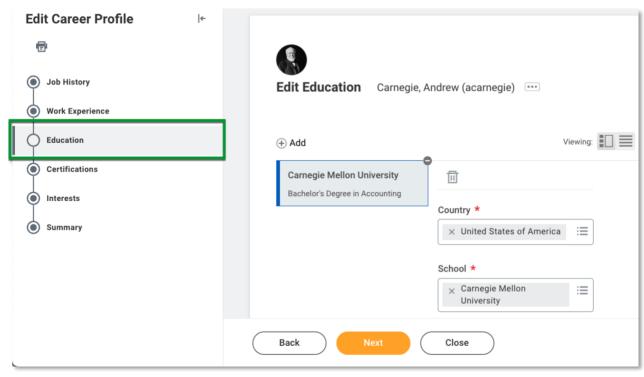
After adding or changing data, click the **Next** button or another tab in the list. The **Back** button takes you to the previous tab. The **Next** button takes you to the **Education** tab. Changes are saved automatically.





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Editing the Education Tab



Click the **Education** tab in the left side panel. This tab summarizes your education and the degrees you have pursued.

If no data is present, or to add education information, click the **Add** icon and complete these fields.

- o **Country:** Indicate which country the school is in.
- School: Many schools exist in a standardized list. Search for the school using this field.
- If the school is not on the list, click the subsequent checkbox to enter your own value. The following fields display.
- School Name: Enter the name of the school.
- School Location (Optional): If desired, enter a city or region.
- School Type (Optional): Select a valid value.

- Degree (Optional): Enter the degree pursued.
- o **Degree Received** (Optional): Select a Yes or No value, to indicate whether you received the degree.
- o **Year Degree Received:** (Optional): Enter the year, if applicable.
- o **Field of Study** (Optional): Choose from a list of valid values. Contact the Office of Human Resources if your field of study is not available and you would like to see it added to Workday.
- o First / Last Year Attended (Optional): Enter the years you attended.
- o Grade Average (Optional): If desired, enter the grade average received.
- o **Attachments** (Optional): If desired, attach documentation that reflects the degree studied.
 - If data is already present, click an education "block" to highlight that item and edit the fields.
 - Once selected, you can delete an education item by clicking the **Trash Can** icon near the top of the page.

After adding or changing data, click the **Next button** or another tab in the list. The **Back button** can take the user to the previous tab. The Next button will take the user to the Certifications tab. Changes are automatically saved.

Carnegie Mellon University

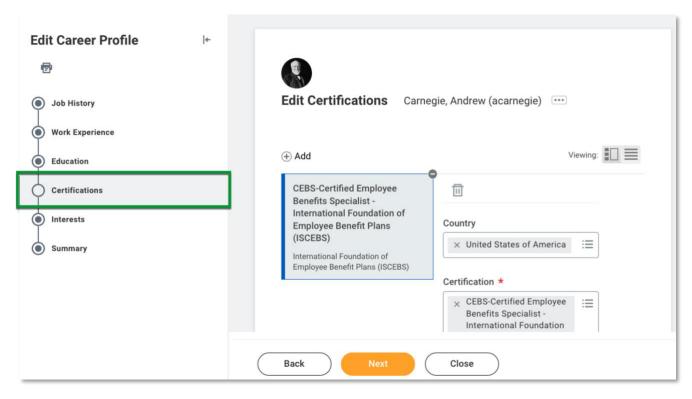
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Editing the Certifications Tab

Click the **Certifications** tab in the left side panel. This tab summarizes any formal certifications you have received throughout your history.

If no data is present, or to add additional certifications, click the **Add** icon and complete these fields.

- o **Country:** Select the country from which the certification was issued.
- Certification: Many values exist in a standardized list. Search for the certification using this field.
 - If the desired value cannot be found, click the subsequent checkbox to enter your own value. The following fields display.
 - Issuer: Enter the name of the institution that issued the certification.
 - Name: Enter the formal name of the certification.
- Certification Number (Optional): Enter the number assigned to the certification, if desired.
- Expiration Date (Optional): If desired, enter the date that the certification expires.
- Attachments (Optional): Attach a certificate or related documentation.



