

# Jonathan Rodriguez Brenes

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## **CONTACT** Address

Costa Rica, San Jose, Desamparados

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Phone: 506-7003-5758

## **OBJECTIVE**

To utilize my skills and experience as a software developer and leader to lead teams, improve internal processes, and drive organizational growth while providing guidance and support to colleagues.

## **ABOUT MYSELF**

- I have extracts data from various sources such as databases, cloud storage, and flat files to help define my current organization on generating KPIs, and SLAs based on data analytics, I created proactive monitoring for existing applications using data mining techniques and API connections to cloud providers for Align Technology. I have developed dashboard for data analytics using ETL process from data warehouse (Spark big data processing framework cloud server and Microsoft SQL) to upload the data in Python Seaborn and Power Bi to take business decisions.
- I am proficient in Scrum, Agile, and PMP methodologies, as well as SQL, Power BI, and programming languages such as PHP, Python, Java, C#, PowerShell and Flutter. I have developed financial systems for trading platforms, websites for social institutions, and scripts for proactively monitoring Unix and Windows servers. Additionally, I have created reports based on data analysis to review and study Incidents management, Service Requests, KPIs, SLAs, and Sales and I have developed robots in Java for RPA (Robot Process Automation) in my current organization.
- I am passionate about finding opportunities for professional growth, and I have a proven track record of delivering results beyond expectations. I am a respectful and committed team player who is always willing to go the extra mile.

- About all I believe everything can be achieved while working as a team and help others to learn and grow.

## **WORK EXPERIENCE**

### **Western Union**

**May 2023 – Present**

Big Data Software Engineer,

### **Align Technologies**

**March 2021 – July 2023**

Business Intelligence Developer

Automation Software Developer

### **Western Union**

**September 2011 – March 2021**

Network Technician,

Monitoring Programing Architect

Application Analyst

Help Desk Technician

## **QUALIFICATIONS**

- Currently taking PMP (Project Management Professional) Certification
- ITIL Foundation Certification
- Certified Project Officer from Institute of Project Manager
- Certified as Splunk Infrastructure Overview
- Certified as Apache Spark Programmer and Application SQL Consultant with Databricks
- Certified as CCNA (Cisco Certified Network Associate)
- Certified as Microsoft Certified Technology Specialist Windows server 2008 AD, configuration, SQL server fundamentals.
- Linux Ubuntu support specialist.

- Programing language JQuery, JavaScript, PHP, Python, C++, C#, Java, [ASP.net](#), HTML5, CSS, Azure as well as AngularJS.
- High experienced in software project development using Agile, Scrum methodology and UML.

## **EDUCATION**

Master's degree in data science  
Universidad CENFOTEC

February 2021

Computer System Engineering  
UMCA

May 2014 – Sept 2018

Telecommunication Technician  
Universidad de Costa Rica

April 2005 –Sept 2008

Architectural Draw Designer  
High School Luis Dobles Segreda

January 2002 – Dec 2004

## **REFERENCES**

Danilo Mejia (Domain Admin)

Phone: 8918-9960

Jose Jorge (NOC)

Phone: 8828-4681

Alonso Calderon (NOC Manager)

Phone: 8708-1914