

OGUNKANMBI OLAMILEKAN MOSES

Service oriented educationist, excellent communication skills, strong problem solving skills. Accustomed to working in fast paced environments with decisive problem-solving skills and competency in defusing high-pressure situations. Superb analytical skills leveraged to proactively improve customer service.

Work History

**2021-09 -
2022-08**

Basic Technology Instructor(NYSC)

*Lagos State Civil Service(Junior) Model college
Igbogbo Lagos State*

- Used variety of instructional strategies appropriate to different learning styles
- Selected and obtained appropriate educational materials for given subjects
- Enhanced student education by implementing new concepts, instructional strategies and educational ideas
- Assessed student learning progress and comprehension with routine tests and standardized examinations
- Taught basic technology based on information from textbooks, and other educational materials.

**2018-09 -
2019-03**

Teaching Intern, Civic Education Teacher

Community High School Ogijo

- Developed easy and open rapport with students to encourage engagement and academic progress
- Developed and distributed study guides to reinforce teaching and help students with test preparation
- Planned lessons, activities to cover all civic education subject
- Prepared and distributed team-based communications to foster collaboration and enhance team morale

Contact

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Skills

Strong problem solving skills

Resource Management,
Project Management Skill

Analytical and Critical
Thinking, Clerical Support

Oral and Written
communication, Marketing
Skills

Customer Relations and
Management

- Helped students develop self-esteem and life skills by fostering critical thinking and 1 communication.

Education

2015-09 - 2019-07	B.Sc (Ed): Social Studies <i>Tai Solarin University of Education</i>
2011-09 - 2014-06	Secondary School Leaving Certificate <i>Community High School Oja-Odan - Ogun State</i>

Certifications

2022-09	Customer Service Training: dealing with difficult customers UDEMY
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