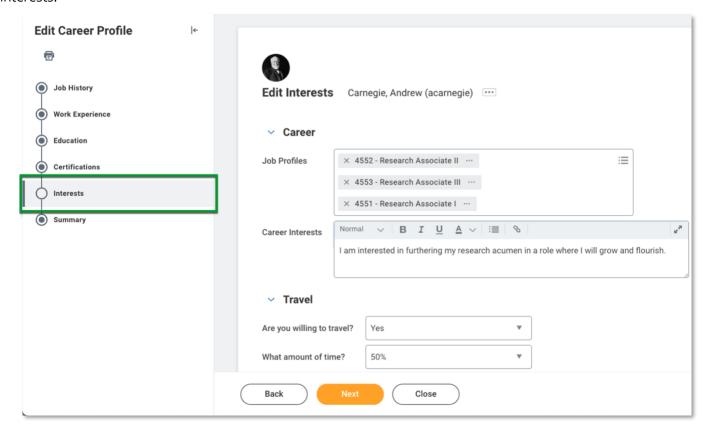
- If data is already present, click a certification "block" to highlight that item and edit the fields.
- Once selected, you can delete a certification item by clicking the **Trash Can** icon near the top of the page.

After adding or changing data, click the **Next** button or another tab in the list. The **Back** button takes you to the previous tab. The **Next** button takes you to the **Interests** tab. Changes are saved automatically.

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Editing the Interests Tab

Click the **Interests** tab in the left side panel. This tab allows you to describe your future career interests and identify job profiles that align with those interests.



The following optional fields are available to users.

o Job Profiles (Optional): Select one or more job profiles that align with career development goals and/or represent a desired future career path.

- Job profiles provided here enable other tools and features related to the Career Profile, including the "Compare Worker to Jobs" report.
- Job profiles provided here can be used as context for development conversations with supervisors, but they should not be considered as a definitive impact on future opportunities.
- o **Career Interests** (Optional): You can use this field to provide a descriptive statement reflecting your career development goals.
- o **Are you willing to travel?** (Optional): Choose a Yes or No value.
- What amount of time? (Optional): Choose a value that indicates the percentage of time you are willing to travel, if at all.
 - If data is present, click on any field to remove items or edit the values.
 - Job profile values can be removed by clicking the X next to the value.

After adding or changing data, click the **Next** button or another tab in the list. The **Back** button takes you to the previous tab. The **Next** button takes you to the Summary tab. Changes are saved automatically.

Carnegie Mellon University

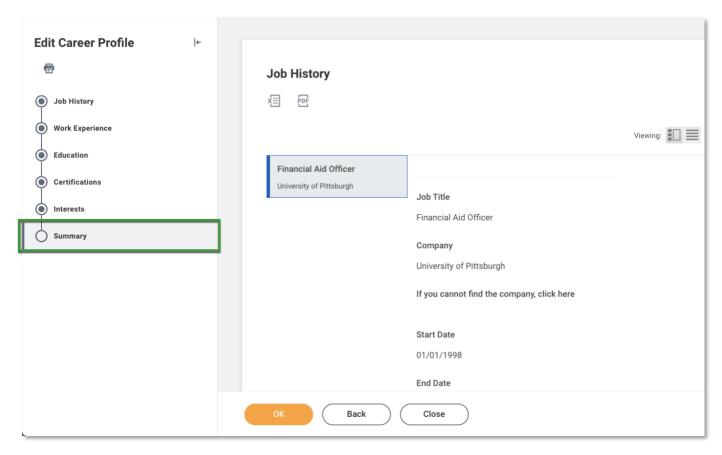
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Reviewing the Summary tab

The **Summary** tab presents a single-page view of your entire Career Profile. Scroll down to review the changes you made during the current editing session.

You can also print the information that appears on the Summary tab by clicking the **Print** icon on the bottom left. The summary can be useful in development conversations with your supervisor, as it provides a full snapshot of your Career Profile.

If, after reviewing the summary, you want to make changes, click the **Back** button to return to the previous tab. Click **OK** or **Close** to complete the editing session.



Carnegie Mellon University

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