

Oscar Jimenez

RPA Automation Control Manager/ RPA DevOps Engineer/ Scrum Master Certified SMC™/ Product Owner-Product Manager SAFe® POPM

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SAFe® Product Owner/Product Manager, Scrum Master Certified SMC™, Automation DevOps Engineer, analytical Senior Software Developer, strong in design and integration problem-solving skills. Expert in Java, C#, with database analysis and design. Skilled in developing business plans, requirements specifications, user documentation, and architectural systems research.

Strong in RPA implementation (UiPath, Automation Anywhere, Blue Prism) design, analyst research and training coach of RPA teams, infrastructure, logs management, Data Science, AI, VM's and monitoring alerts systems.

Strong written and verbal communications. Interested in a challenging technical track career in an application development environment.

Experience

2020 – Present Robotics and Intelligent Automation LAROC Manager Western Union LAROC

Automation Control Management - Latin American Regional Operation Center | Robotics and Intelligent Automation, as Manager to the RPA Controller Team, supporting the global automation RPA operations, as an Infrastructure administrator performing task as, Install and evaluate software and applications to be used in-house, as part of various automation processes, in order to minimize day to day operation effort. Develop and maintain automation processes, as a service, and keep track of the whole operation. Analyze technical requirements and design workflow based on specifications, in collaboration with business analysts. Collaborate and support the automation teams and provide solutions on development tools and useful appliances. Provide coach and training support on the automation teams.

Infrastructure analytical, research for new technologies, coach and training the teams on weekly meetings about, issues, new tools or procedures, Scrum implementation coach and development of new tools for use in RPA solutions.

Technologies: Blue Prism, UiPath, AbbyyFlexicapture, Jira, VMware vSphere, Scrum, AI, Citrix, CyberArch, Jenkins, CI/CD.

2022 – Present Chair of the Technology Academy

Universidad Latinoamericana de Ciencia y Tecnología ULACIT

Responsible for attending to the academic, curricular, and co-curricular management processes of the school, in relation to students, teachers, and collaborating in the relationship established with graduates and employers; curriculum and academic offerings, through the sub-processes of attending to the educational needs of students, hiring teachers, supervision and validation of the academic offerings, updating courses and curriculum as required, as well as supervision of teaching quality in the school. Accompanies the realization of activities with graduates and the business sector or responsible units and the processes of attracting new students through academic representation in prospecting events and attention to prospects. Performs activities of projection and internationalization of the career, proposals for modification and creation of new curricula and academic offerings, and facilitator of accreditation processes in applicable cases.

2014 – 2019 Executive Professional Technological Development

Universidad Nacional de Costa Rica (State Public University)

This project is a customized framework platform that uses the Universidad Nacional for handling a large number of critical administrative areas such as HR and finance.

In this position, I performed as a Product Owner / Scrum Master role, involving a framework created by the Universidad Nacional, which requires research and development, and is programmed in Java using frameworks like Spring, Hibernate, JSF, JPA, and Oracle as database provider.

Testing using Selenium, JUnit and data migration and performance test using JMeter and UiPath.

Technologies: JSF, Spring, Spring security, Spring batch, Maven, Hibernate, Spring JPA, Java, Oracle and Jasper Reports, Apache Velocity, Jira and Confluence from Atlassian, JMeter, UiPath.

2004 – 2013 Product Manager, IT advisory

Visual Software SA.

11 years performing the role as Product Manager/ IT advisory. Visual Software SA it's a company dedicated to the development of different software applications and services for private companies and government, particularly for use in construction and Health Systems areas.

Technologies: Visual Delphi, MQL4, C#, HTML, SQL Server, Oracle, Java, JIRA.

Education

2018

Universidad Metropolitana Castro Carazo. Bachelor's Degree in Education

2017

Universidad Fidelitas, San José Costa Rica. Information Systems Engineering degree.

2013

Universidad Panamericana. Bachelor's Degree in Systems Engineering.

2002

Berkeley College, Campus New York, NY USA. Information Technology Management, Associate in Applied Science Degree (A.A.S).

Knowledge

Language /Ides /Technologies:

Scrum Master

Jasper Reports

Eclipse

IUPath

Automation AnyWhere

Blue Prism

Apache JMeter

Kibana

Grafana

Vsphere

Bitbucket

Jira

(QA)Selenium / Apache JMeter

ElasticSearch

SQL Server

Oracle

MySQL

IT auditing knowledge

Received Training

RPA Certified Developer, BluePrism, 2020

SAFe® Product Owner/Product Manager Training

RPA Certified Developer, UiPath 2019

UiPath Orchestrator Training, UiPath 2019

UiPath Security Training, UiPath 2019

RPA Developer - SAP Automation, UiPath 2019

Windows NT, Microsoft Foundation, Washington ,USA 2002.

SDKUNA Framework (2014). Given by IT Department in Universidad Nacional.

Advanced Java programming (2014). Given by IT Department in Universidad Nacional.

Skills

Team working, proactive and analytical.

Coaching

Team Management skills

Languages

Proficiency Languages oral and written: English, Spanish