November 29, 2024

To Whom it May Concern:

My name is Glenda Darce Huete and, am a former Senior IT Program Manager at Intel. In my role, I led engineering teams to build technology products, in the Data Governance enablement domain. My academic and professional credentials include a Master's degree in Computer Systems Technology, experience focused in software and data products development, and 10+ years of experience leading engineering teams, most recently as a Product and Program Manager. I have performed as an Analytics Capability Owner within Market to Revenue Business, unlocking the power of reliable data, expertise in Agile [Scrum] methodologies, and have developed an expertise in Data Governance & Metadata Management including Data Glossary and Data Catalog.

I have also held roles in Business Operations, managing IT suppliers' contracts, procurement, and budget planning. Much of my work has a strong interest in User Experience (user-centered design), strategic thinking and a diversity supporter. I also have experience managing international customer service organization and 3PL (Third-Party Logistics) operations.

I have reviewed Oscar Jimenez's credentials, experience, and accomplishments in Robotics Process Automation (RPA) and Artificial Intelligence (AI) technologies. His credentials and experience include, Certified SAFe® Product Owner / Product Manager, Scrum Master Certified SMC™, Robotics Process Automation (RPA) DevOps Engineer, Senior Software Developer and Staff Software Engineer in Artificial Intelligence (AI) and Machine Learning (ML).

As demonstrated by his work, Oscar is an accomplished professional who has broadly impacted on the Robotic Process Automation (RPA) and Artificial Intelligence (AI) field through:

- An AI/ML Machine Learning Engineer in his current company, he has been part of the Data Science Industrialization team and is responsible for building and automating high-quality data science pipelines that power key business applications with advanced analytics/AI/ML. Oscar defines and maintains ML Ops best practices and deploys and maintains production analytics and data science modeling workflows.

  - In this role, he has ***automated complex workflows, improved efficiency and reduced operational costs.***

- Additionally, he has performed as support engineer in the Robotics and Intelligent Automation area. Included in his duties is analytics development which is foundational to

effective AI and ML implementations in any organization, In his role as a Robotics Process Automation (RPA) DevOps Engineer, he has automated complex workflows, improved efficiency and reduced operational costs.

- o In Oscar's extensive experience as a Senior Software Developer and now a Staff Software Engineer, he has led development projects, mentored junior developers, and contributed to the design and implementation of scalable software solutions.

- He has technology projects management experience as a developer, product owner and scrum master which is an ability required to ensure IT projects success.
    - o As a Certified SAFe® Product Owner / Product Manager, Oscar has successfully managed product backlogs, prioritized features, and ensured alignment with business goals.

    - o Holding a Scrum Master Certified SMC™ credential has enabled him to lead agile teams, facilitate scrum ceremonies, and drive continuous improvement in project delivery

Based on this information, I can attest to Oscar's professional abilities and skillset in Robotics Process Automation (RPA) and Artificial Intelligence (AI) technologies, and I reason that these make him well positioned to carry out his efforts/endeavor by integrating affordable AI and RPA technologies. The initiative aims to save time and resources, enhance competitiveness, and provide employees with upskilling opportunities. It focuses on helping American, Latin, and other minority-owned SMEs to maximize their operational efficiency and growth potential. Through his efforts and endeavor, Oscar will benefit the United States because his proposed endeavor can drive economic growth, foster innovation, enhance competitiveness, and support minority entrepreneurship. By integrating RPA and AI technologies into SMEs, it aligns with national priorities for economic development, technological advancement, and resilience.
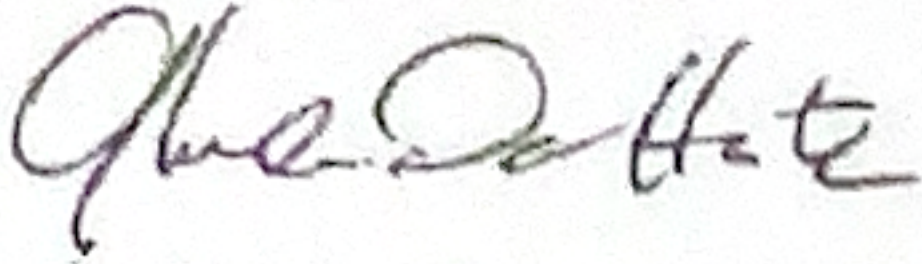
Oscar is a highly qualified Robotics Process Automation (RPA) and Artificial Intelligence (AI) technologies professional whose commitment to continuous improvement will serve the US

His previous record of success in similar projects in the same industry, including some of those highlighted above, make him an excellent candidate to pursue his proposed endeavor successfully. Oscar is a highly qualified Robotics Process Automation (RPA) and Artificial Intelligence (AI) technologies professional whose commitment to continuous improvement will serve the US

interests i.e. economic, societal, environmental, scientific, etc. For these reasons, I fully support them. And I hope the US will view Oscar as the great talent that he is.

Sincerely,

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