



Dear Sir/ Madam,

This letter is to certify that Mr. Oscar Jiménez Montero was employed in a full-time basis with KN Shared Service Center S.A. from 05/16/2019 to 07/22/2020. He served as a DevOps Engineer receiving an annual salary of \$ 39,429.00.

During Mr. Oscar Jiménez Montero's employment with KN Shared Service Center S.A., his job duties included but were not limited to:

- ✓ Collaborating with coworkers to conceptualize, develop, and release software.
- ✓ Conducting quality assurance to ensure that the software meets prescribed guidelines.
- ✓ Rolling out fixes and upgrades to software, as needed.
- ✓ Securing software to prevent security breaches and other vulnerabilities.
- ✓ Suggesting alterations to workflow in order to improve efficiency and success.
- ✓ Pitching ideas for projects based on gaps in the market and technological advancements.

Mr. Oscar Jiménez Montero's utilized skills including:

- ✓ Robotics Process Automation (RPA) tools
- ✓ Artificial Intelligence tools
- ✓ Agile methodology

We wish Mr. Oscar Jiménez Montero all the best for his future endeavors. Please feel free to contact me if I may be of further assistance.

Sincerely,

Cindy Madrigal

HR Manager

Zona Franca Metro/ Barreal de Heredia

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