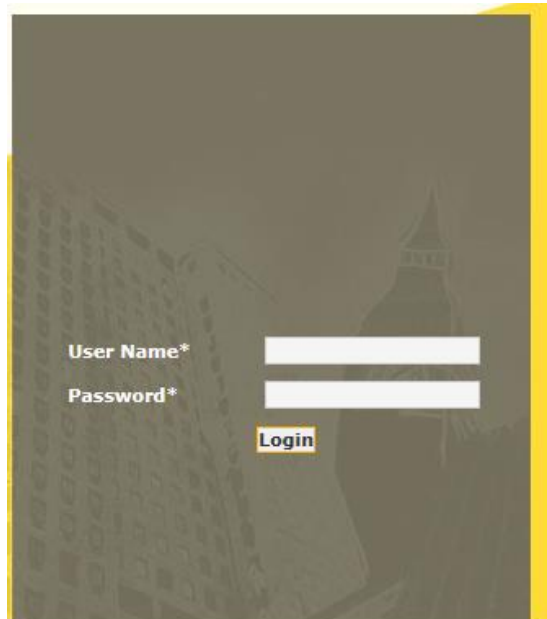
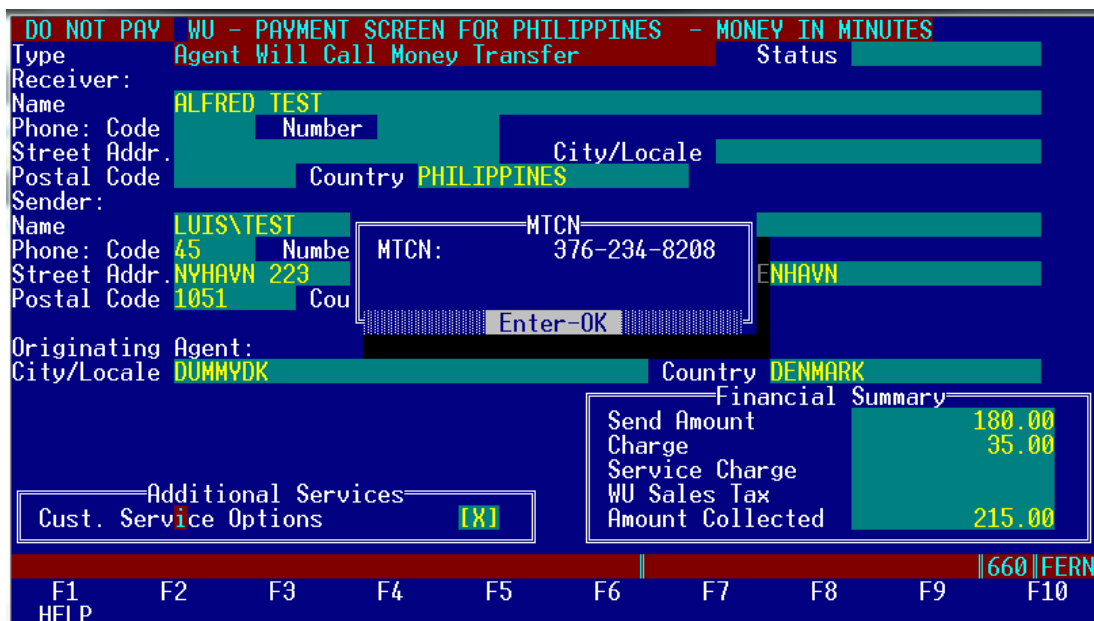


How to setup Risk Scores in RTRA tool?

1. Go to link: <https://rtra5.westernunion.net/WebUI/>
2. Login with your HQINTL user



3. First, we need the Galactic ID from the profile you want setup the score, to get the number we require an MTCN, it could be from a stage transfer (AIR) or R3 transfer.



DO NOT PAY WU - PAYMENT SCREEN FOR PHILIPPINES - MONEY IN MINUTES

Type Agent Will Call Money Transfer Status

Receiver:

Name ALFRED TEST

Phone: Code Number

Street Addr. City/Locale

Postal Code Country PHILIPPINES

Sender:

Name LUIS\TEST

Phone: Code 45 Number MTCN: 376-234-8208

Street Addr. NYHAVN 223

Postal Code 1051 Cou ENHAVN

Enter-OK

Originating Agent:

City/Locale DUMMYDK Country DENMARK

Financial Summary

Send Amount	180.00
Charge	35.00
Service Charge	
WU Sales Tax	
Amount Collected	215.00

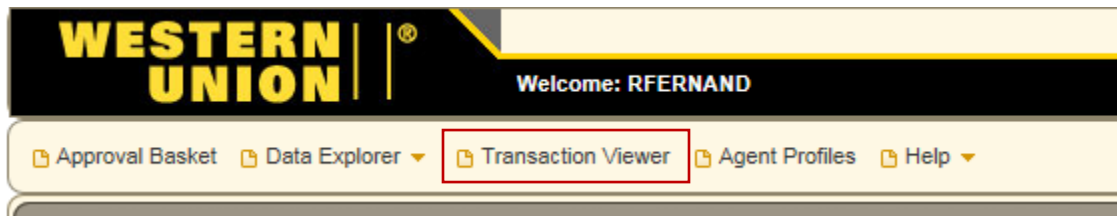
Additional Services

Cust. Service Options [X]

F1 F2 F3 F4 F5 F6 F7 F8 F9 F10

HELP 660 FERN

4. In RTRA tool, click Transaction Viewer at the top menu.



5. Enter the MTCN without dashes and click on Apply Filter

The screenshot shows the 'Transaction Viewer' form. It has two input fields: 'MTCN:' with the value '3762348208' and a clear button (x), and 'Galactic ID:' which is empty. Below the fields are two buttons: 'Apply Filter' (highlighted) and 'Reset Filter'. To the right of the MTCN field is a label 'Trans' and to the right of the Galactic ID field is a label 'Trans Dat'.

