Trevar Hupf

(303) 518 5767, trevarhupf@gmail.com, www.trevarhupf.com

EMPLOYMENT HISTORY

Jul 2021 — Present   **IT Support Engineer, Hopin**   Remote

- Laptop procurement at a fully remote and global company.
- New hire on-boarding for a rapid growth SAAS startup.
- Mac, Windows, and Linux support.
- MDM administration using Jamf and Intune (Endpoint Manager).
- Google Workspace administration.
- SAAS administration (Jira, Slack, Miro, Asana, Crowdstrike, etc.).
- IT Support for multiple time zones (Jira Service Desk).
- Automated manual tasks using Python and Powershell.

Feb 2021 — Apr 2021   **Desktop Administrator, Convercent**   Denver, CO

- PC and Mac laptop administration.
- Sharepoint and Teams administration.
- Office 365 and Azure AD administration.
- MDM administration in Endpoint Manager (Intune) and Jamf.
- Automation using Powershell and Power Automate.
- SSO and MFA administration.
- Software administration (Jira, Slack, Zoom, RingCentral, and Box).
- Help Desk (Jira Service Desk).

Dec 2014 — Feb 2021   **Hardware Solutions Engineer, Four Winds Interactive**   Denver, CO

- Windows image creation and deployment.
- Administrated Windows Server 2012 R2 deployment environment.
- Automated configuration and imaging tasks using Powershell and batch scripting.
- Responsible for testing, documenting, and presenting hardware certifications.
- Formulated quality test cases and protocols.
- Automated hardware test protocols and procedures.
- Responsible for solving customer and internal hardware escalations.

CERTIFICATION

Feb 2020 — Feb 2023   **CompTIA A+, CompTIA**

Feb 2021 — Feb 2024   **AWS Certified Cloud Practioner, Amazon**

Oct 2021 — Present   **Google IT Automation with Python, Coursera**

Nov 2021 — Present   **Learn Python 3 , Codecademy**

EDUCATION

Aug 2003 — May 2007   **High School Diploma, Golden High School**   Golden, CO

SKILLS

OSs - Mac, Windows, Linux	ITIL
Google Workspace (GSuite)	Powershell
Office 365	Python
MDMs - Jamf and Intune	HTML/CSS/JavaScript
IDPs - AAD and OneLogin	Scripting and Automation
IT Support / Administration	Git