

BELLO, Olamide

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Professional Overview

Experienced System Support Analyst with a great passion for products that make a difference and promote cultural impact. Comfortable using numerous technologies including software / development frameworks Microsoft, MongoDB/JavaScript, SQL and several business ERP's. Goal Driven. Very quick to learn and adapt to new situations.

Education

Bachelor of Science, Computer Science | Lagos State University.

Full Stack Web Development | Ohio State University

Skills

Development: JavaScript, MongoDB, SQL, JQuery, Node.js, React, Express.JS, CSS, HTML, Front End and Back End API's.
Environment: Visual Studio 2015-2003, Visual Studio Code, SQL Server, Eclipse
Source Control: Git, Mercurial, TFS, Perforce
QA/Test: VS Test Tools, Quick Test Professional, Junit
Cloud: Heroku, AWS, Google Cloud
System: Windows Server 2008, 2012, 2016, 2019 proficient, Active Directory, ServiceNow, Opera Hospitality Management System, Oracle SunSystems Financials, Micros Materials Control, Microsoft Office 365, VMware, EPIC
Network/Security Cisco Meraki, FORTINET, CYBEROAM/SOPHOS, Palo-Alto, SilverPeak, Huawei Network Aggregators

Career Objective (span of 10 years)

To emerge as the Head of a strategic business unit of such an organization with a leverage to initiate or contribute to strategic change and improve people and process management in the organization, with a view to help the attainment or sustenance of competitive advantage.

Philosophy

I can do what you can't do you can do what I can't do; together we can do great things.

WORK EXPERIENCE

System Analyst | March 2021- April 2022

Greencore USA

Job Description

- ❖ Worked with Customer and End User Support using the ticketing system.
- ❖ Supporting end users with application related issues
- ❖ Responding to recurring or one-off daily Incident
- ❖ System Troubleshooting and Repairs.
- ❖ Installation of System hardware and software
- ❖ Network Issues Troubleshooting and Support
- ❖ Desktop Computer Endpoint installation and maintenance
- ❖ Keeping all contracts up to date
- ❖ Creation and deletion of end users in the active directory
- ❖ tasked with IT service management (ITSM)

System Analyst | Feb 2019- Feb 2021

Outsource LLC.

Job Description

- ❖ Information Systems management.
- ❖ System Troubleshooting and Repairs.
- ❖ Installation of System hardware and software
- ❖ Network System Support
- ❖ Project Management and Implementation
- ❖ Data Support

Job Description

- ❖ Responsible for Information Systems management, IT Service Management
- ❖ Responsible for System Troubleshooting and Repairs.
- ❖ Maintaining Active Directory
- ❖ Resolve ticketing issues and Service Now
- ❖ Installation of System hardware and software
- ❖ Network System Support
- ❖ Project Management and Implementation using Agile technique
- ❖ Responsible for Data Support, Backup, and Disaster Recovery testing
- ❖ Training users on how to use the business applications

REFERENCES

To be provided of request.