

Jeremy Hill

Claremore, OK

US citizen

918-770-2153

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PROFILE:

A Developer with strong skills in JavaScript who has a passion for development.

Strong problem solver, able to learn quickly and knows when to research for the solution and when to ask for help.

Skills:

Java, JavaScript, ReactJS, Nodejs, SQL, HTML, CSS, JQuery, C#, Git, Git Bash, Lua, Ruby, Linux, Windows, Visual Studio Code, Microsoft Excel, Unity and Blender 3D.

Experience:**TeamSupport**

January '22 - Present

Customer Support Representative

- Serves customers by providing product and service information and resolving product and service problems via Live Chat/Email.
- Attracts potential customers by answering product and service questions and suggesting information about other products and services.
- Opens customer accounts by recording account information.
- Maintains customer records by updating account information.
- Resolves product or service problems by clarifying the customer's complaint, determining the cause of the problem, selecting and explaining the best solution to solve the problem, expediting correction or adjustment, and following up to ensure resolution.

- **Maintains financial accounts by processing customer adjustments.**
- **Recommends potential products or services to management by collecting customer information and analyzing customer needs.**
- **Prepares product or service reports by collecting and analyzing customer information.**
- **Contributes to team effort by accomplishing related results as needed.**

Nucamp – Student

August '21 – January '22

Full Stack Web Developer - remote

- Create websites using HTML, CSS, Bootstrap, JavaScript, JQuery,
- Create web applications using ReactJS, Redux, React Native and Nodejs.
- Work remotely together with peers to complete projects in a timely manner. Help others when they were struggling to understand the concepts at hand.

Kelvion- Catoosa, OK

June 2018-June 2021

Programmer/Detail Draftsman

- Created customized calculators to increase efficiency and reduce errors using excel (formulas, macros, etc.), JavaScript and visual studio C# WinForms.
- Worked remotely as a team with others during the height of the pandemic.
- Created 2D layouts/3D models of products and created drawings based off the layouts/models as well as customer specs contained in job folder.

Kelvion- Catoosa, OK

March 2014-June 2018

Production Lead:

- Oversight of employees to ensure that they adhered to company policies, guidelines, and practices. Created work/labor schedules for employees to follow to ensure success of the department. Created custom calculators and programs using excel and JavaScript to increase work efficiency and reduce errors.

EDUCATION:

Associates Degree in Computer science (3.9 GPA)

Rogers State University: Claremore, OK

August 2009-May 2015

Studied Java, HTML, CSS, JavaScript, Web Development Fundamentals, and Networking.