**February 20, 2025**

Esh Krishnasamy

Program Manager, PRONTO

Thorne Harbour Health

31-51 Commercial Rd

South Yarra VIC 3141

Dear Esh,

**RE: Peer Test Facilitator opportunity**

I am writing to express my interest in the Peer Test Facilitator position at Pronto.

With my lived experience, professional background, and recent Diploma in Community Services, I am confident that I have the sensitivity, skills, and understanding to excel in this role and contribute to Thorne Harbour Health's important mission.

My resume and responses to the key selection criteria are attached and evidence my suitability for the role. I believe you should hire me because:

1. I offer a deep understanding of the community's needs.\*\* As a queer, neurodivergent, non-binary person of colour, I have lived experience navigating the healthcare system and accessing support services, and I understand the challenges faced by marginalized communities.

2. \*\*I possess strong interpersonal skills and experience in providing sensitive support.\*\* In my previous role at Diamond Valley Community Support, I conducted over 400 client interviews, demonstrating my ability to build rapport, actively listen, and create a safe space for individuals from diverse backgrounds

3. \*\*I have a proven track record of working effectively with individuals from diverse cultural backgrounds.\*\* My experience as a Peer Support Group Facilitator at Thorne Harbour Health has taught me the importance of adapting my communication style to meet the unique needs of each person I interact with. [cite: 15, 16, 17, 18]

I am particularly drawn to Thorne Harbour Health's commitment to community-led and culturally appropriate health and wellbeing programs. I am confident that my values and experience align with the organization's mission, and I am eager to contribute to your work in promoting the health and wellbeing of LGBTIQ+ communities.

I have attached my resume and key selection criteria responses for your review and would welcome the opportunity to discuss my application further in an interview. I am available at your earliest convenience and can be reached at 0412 202 666 or nishantdougall@gmail.com.

Thank you for your time and consideration.

Sincerely,

Nishant Dougall (They/Them)

When I last applied for this role, I was in the final stages of transitioning from banking and finance to community services. Since my kast interview, I have You may recall that I was in the final phase of transitioning from finance to community services, and I am pleased to share that I have now achieved the symbolic milestone of holding two paid roles in this field. This experience has provided me with valuable hands-on experience and further strengthened my understanding of the sector.

Sources and related contentI have been a Thorne Harbour Health volunteer for several years now, so I understand and appreciate the vital support you provide to Victorians living with HIV, as well as to other at-risk cohorts in the LGBTQIA+ community.

I have attached my resume and my selection criteria responses, which evidence my suitability for the role. I would be a valuable addition to your team because:

* I have two years of experience providing direct client care and support within the community services sector. I have honed my strengths-based, person-led, affirmative practice over the course of 400 interviews and assessments with vulnerable and marginalised clients, developing and implementing tailored psychosocial support plans.
* As a queer, gender-diverse person with significant lived experience, I understand the needs of the community and am well versed in the issues and challenges faced by PLHIV and LGBTQIA+ communities. I deeply understand the toxic nature of stigma and shame and have a proven ability to create a welcoming, safe, inclusive space for people from all walks of life.
* I bring over nine years of finance experience, with expertise in task prioritisation, time management, stakeholder management, and strong computer and technology skills.

I hope you will give me another chance to interview for this role.

Thank you for your time and consideration.

Sincerely,

**Nishant Dougall**

They/Them

0412 202 666

[nishantdougall@gmail.com](mailto:nishantdougall@gmail.com)