

# SOFTWARE ENGINEERING

Week 2

## Software Processes and Process Models

Prof. Dr. Muhittin GÖKMEN   Yard. Doç. Dr. A. Cüneyd TANTUĞ   Araş. Gör. Dr. Tolga OVATMAN  
Istanbul Technical University  
Computer Engineering Department

## Agenda

1. Software Processes
2. Plan Driven Software Process Models

Software Processes and Process Models

2

1. Software Processes ←
2. Plan Driven Software Process Models

# Software Processes

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Software Processes and Process Models

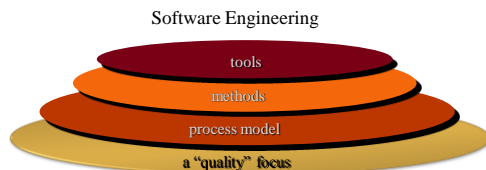
## The Software Process

- ⇒ A structured set of activities (framework) required to develop a software system.
- ⇒ Many different software processes exists, but all involve:
  - Specification – defining what the system should do;
  - Design and implementation – defining the organization of the system and implementing the system;
  - Validation – checking that it does what the customer wants;
  - Evolution – changing the system in response to changing customer needs.
- ⇒ A software process model is an abstract representation of a process. It presents a description of a process from some particular perspective.

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1.4

## A Layered Technology



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1.5

## Software Engineering Primary Activities

### Framework Activities

- ⇒ Planning
- ⇒ Modeling
  - Analysis of requirements
  - Design of modules and interfaces
- ⇒ Construction
  - Coding
  - Testing
- ⇒ Deployment

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## Software Engineering Secondary Activities

### Umbrella Activities

- ✎ Software project management
- ✎ Formal technical reviews
- ✎ Software quality assurance
- ✎ Software configuration management
- ✎ Work product preparation and production
- ✎ Reusability management
- ✎ Measurement
- ✎ Risk management

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1.7

## Plan-Driven and Agile Processes

### Plan-Driven Processes

- ✎ Plan-driven processes are processes where all of the process activities are planned in advance and progress is measured against this plan.

### Agile Processes

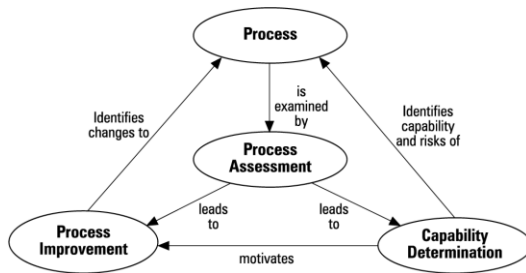
- ✎ In agile processes, planning is incremental and it is easier to change the process to reflect changing customer requirements.

- In practice, most practical processes include elements of both plan-driven and agile approaches.
- There are no right or wrong software processes.

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1.8

## Process Assessment and Improvement



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1.9

## Process Assessment & Improvement

- ✎ The process should be assessed to ensure that it meets a set of basic process criteria that have been shown to be essential for a successful software engineering.
- ✎ Many different assessment options are available:
  - CMMI (Capability Maturity Model Integration)  
Independent assessments grade organizations on how well they follow their defined processes, not on the quality of those processes or the software produced
  - ISO 9001:2000  
Certification with ISO 9000 does not guarantee the quality of the end result, only that formalized business processes have been followed.
  - SPICE-Software Process Improvement Capability dEtermination (ISO15504)
  - SCAMPI
  - CBA IPI

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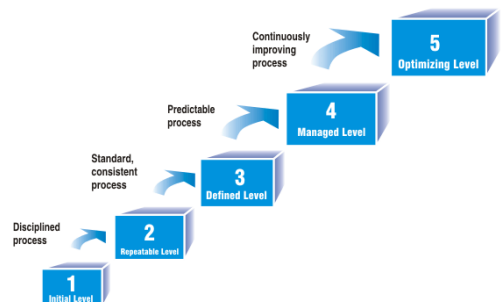
## The CMMI

- ✎ CMMI is an integrated capability model that includes software and systems engineering capability assessment.
- ✎ The Software Engineering Institute (SEI) published the revised framework CMMI in 2001.
- ✎ Process capability assessment
  - Intended as a means to assess the extent to which an organisation's (such as a software company) processes follow best practice.

