Ethics and Laws

Ethics

- Rules of behavior based on ideas about what is morally good and bad
- Can vary with individual and religious beliefs, country, race, or culture
- Personal Ethics
 - Guide an individual's personal behavior
- Business Ethics
 - Guide a business's policies, decisions, and actions
- Computer Ethics
 - ♦ Concern moral conduct related to computer use
- Individuals and businesses make ethical decisions every day which determine success
- Laws
 - Formal rules of society will result in a penalty if violated



Policies and Guidelines

- *Both are binding and enforced in organization
- Policies
 - ◆ Large static documents approved by governance
 - Written with some degree of flexibility so they can be adapted to changing circumstances
 - ◆ Penalties are not usually included in a policy
- Guidelines are based on policy
 - ◆ Focus on specific process in the functional area
 - Approved and changed by department affected so puts authority in knowledgeable staff
 - ◆ More explicit than policies in defining allowances
 - Specify penalties for violations

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Codes of Conduct Acceptance

User Access Agreements

- Log on to employer-owned computers, employees are required to acknowledge and accept the user access agreement
- Employee Code of Conduct
 - ◆ Policies, steps, procedures, and guidelines define the "who, what, and when" for running the organization and also define the organization's expectations of all employees collectively
- Professional Associations' Codes of Ethics
 - Standards and behaviors that apply to members who come from many different companies and even countries

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Software Theft or Piracy

- Software theft, occurs when software is illegally copied, registered, activated, released, or sold
 - ◆ Software includes data files, music files, videos, pictures, game files, e-books, computer applications, and operating system programs
- Victims of piracy are software manufacturers, writers, programmers, and legitimate owners
 - Customers who purchase software are victims of piracy as well, because the purchase price of software increases to cover development costs
- Software manufacturers register or copyright their work to protect it from unethical copying

What Is Copyright?

- Copyright refers to a series of rights that are granted to the author of an original work
 - Reproduction and distribution rights
 - ◆ Right to exploit their work and stop others
- United States, copyright is automatically granted to the creator of a work
 - Copyright protection remains in effect for the life of the author plus an additional 70 years
 - explicit copyright notice on the work ("©2010"), is not required to qualify for copyright protection
 - "Copyright does not protect facts, ideas, systems, or methods of operation, although it may protect the way these things are expressed."

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The Digital Millennium Copyright Act (1998)

- If illegal activity is detected, the ISP is obligated to ensure that these illegal transfers or publications of copyrighted materials do not continue
- Violators can be liable for civil penalties of up to \$150,000 per violation
- You could also face criminal prosecution, with fines and penalties.
- Is the risk of getting a criminal record and paying a hefty fine worth the reward of having pirated software?

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Social Networking

- Social networking is ongoing communication between one or more groups of persons
 - ◆ Facebook.com, Twitter.com, eHarmony.com
 - ◆ Career development: jobs posts and resumes
 - Linkin.com, Glassdoor.com, monster.com, usajobs.gov
- Public databases can store integrated information about individuals such as:
 - ◆ Police records, tax records, and credit records
 - ◆ Photos, Location, likes profiles, connections
- Cyberbullying is hostile communication behavior
 - ◆ Intimidate, control, manipulate, or humiliate recipient
- Cyberstalking is repeated unwanted communication
 - ◆ Can lead to same behavior described in cyberbullying

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Privacy

- Personally Identifiable Information (PII)
 - ◆ Name, social security number, driver license ID,
 - ◆ Credit cards
- Methods Criminals Use to Illegally Obtain PII
 - Leaving computer unattended
 - UserID and password acquisition (keyloggers)
 - ◆ Weak or common passwords
 - Social engineering—trick you into providing personal information which grants them access
 - Phishing—e-mail that looks legitimate but comes from a source seeking to illegally obtain your PII
- Browser tracking in the name of "marketing"

Consequences of Identity Theft

- You have been hacked
- Criminal may have access to any of your transactions stored online
 - ◆Medical records, tax records, driver's license records, credit reports, and criminal records
 - ◆Bank accounts, PayPal account, credit cards
 - **◆Telephone numbers, home address**
 - ◆Email accounts

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Computer Security

- Computer Security is a safeguard.
 - ◆ Protect personally identifiable information (PII)
 - ◆ Protect computers from cyber criminal attack
- * Compromise is a breach in security
 - ◆ Malicious attacker hacking into a system
 - ◆ User forgetting to log out of a machine
- ❖ Risk is likelihood that the compromise occurs
 - ◆ Confidentiality risk: exposing password and user ID
 - ♦ Integrity risk: unauthorized change to documents
 - ◆ Availability risk: improper control of access

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Cyber Criminal Tactics

- Malware = "malicious software."
 - ◆ Viruses spread via e-mail, websites, file sharing, USB drives, and removable media
 - Worms spread across networks by exploiting software vulnerabilities
 - ◆ Trojan horses disguised as legitimate software "Backdoor" trojan facilitate unauthorized access
 - Spyware collects information about computers or their users and sends it to third parties
- Spam messages are unsolicited messages.
 - ◆ Can't harm computer without user interaction
 - ◆ Opening attachments or clicking links malware

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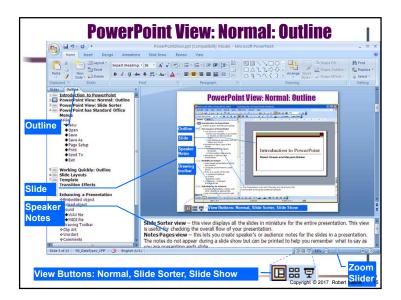
Protection from Cyber Attacks

- Antivirus software scans your computer and files to protect it from known viruses
 - ◆ Bitdefender Antivirus
 - ◆ AVG Antivirus
 - ◆ Avast
- ❖ Firewall is a protective layer with Internet
- Strong Passwords mix letter case, numbers, and symbols. Use password manager such as <u>KeePass</u>
- Develop Good Security Habits like logging out, beware of spam emails, changing passwords
- Use Encryption on transmitted documents
- Scan and Immunize against Spyware
 - ◆ Spybot Search and Destroy
 - ◆ Spybot Anti-Beacon

Signs Computer Is Compromised?

- Signs Computer Is Compromised?
 - ◆ Pop-up ads appear even when not on web
 - ◆ Home page of your web browser is hijacked
 - Computer seems less responsive and slow
 - ◆ Internet access is persistently slower
 - ♦ Windows is "low on resources" frequently
 - ◆ Your firewall cannot be started
 - ◆ Antivirus software cannot be updated
 - Computer is crashing often
- ❖ Responding to a Compromise
 - Update and run virus and spyware scanners
 - Have serviced by a computer professional

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Introduction to PowerPoint

- **❖** PowerPoint is presentation graphics application
 - Utilizes Slide Show paradigm for speeches
 - ♦ Bulleted items, Clip art, Photos, Sound, Animation
 - Prepare speaker notes
 - Print Handouts
- **❖** PowerPoint is a Vector Graphics program
 - ◆ Math description for objects size and placement
 - ◆ Scalable Objects & Fonts for different resolutions
 - ◆ Uses filename.pptx extension
- Can export to Bitmapped (raster) graphics
 - ◆ filename.bmp is uncompressed fast rendering with large file size
 - ♦ filename.gif .jpg .png are compressed web graphic with small size

