# Juliano Daniel Marcelino, M.Sc. System and Business Analyst

### Life Philosophy

I enjoy help people (and companies) to solve problems.

Or as once said: "Nobody is so poor he has nothing to give,
and nobody is so rich he has nothing to receive." - Pope John Paul II

### **Profile**

Solid experience in IT infrastructure and customer support, IT management, governance, consultant and teaching experience, on worldwide companies and organizations.

Hard skills includes business and systems analysis, software development, among other technologies, as well in agile methodologies and lean IT.

My main soft skills are ethics, teamwork, organization, QC-Story, communication, negotiation and flexibility.

## Experience

mentoring thesis in technology and engineering.

iii 09/19 - 02/21

iii 09/19 - 02/21

iii SENAI/SC - Jaraguá do Sul

Remote/On-site undergraduate professor.

iii 07/15 - 04/19 • Catholic University Center Santa Catarina

Remote/On-site undergraduate professor.

Deployment and integration in ERP, EDI, CRM, B2B, B2C, e/c-Commerce, VMI, JIT, forecast, kanban, and SCI.



# Keep in touch

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## Certifications

iii 2020 **○**CertiProf

Scrum Foundations Professional Certificate (SPFC)

### **Education**

■2019 UniSociesc
 Masters of Science in Production
 Engineering, emphasis on Lean IT.
 ■2012 Uniasselvi
 MBA in Teaching to Higher
 Education.

■2008 ②INPG(pending diploma)
 MBA in Project Management.
 ■2007 ②Univille
 Bachelor in Information Systems.

# Languages (CEFR compatible)

us\_EN pt\_BR LIBRAS C2 C2 C1 C1 C2
Native language
B1 Equivalent