6. The transaction information will appear, click on the arrow next to MTCN to get details.

	MTCN	Surrogate Key	Trans Time	Sndr Cntry	Sndr State
	3762348208	7000000000188114064	2017-05-04 17:01:57.458	DNK	

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7. You will see Sender information, including the Galactic ID. **Copy that number.**

	MTCN	Surrogate Key	Trans Time	Sndr Cntry	Sndr State	Payee Cntry	Payee State	Currency	Dest Currency	Sndr Local Ar	Sndr US D
	3762348208	7000000000188114064	2017-05-04 17:01:57.458	DNK		PHL		DEN	PIL	18000	2713.3758

Attempt ID	Galactic ID Type	Galactic ID	Tran.Type	ReResolve Status	KYC Remember Me Info
3000000000610905621	SENDER_GI	1000000000029039621	S		KYC Info

8. Go to Top menu and click on Data explorer, there you will see an option called: Customer Risk score. Click it.
































9. You will see the following screen:

Customer Profile Risk Score

Galactic ID: Apply Filter Reset Filter

Actions

Customize the view Create Record   




Edit	View	Del	Galactic ID	Overall Risk Score	Absolute Attr Score	Activity Risk Score	Transaction Risk Score	Score Model Version	Score Calculation Start Period	Score Calculation End Period
			100000000029574001	18	0	18	0	M/1	2015-12-12	2017-12-12
			1000000000295706	80		14				
			100000000028620545	50		13				
			100000000027668025	30		16				
			100000000016703311	12	0	0	0	M/1	2014-08-21	2014-09-02
			1000000000016827317	12	0	0	0	M/1	2014-08-21	2014-09-02
			1000000000017062303	12	0	0	0	M/1	2014-08-21	2014-09-02
			1000000000016930311	12	0	0	0	M/1	2014-08-21	2014-09-02
			1000000000016998312	12	0	0	0	M/1	2014-08-21	2014-09-02
			1000000000016695314	16	0	0	0	M/1	2014-08-21	2014-09-02

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10. Click on Create Record

Actions

Customize the view Create Record   

11. In the next you will need the Galactic ID and the Risk Score you need to setup. Need to complete Galactic ID field, Activity Risk Score and Overall Risk Score. If you don't have the Score you can contact Prashant Deokar.

Customer Profile Risk Score

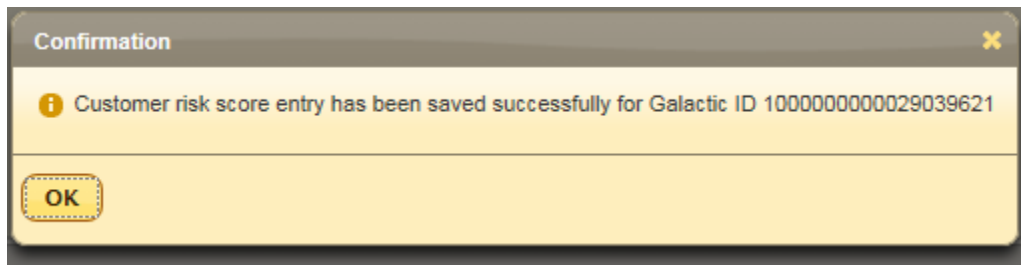
Galactid id (*):	1000000000029039621
Absolute Attribute Score:	0
Activity Risk Score:	17
Overall Risk Score (*):	17
Transaction Risk Score:	0
Absolute Attr Score Components:	
Activity Risk Score Components:	
Transaction Risk Score Components:	
Random No:	0.0
Score Model Version:	
Score calculation Start Date :	
Score calculation End Date :	

Actions

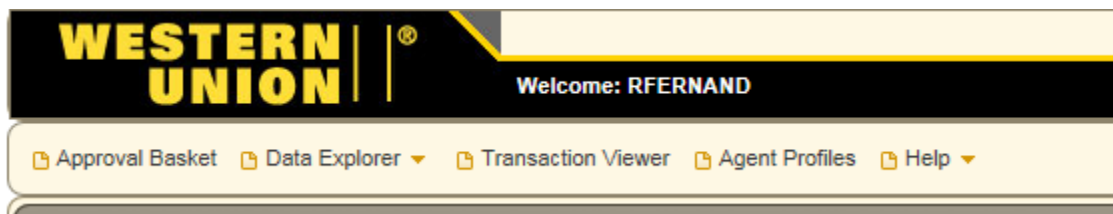
[Submit for Approval](#) [Cancel](#)

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12. Click on Submit for Approval, you will see this message.



13. Go to Top menu and click on Approval Basket




14. Customize the filter with these details: Approval Status: Pending Approval / Record Type: Customer Risk Score. Click on Apply Filter

Approval Work Basket

Approval Status: Pending Approval Record Type: Customer Risk Score ID/R

Apply Filter Reset Filter


15. You should see your request

Actions											
Approve Reject Customize the view											
10 (1 of 1)											
	View	ID	Record Type	Operation	Approval Status	Approval Date	Approved By	Created Date	Created By	Updated Date	Updated By
<input type="checkbox"/>		1000000000029039621	CustomerProfileRiskScore	Create	PendingApproval			2017-05-04	rfermand	2017-05-04	rfermand

16. Click on the checkbox located in the first column, click on Approve.

Actions

Approve Reject Customize the view

	View	ID	Record Type
<input checked="" type="checkbox"/>		1000000000029039621	CustomerProfileRiskScore

17. You will see a successfully done message.

18. You are ready to test.