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1.11

## CMM Levels



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1.12

## CMM Level Definitions



1. **Initial**
  - Essentially uncontrolled
  - Ad-hoc people management
2. **Repeatable**
  - Product management procedures defined and used
  - Policies developed for capability improvement
3. **Defined**
  - Process management procedures and strategies defined and used
  - Standardised people management across the organisation
4. **Managed**
  - Quality management strategies defined and used
  - Quantitative goals for people management in place
5. **Optimising**
  - Process improvement strategies defined and used
  - Continuous focus on improving individual competence

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1.13

## Personal Software Process (PSP)



- ⇒ Recommends five framework activities:
  - Planning
  - High-level design
  - High-level design review
  - Development
  - Postmortem
- ⇒ stresses the need for each software engineer to identify errors early and as important, to understand the types of errors

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1.14

## Team Software Process (TSP)



- ⇒ Each project is "launched" using a "script" that defines the tasks to be accomplished
- ⇒ Teams are self-directed
- ⇒ Measurement is encouraged
- ⇒ Measures are analyzed with the intent of improving the team process

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1.15

1. Software Processes
2. Plan Driven Software Process Models ←

## Plan Driven Software Process Models

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## Plan-Driven Software Process Models



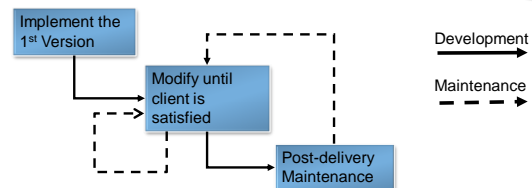
1. Code-and-fix model
2. Waterfall model
3. Incremental model
4. Rapid prototyping model
5. Iterative model
6. Unified Process model
7. Component-Based model

- ⇒ In practice, most large systems are developed using a process that incorporates elements from all of these models.

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17

## 1. Code-and-Fix Model

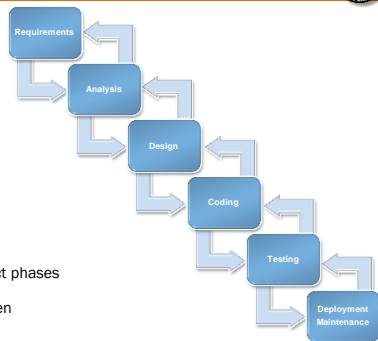


- ⇒ The easiest way to develop software
- ⇒ No design, no specifications
- ⇒ Maintenance extremely difficult
- ⇒ The most expensive way
- ⇒ Typically used by a start-up

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1.18

## 2. Waterfall Model



- Separate and distinct phases
- Feedback loops
- Documentation-driven

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1.19

## 2. Waterfall Model Pros and Cons



### Pros

- Simple and disciplined, structured approach
- Project Management is easy
- Maintenance is easier

- This model is only appropriate when the requirements are well-understood and changes will be limited during the design process.
- The waterfall model is mostly used for large systems engineering projects where a system is developed at several sites.
- In those circumstances, the plan-driven nature of the waterfall model helps coordinate the work.

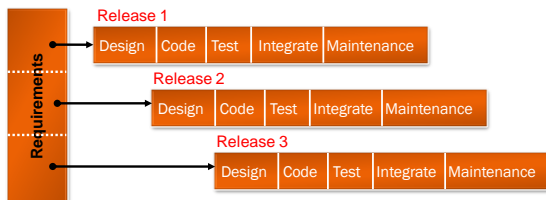
### Cons

- Difficulty of accommodating change after the process is underway.
- Necessitates stable requirement
  - Few business systems have stable requirements.
  - Military, Government Projects
- Major design problems may not be detected till very late.
- Very late delivery
- Blocking phases
  - Coders must wait designers to prepare design document

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1.20

## 3. Iterative/Incremental Development



- Avoids "big bang" implementation
- Assumes all requirements known up-front
- Each release adds more functionality
- Once the development of an increment is started, the requirements are **frozen** though requirements for later increments can continue to evolve.

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## 3. Incremental Development Pros and Cons



### Pros

- The cost of accommodating changing customer requirements is reduced.
  - The amount of analysis and documentation that has to be redone is much less than is required with the waterfall model.
- It is easier to get customer feedback on the development work that has been done.
  - Customers can comment on demonstrations of the software and see how much has been implemented.
- More rapid delivery and deployment of useful software to the customer is possible.
  - Customers are able to use and gain value from the software earlier than is possible with a waterfall process.

