

To Whom It May Concern:

By this means we, **Western Union, Latin American Regional Operations Center (LAROC)**, established in Costa Rica since May 1998, confirm that **Oscar Jimenez Montero**, holder of the Costa Rican Id # **108010221** was hired by the Company on **July 22nd, 2020**. His current position is as a **Staff Software Engineer** for the **ML Platform Support department**.

As a Machine Learning Engineer, supporting a team of Artificial Intelligence developers who design, develop, test, and integrate models with applications of high complexity.

We operate in a collaborative, open environment focused on using Agile development techniques to autonomously deliver solutions quickly and effectively.

Responsibilities:

Assessing business needs while providing creative and effective solutions in conformance to emerging technology standards

- Interface and collaborate with other engineers in geographically distributed development centers.
- Strong emphasis on customer journey, product quality, performance tuning, troubleshooting, and continuous development
- Design layered application, including user interface, business functionality, and database access.
- Apply Agile methodology daily and follow Definition of Done (DoD) process for better quality by maintaining 80% and unit test coverage and 70% integration test coverage.
- Define, design, and implement complex, multi-tier distributed software systems throughout all phases of the software development process.
- Develop technical & domain expertise and apply it to solving product challenges.
- Estimate engineering effort, plan implementation, and roll out applications with cross-functional impacts.
- Share engineering support and release.
- Proven ability to understand the business and ability to contribute to technology direction that drives measurable business improvements.

- Hands-on experience in building high performance and large-scale real-time systems that scale to billions of transactions per day.

Monthly Gross Salary: ₡2,728,937.34

Monthly Net Salary: ₡2,176,297.24

To date, his salary is free of liens.

San Jose, Costa Rica, May 21, 2022.

Sincerely,

**WESTERN
UNION** | | °



Denise Duran (May 21, 2024 14:12 MDT)

Denise Indiana Duran
Human Resources
Western Union Costa Rica
Building E2, Forum 2, Santa Ana, San José, Costa Rica
askHR@wu.com