OCHIENG' MARK OKETCH

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CAREER OBJECTIVE.

Passionate about staying up-to-date with the latest advancements in the technology industry, I actively seek opportunities for professional development and continuous learning. I am excited to contribute my technical skills, enthusiasm, and dedication to an innovative organization that values innovation and embraces the trans formative power of technology. Seeking a dynamic role in Business Information Technology

To apply my skills in coding ,networking and IT solutions while contributing to innovative projects.

EDUCATION.

2021 - Expected 2025

DIPLOMA IN BUSINESS INFORMATION TECHNOLOGY

MOUNT KENYA UNIVERSITY,

Proficient in communication and analytical problem-solving.

Comprehensive understanding of computer applications in Business Models,

Information Technology, research methods, and communication skills.

2019 - 2020

KENYA CERTIFICATE OF SECONDARY EDUCATION (KCSE)

OMUYA SECONDARY SCHOOL,

Attained C (plain) in the final exam

2014 - 2015

KENYA CERTIFICATE OF PRIMARY EDUCATION (KCPE)

OMUYA PRIMARY SCHOOL,

Attained B (minus)

PROFESSIONAL DEVELOPMENT

CISCO Networking, Cisco Academy, 2024

Gained expertise in networking fundamentals and configuration

Developed skills in troubleshooting and securing networks

WORK EXPERIENCE

1. Africasia Seeds Kenya Ltd.

Role: Customer Relations Intern, 2022

- Spearheaded customer relations initiatives, resulting in a 20% increase in customer satisfaction
- Implemented effective communication strategies, enhancing overall client interaction and feedback

2. East African Seeds

Role: Casual work, February -April 2025

- Involved in sorting of seeds, used bag stitching machine and packing machines.

SKILLS

- Proficient in Data Processing and Management
- Experienced in Email and Internet usage
- Expertise in Coding: Python, HTML, CSS, MySQL
- Networking Troubleshooting,
- Proficient in Office tools: Word, Excel, Access
- Social media and Digital Marketing SEO, Content management

ACTIVITIES

- Researching contemporary tech innovations.

- Nature observation and environmental conversation.

- Swimming and fitness.

- Coding and problem-solving challenges.