



| Icon | Description |
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| 1 | Client issues request for a service on the website |
| 2 | The service request is routed to the Facility Manager |
| 3 | The Facility Manager reviews the request and contacts an artisan to fulfill the service request based on the artisan skills |
| 4 | The artisan issues cost for his work which the Facility manager will approve. |
| 5 | Once costing is approved the artisan will be deployed to perform the service for the client. |
| 6 | After service is complete the Facility Manager issues invoice to the Client. |