OJINGIRI SAMUEL

Beacon Crescent, Ibeju-lekki, Lagos. Contact: official.ojingirisamuel@gmail.com 08030914844

Professional Summary

Dedicated and reliable Runner with over 4 years of experience in the hospitality industry, working in fast-paced hotel and bar environments. Proven ability to deliver excellent customer service by ensuring efficient food and drink delivery, coordinating with kitchen and bar staff, and maintaining a clean and organized dining area. Skilled in multitasking and working under pressure while prioritizing customer satisfaction.

Work Experience

Runner | Radisson Hotel

Ilorin, Kwara State

August 2019 - December 2021

- Delivered food and beverages from the kitchen and bar to guests in a timely and professional manner.
- Assisted waitstaff by refilling drinks, clearing tables, and resetting dining areas.
- Ensured all orders were accurate and met customer expectations before delivery.
- Coordinated closely with kitchen staff to handle any special requests or dietary restrictions.
- Maintained cleanliness and organization of service areas to ensure smooth operations.
- Provided prompt responses to guests' inquiries and resolved minor complaints efficiently.

Runner | Kings Bar

Ilorin. Kwara State

January 2021 – April 2023

- Delivered drinks and food from the bar and kitchen to customers, ensuring prompt and accurate service.
- Supported bartenders and waitstaff by managing the flow of service during peak hours.
- Kept the bar area organized and clean, ensuring all tools and equipment were in working condition.
- Assisted in restocking drinks and supplies during shifts, maintaining smooth service operations.
- Engage with customers in a friendly and approachable manner to enhance their experience.
- Played a key role in streamlining order delivery.

Education

Kogi State University, Ayingba

Bsc. Sociology

Federal Government College, Ilorin 2009

2017

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Skills

- Excellent time management and multitasking skills
- Strong communication and teamwork abilities
- Experience in food and beverage service
- Ability to work in fast-paced environments
- Detail-oriented with a focus on customer satisfaction
- Basic knowledge of health and safety regulations

References

Available upon request.