

Trevar Hupf

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EMPLOYMENT HISTORY

Jul 2021 — Feb 2022	IT Support Engineer, Hopin	Remote
	<ul style="list-style-type: none">• Laptop procurement at a fully remote and global company.• New hire on-boarding for a rapid growth SAAS startup.• Mac, Windows, and Linux support.• MDM administration using Jamf and Intune (Endpoint Manager).• Google Workspace administration.• SAAS administration (Jira, Slack, Miro, Asana, CrowdStrike, etc.).• IT Support for multiple time zones (Jira Service Desk).• Automated manual tasks using Python and Powershell.	
Feb 2021 — Apr 2021	Desktop Administrator, Convercent	Denver, CO
	<ul style="list-style-type: none">• PC and Mac laptop administration.• Sharepoint and Teams administration.• Office 365 and Azure AD administration.• MDM administration in Endpoint Manager (Intune) and Jamf.• Automation using Powershell and Power Automate.• SSO and MFA administration.• Software administration (Jira, Slack, Zoom, RingCentral, and Box).• Help Desk (Jira Service Desk).	
Dec 2014 — Feb 2021	Hardware Solutions Engineer, Four Winds Interactive	Denver, CO
	<ul style="list-style-type: none">• Windows image creation and deployment.• Administrated Windows Server 2012 R2 deployment environment.• Automated configuration and imaging tasks using Powershell and batch scripting.• Responsible for testing, documenting, and presenting hardware certifications.• Formulated quality test cases and protocols.• Automated hardware test protocols and procedures.• Responsible for solving customer and internal hardware escalations.	

CERTIFICATION

Feb 2020	CompTIA A+, CompTIA
Feb 2021	AWS Certified Cloud Practitioner, Amazon
Oct 2021	Google IT Automation with Python, Coursera
Nov 2021	Learn Python 3 , Codecademy

EDUCATION

Aug 2003 — May 2007	High School Diploma, Golden High School	Golden, CO
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SKILLS

OSs - Mac, Windows, Linux	ITIL
Google Workspace (GSuite)	Powershell
Office 365	Python
MDMs - Jamf and Intune	HTML/CSS/JavaScript
IDPs - AAD and OneLogin	Scripting and Automation
IT Support / Administration	Git