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| RAZDA Co. | | |
| **Filename: [content\_moderation.py]** | | |
| **Summary***:*  This file enables sub-admins to manage user-generated content, including approving, rejecting, or flagging product reviews and customer feedback to ensure compliance with community guidelines and maintain a safe marketplace environment. | | |
| ***Processes*** | | |
| * **Database Connection Setup:** | **Establishes a connection to the Razda Market database using environment variables for security and flexibility.** | |
| * **Moderation Actions:** | **Enables actions such as approving, rejecting (with reason), or flagging reviews and feedback submitted by users.** | |
| **Files it Gets Information From:** | | **Files it Sends too:** |
| * **Database**: Retrieves and updates product reviews and user feedback records to reflect moderation actions. | * **Notification Manager**: Sends notifications to users upon approval, rejection, or flagging of their submitted content. | |
| **Expected input into file:** | | **Expected output from file:** |
| * **Review or Feedback ID**: Identifies which review or feedback to moderate. * **Action Type**: Specifies the moderation action to take (approve, reject, or flag). | | * **Notifications**: Provides feedback to users regarding the moderation status of their content (approved, rejected with reason, flagged, etc.) * **Database Update**: Adjusts content moderation status in the database and stores rejection reasons when necessary. |
| **Things that need to be taking place:** | | |
| |  | | --- | | **- Database Connection Setup (connect\_db): Establishes a secure connection to the database and logs any connection issues.** |  |  | | --- | | **- Moderation Actions: Approve or reject content with associated status updates and rejection reasons. Notifications are sent using send\_notification.** |  |  | | --- | | **- approve\_review(review\_id): Marks a review as approved, logging the action and notifying the user about the approval.** |  |  | | --- | | **- reject\_review(review\_id, reason): Rejects a review with a provided reason, logging the action and notifying the user with a rejection reason.** |  |  | | --- | | **- moderate\_feedback(feedback\_id, action, reason=None): Allows sub-admins to approve or reject customer feedback with optional reason; logs the action and sends a notification.** |  |  | | --- | |  | | | |
| Edit log (update each time you make changes to doc or file). | | |
| * Oliver Smith (Razda Admin) Nov 8, 2024: | | |