

Nishant Dougall
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Attn: Kylie Hawker

Dear Kylie

I am writing to express my strong interest in the Work and Study Support Officer role available on your team. As a passionate and committed individual with extensive experience in customer service and a personal commitment to improving young people's mental health and wellbeing, I would make a valuable contribution to your team.

I understand the unique challenges faced by young people in accessing employment and education opportunities. I am deeply committed to social justice and positively impacting the lives of those in need, which is why I transitioned from the banking sector to the community services field.

In my previous roles, I have demonstrated a strong understanding of community services and the principles of empowerment, inclusivity, and social justice. I have also developed excellent problem-solving skills, which will be invaluable in triaging referrals and working with clinical advisors, career advisors, and service coordinators to support young people accessing the service.

As a Community Support Worker, I have provided emergency aid and advocacy services to individuals in crisis, delivering friendly, non-judgmental, empathetic, and compassionate support while prioritizing client privacy and dignity. I have assessed and evaluated clients' needs and developed appropriate support responses and internal and external referral pathways when appropriate.

I have excellent interpersonal skills and a proven ability to work with a broad range of people from a variety of backgrounds and experiences. I am confident in my ability to self-motivate and work both independently and collaboratively as a productive team member.

I am passionate and committed to improving the health and wellbeing of my community and would love the opportunity to interview.

Sincerely,

Nishant Dougall