### Cons

- The process is not visible.
  - Managers need regular deliverables to measure progress. If systems are developed quickly, it is not cost-effective to produce documents that reflect every version of the system.
- System structure tends to degrade as new increments are added.
  - Unless time and money is spent on refactoring to improve the software, regular change tends to corrupt its structure. Incorporating further software changes becomes increasingly difficult and costly.

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## 4. Component Based Development

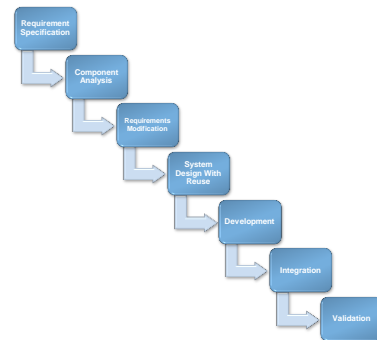


- Based on systematic reuse where systems are integrated from existing components or COTS (Commercial-off-the-shelf) systems.
- Process stages
  - Component analysis
  - Requirements modification
  - System design with reuse
  - Development and integration
- Reuse is now the standard approach for building many types of business system
- The followings are examples of component standards which have their own component libraries and consistent structures.
  - OMG / CORBA
  - Microsoft COM
  - Sun JavaBeans

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## 4. Component Based Development



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1.24

## 4. Component Based Development Pros & Cons

### Pros

- system reliability is increased (standard reusable components should be well tested and perhaps formally verified)
- development time is reduced
  - design and coding time is reduced
  - testing time is reduced
- standards can be implemented as reusable components
  - standards for fault-tolerance or correctness
  - standards for user interfaces
    - a company's "look and feel" could come from reuse of standard user interface components

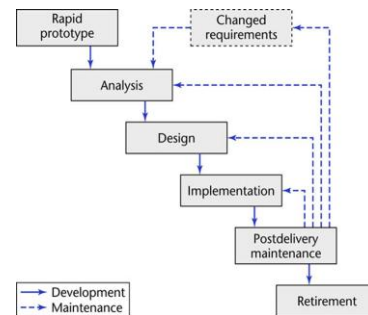
### Cons

- reusing components leads to changes in design and requirements
- developers always believe they could develop better components anyway
- incorporating component libraries often leads to larger and less efficient implementations
- organizations are reluctant to expend resources (\$\$) to develop reusable components
- no standard way to catalog and search for reusable components
- no guarantee that reusing components leads to faster development or more reliable systems
- new versions of purchased components are not controlled by the development organization, which may affect system evolution

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1.25

## 5. Rapid Prototyping Model



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26

## 5. Rapid Prototyping Model

- Prototyping is used for:
  - understanding the requirements for the user interface
  - can start with initial requirements to clarify what is really needed
  - examining feasibility of a proposed design approach
  - exploring system performance issues
- Preferred for new technology projects.
- A prototype has only a limited capability.
- Mostly prototyping takes 3-4 months.

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1.27

## 5. Prototype Development and Retirement

- May be based on rapid prototyping languages or tools
- May involve leaving out functionality
  - Prototype should focus on areas of the product that are not well-understood;
  - Error checking and recovery may not be included in the prototype;
  - Focus on functional rather than non-functional requirements such as reliability and security
- Prototypes should be discarded after development as they are not a good basis for a production system:
  - It may be impossible to tune the system to meet non-functional requirements;
  - Prototypes are normally undocumented;
  - The prototype structure is usually degraded through rapid change;
  - The prototype probably will not meet normal organizational quality standards.

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28

## 5. Rapid Prototyping Model Pros and Cons

### Pros

- Improved system usability.
- A closer match to users' real needs.
- Improved design quality.
- Improved maintainability.
- Reduced development effort.

### Cons

- Usually the customer insists on «small modifications» to prototype system after seeing sth appears to be a working version of the software.
- The developer may use inappropriate components for building prototype quickly. By time, they get comfortable with the choices and forget all reasons why they were inappropriate. Less-than-ideal choices become a part of the system.

