

Oscar Jimenez

Data Analyst, Java Senior Developer, Python Developer, Microsoft Power BI, Kibana, Grafana

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SAFe® Product Owner/Product Manager, Scrum Master Certified SMC™, Automation DevOps Engineer, analytical Senior Software Developer, strong in design and integration problem-solving skills. Expert in Java, C#, Python, Data Analytics with Power BI, SQL-Oracle databases analysis and design. Skilled in developing business plans, requirements specifications, user documentation, and architectural systems research.

Strong in RPA implementation (UiPath, Automation Anywhere, Blue Prism) design, analyst research and training coach, infrastructure, logs management, Data analytics, and machine learning applied to monitoring alerts systems.

Strong written and verbal communication. Interested in a challenging technical track career in an application development environment.

## Experience

### **2020 – Present Robotics and Intelligent Automation LAROC Manager Western Union LAROC**

Automation Control Management - Latin American Regional Operation Center | Robotics and Intelligent Automation, as Manager to the RPA Controller Team, supporting the global automation RPA operations, as an Infrastructure administrator performing tasks as, Install and evaluating software and applications to be used in-house, as part of various automation processes.

In this role, it is required to monitor almost 200 robots running on approximately 400 virtual machines, thousands of logs generated by these bots are analyzed daily to ensure that they are working as expected and to prevent in advance any major disruption to Western Union's transaction platforms.

This information can come from different sources such as SQL Servers, Snowflake, or Jira and is critical for 24/7 monitoring tasks, my experience in data analytics using tools such as Kibana-elastic®, Grafana®, and Microsoft Power BI, are important to accomplish these tasks.

Develop and maintain data analytics, and alerts for processes, and keep track of the whole operation. Analyze technical requirements and design workflow based on specifications, in

collaboration with business analysts. Collaborate and support the automation teams and provide solutions on development tools and useful appliances. Provide coach and training support on the automation teams.

Infrastructure analytical, research for new technologies, coaching and training the teams on weekly meetings about, issues, new tools or procedures, Scrum implementation coach, and development of new tools for use in RPA solutions.

**Technologies:** Microsoft SQL Server, snowflake, Blue Prism, UiPath, AbbyFlexicapture, Jira, VMware vSphere, Scrum, AI, Citrix, CyberArch, Jenkins, CI/CD, Python, Power BI.

### **2019 – 2020    RPA Automation DevOps Engineer Kuehne + Nagel**

In this position, I performed as Automation DevOps Engineer, supporting the global automation RPA development teams from SSC Costa Rica, SSC Belgrade, United States, Canada and SSC Greece and SSC Philippines, as a Infrastructure administrator performing task as , Install and evaluate software and applications to be used in-house, as part of various automation processes, in order to minimize day to day operation effort. Develop and maintain automation processes, as a service, and keep track of the whole operation. Analyze technical requirements and design workflow based on specifications, in collaboration with business analysts. Collaborate and support the automation teams and provide solutions on development tools and useful appliances. Provide training and support on the various automations developed. provide and maintenance of new virtual machines, infrastructure analytical, create and management about systems alerts using Kibana and Grafana, research for new technologies, coach and training the teams on weekly meetings, new tools or procedures, Scrum implementation coach and development of new tools for use in RPA solutions.

**Technologies:** UiPath Studio, UiPath Orchestrator, AbbyFlexicapture, Automation Anywhere, ElasticSearch, Java, Php,Python, Grafana, Kibana, BitBucket, Jira, VMware vSphere, Centreon, Scrum, AI, Data Science.

### **2014 – 2019    Executive Professional Technological Development Universidad Nacional de Costa Rica (State Public University)**

This project is a customized framework platform that uses the Universidad Nacional for handling a large number of critical administrative areas such as HR and finance.

In this position, I performed as a Product Owner / Scrum Master role, involving a framework created by the Universidad Nacional, which requires research and development, and is programmed in Java using frameworks like Spring, Hibernate, JSF, JPA, and Oracle as database provider.

Testing using Selenium, JUnit and data migration and performance test using JMeter and UiPath.

**Technologies:** JSF, Spring, Spring security, Spring batch, Maven, Hibernate, Spring JPA, Java, Oracle and Jasper Reports, Apache Velocity, Jira and Confluence from Atlassian, JMeter, UiPath.

## Education

**2022**

Instituto Tecnológico de Costa Rica. Data Science Program

**2018**

Universidad Metropolitana Castro Carazo. Bachelor's Degree in Education

**2017**

Universidad Fidelitas, San José Costa Rica. Information Systems Engineering degree.

**2013**

Universidad Panamericana. Bachelor's Degree in Systems Engineering.

**2002**

Berkeley College, Campus New York, NY USA. Information Technology Management, Associate in Applied Science Degree (A.A.S).

## Knowledge

Language /Ides /Technologies:

Scrum Master

Microsoft Power BI

Tableau

Jasper Reports

Eclipse

UiPath

Automation AnyWhere  
Blue Prism  
Apache JMeter  
Kibana  
Grafana  
Vsphere  
Bitbucket  
Jira  
(QA)Selenium / Apache JMeter  
ElasticSearch  
SQL Server  
Oracle  
IT auditing knowledge

### **Received Training**

RPA Certified Develeper, BluePrism, 2020  
SAFe® Product Owner/Product Manager Training  
RPA Certified Developer, UIPath 2019  
UIPath Orchestrator Training, UIPath 2019  
UIPath Security Training, UIPath 2019  
RPA Developer - SAP Automation, UIPath 2019  
Windows NT, Microsoft Foundation, Washington ,USA 2002.  
SDKUNA Framework (2014). Given by IT Department in Universidad Nacional.  
Advanced Java programming (2014). Given by IT Department in Universidad Nacional.

### **Skills**

Team working, proactive and analytical.  
Coaching  
Team Management skills

### **Languages**

Proficiency Languages oral and written: English, Spanish