Oscar Jimenez
RPA Team Lead/ RPA DevOps Engineer/ Scrum Master Certified SMC™/ SAFe® POPM

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in https://www.linkedin.com/in/oscarjimenezm

SAFe® Product Owner/Product Manager, Scrum Master Certified SMC™, Automation DevOps Engineer, analytical Senior Software Developer, strong in design and integration problem-solving skills. Expert in Java, C#, with database analysis and design. Skilled in developing business plans, requirements specifications, user documentation, and architectural systems research.

Strong in RPA implementation (UiPath, Automation Anywhere, Blue Prism) design, analyst research and training coach of RPA teams, infrastructure, logs management, Data Science, AI, VM's and monitoring alerts systems.

Strong written and verbal communications. Interested in a challenging technical track career in an application development environment.

🗄 Experience

2020 – Present   Robotics and Intelligent Automation LAROC Manager
Western Union LAROC

Automation Control Management - Latin American Regional Operation Center | Robotics and Intelligent Automation, as Manager to the RPA Controller Team, supporting the global automation RPA operations, as an Infrastructure administrator performing task as, Install and evaluate software and applications to be used in-house, as part of various automation processes, in order to minimize day to day operation effort. Develop and maintain automation processes, as a service, and keep track of the whole operation. Analyze technical requirements and design workflow based on specifications, in collaboration with business analysts. Collaborate and support the automation teams and provide solutions on development tools and useful appliances. Provide coach and training support on the automation teams.

Infrastructure analytical, research for new technologies, coach and training the teams on weekly meetings about, issues, new tools or procedures, Scrum implementation coach and development of new tools for use in RPA solutions.

Technologies: Blue Prism, Uipath, AbbyyFlexicapture, Jira, VMware vSphere, Scrum, AI, Citrix.

2019 – 2020   RPA Automation DevOps Engineer
Kuehne + Nagel

In this position, I performed as Automation DevOps Engineer, supporting the global automation RPA development teams from SSC Costa Rica, SSC Belgrade, United States, Canada and SSC Greece and SSC Philippines, as a Infrastructure administrator performing task as , Install and evaluate software and applications to be used in-house, as part of various automation processes, in order to minimize day to day operation effort. Develop and maintain automation processes, as a service, and keep track of the whole operation. Analyze technical requirements and design workflow based on specifications, in collaboration with business analysts. Collaborate and support the automation teams and provide solutions on development tools and useful appliances. Provide training and support on the various automations developed.   provide and maintenance of new virtual machines, infrastructure analytical, create and management about systems alerts using Kibana and Grafana, research for new technologies, coach and training the teams on weekly meetings, new tools or procedures, Scrum implementation coach and development of new tools for use in RPA solutions.

Technologies: UIPath Studio, UIPath Orchestrator, AbbyFlexicapture, Automation Anywhere, ElasticSearch, Java, Php,Python, Grafana, Kibana, BitBucket, Jira, VMware vSphere, Centreon, Scrum, AI, Data Science.

2014 – 2019   Executive Professional Technological Development
Universidad Nacional de Costa Rica (State Public University)

This project is a customized framework platform that uses the Universidad Nacional for handling a large number of critical administrative areas such as HR and finance.

In this position, I performed as a Product Owner / Scrum Master role, involving a framework created by the Universidad Nacional, which requires research and development, and is programmed in Java using frameworks like Spring, Hibernate, JSF, JPA, and Oracle as database provider.

Testing using Selenium, JUnit and data migration and performance test using JMeter and UiPath.

Technologies: JSF, Spring, Spring security, Spring batch, Maven, Hibernate, Spring JPA, Java, Oracle and Jasper Reports, Apache Velocity, Jira and Confluence from Atlassian, JMeter, Uipath.

2004 – 2013   Product Manager, IT advisory
Visual Software SA.

11 years performing the role as Product Manager/ IT advisory. Visual Software SA it's a company dedicated to the development of different software applications and services for private companies and government, particularly for use in construction and Health Systems areas.

Technologies: Visual Delphi, MQL4, C#, HTML, SQL Server, Oracle, Java,JIRA.

Education

2018
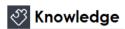Universidad Metropolitana Castro Carazo. Bachelor's Degree in Education

2017
Universidad Fidelitas, San José Costa Rica. Information Systems Engineering degree.

2013
Universidad Panamericana. Bachelor's Degree in Systems Engineering.

2002
Berkeley College, Campus New York, NY USA. Information Technology Management, Associate in Applied Science Degree (A.A.S).

Knowledge

Language /Ides /Technologies:

Scrum Master
 Jasper Reports
 Eclipse
 IUPath
Automation AnyWhere
Blue Prism
Apache JMeter
Kibana
Grafana
Vsphere
Bitbucket
Jira

(QA)Selenium / Apache JMeter
ElasticSearch
SQL Server
Oracle
MySQL
IT auditing knowledge

Received Training

RPA Certified Develeper, BluePrism, 2020
SAFe® Product Owner/Product Manager Training
RPA Certified Developer, UIPath 2019
UIPath Orchestrator Training, UIPath 2019
UIPath Security Training, UIPath 2019
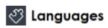RPA Developer - SAP Automation, UIPath 2019
Windows NT, Microsoft Foundation, Washington ,USA 2002.
SDKUNA Framework (2014). Given by IT Department in Universidad Nacional.
Advanced Java programming (2014). Given by IT Department in Universidad Nacional.

Skills

Team working, proactive and analytical.
Coaching
Team Management skills

Languages

Proficiency Languages oral and written: English, Spanish