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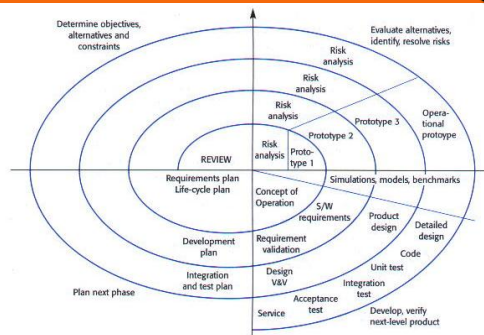
## 6. Spiral Model

- The spiral model is a software development process combining the elements of both design and prototyping-in-stages.
- This model of development combines the features of the prototyping model and the waterfall model.
- The spiral model is intended for large, expensive and complicated projects.
- Process is represented as a spiral rather than as a sequence of activities with backtracking.
- Each loop in the spiral represents a phase in the process.
- No fixed phases such as specification or design - loops in the spiral are chosen depending on what is required.
- Risks are explicitly assessed and resolved throughout the process.

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1.30

## 6. Spiral Model



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1.31

## 6. Spiral Model Sectors

- Objective setting
  - Specific objectives for the phase are identified.
- Risk assessment and reduction
  - Risks are assessed and activities put in place to reduce the key risks.
- Development and validation
  - A development model for the system is chosen which can be any of the generic models.
- Planning
  - The project is reviewed and the next phase of the spiral is planned.

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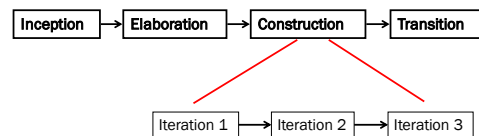
## 7. The Unified Process

- The Unified Process (UP) is a "use-case driven, iterative and incremental" software process model closely aligned with Object-Oriented Analysis and Design.
- A modern generic process derived from the work on the UML and associated process.
- Brings together aspects of the 3 generic process models discussed previously.
- Normally described from 3 perspectives
  - A dynamic perspective that shows phases over time;
  - A static perspective that shows process activities;
  - A practice perspective that suggests good practice.
- Each phase ends at a major milestone and contains one or more iterations.
- An iteration is a distinct sequence of activities with an established plan and evaluation criteria, resulting in an executable release.

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## 7. The Unified Process - II

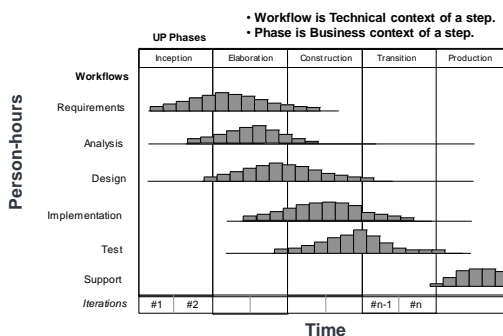


- Each iteration is defined in terms of the scenarios it implements.

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1.34

## 7. The Unified Process—Workflows&Phases



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## 7. The Unified Process Phases-I

### 1. Inception

- Establish business rationale for project
- Decide project scope
- Identify actors and use cases
- Work Products (artifacts):
  - Vision document
  - Initial use-case model
  - Initial risk assessment
  - Project plan
  - Prototype

### 2. Elaboration

- Collect more detailed requirements
- Do high-level analysis and design
- Establish baseline architecture
- Create construction plan
- Work Products:
  - Use-case model
  - Non-functional requirements
  - Analysis model
  - Software architecture description
  - Preliminary design model
  - Preliminary user manual

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1.36

## 7. The Unified Process Phases-II



### 3. Construction

- ⇒ Build, test and validate the project
- ⇒ Work Products:
  - Design model
  - Software components
  - Test plan and test cases
  - Support documentation
    - User manuals
    - Installation manuals
    - Description of current increment

### 4. Transition

- ⇒ Beta-test
- ⇒ Tune performance
- ⇒ Train users
- ⇒ Work Products:
  - Delivered software increment
  - Beta test results
  - General user feedback

## Other Process Models



- ⇒ Agile Methodologies  
Will be covered next week.
- ⇒ Formal Methods Model  
Emphasizes the mathematical specification of requirements  
Will be covered last week in «**Advanced Software Engineering**» topics.
- ⇒ Aspect-Oriented Software Development  
Provides a process and methodological approach for defining, specifying, designing, and constructing aspects  
Will be covered last week in «**Advanced Software Engineering**» topics.