OLAPEJU OTUSAJO

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EDUCATION

The University of Maryland, Baltimore County | Cumulative GPA: 3.82/4.0

Baltimore, MD

Bachelor of Science: Information Systems Carnegie Mellon University | Cumulative GPA: -/4.0

Pittsburgh, PA

Master of Science: Human Computer Interaction

May 2025

August 2026

Academic Honors: Carnegie Mellon University, Rales Fellow

Relevant Courses: Structured Systems Analysis and Design, Software and Hardware Concepts, Applied Statistics, User Interface Prototyping and

Development, Applied Calculus, Applied Finite Mathematics, Computer Programming II, Fundamentals of Human-Centered Computing

PROFESSIONAL EXPERIENCE

Service Owner Intern | Technical Sales Engineering

May 2025-August 2025

Trane Technologies

Towson, MD

• Worked directly with Sales Account Managers to gain hands-on experience in full-cycle technical sales

• Acted as a daily point-of-contact for customers, strengthening solution-based relationships and developing critical technical and leadership skills

Risk & Financial Advisory Intern | Information Technology & Specialized Assurance

June 2024-August 2024 Mclean, VA

Deloitte & Touche LLP

• Conducted regular user access reviews across 40+ internal applications to identify and mitigate potential security risks

• Prepared comprehensive reports in Excel detailing assessment results, which contributed to a reduction in unauthorized access incidents

AI/ML & Data Science Fellow | Product Ownership

June 2023- August 2023

J.P. Morgan Chase & Co.

Columbus, OH

- Developed tailored business proposals for Minority Depository Institutions, outlining strategies to implement AI solutions for process automation, resulting in increased operational efficiency
- Implemented Python-based AI models to automate routine banking tasks, significantly reducing manual efforts and minimizing errors in operations
- Conducted comprehensive data analysis, identifying key patterns/trends to provide insights for strategic decision-making within the organization, with projected growth in customer satisfaction by more than 30% when implemented

Accelerate UX Design Participant, Design Track | IBM Accelerate

June 2023- August 2023

IBM-International Business Machines

Virtual

• Demonstrated proficiency through completion of weekly modules, culminating in the successful completion of a final assessment

PROFESSIONAL DEVELOPMENT

PepsiCo Kickstart Leadership Program | 8-week immersive boot camp | Focus; Leadership development

Summer 2023 Cohort

- Collaborated with cross-functional teams to tackle real-world challenges and projects, gaining firsthand experience in project management
- Received mentorship and guidance from leaders within PepsiCo, providing insights, advice, and support to navigate the corporate landscape

Citi Technology Early ID | Exclusive 5-week virtual program | Focus: ICG Tech Application Development

Spring 2023 Cohort

- · Completed virtual training, panels, and seminars by Citi's professionals to encourage growth within the Citi community
- Engaged in hands-on learning experiences covering various aspects of app development within Python

Google's CS Research Mentorship Program | 4-Month Mentorship Program | Focus: Computer Science Research

Fall 2023 Cohort

- Built strong relationships with Google leaders and participated in bi-weekly meetings with an assigned mentor
- Attended panels hosted by Google employees and engaged in networking sessions

Management Leadership for Tomorrow | Ascend Scholars Program | Focus: Professional Development

Fall 2023-Present

- Selected from over 300 applicants to engage in a career readiness program for first-generation college students
- Develop professional and leadership skills through various workshops and assessments of the Ascend program

LEADERSHIP EXPERIENCE

Residential Student Association, President Reach Together Tutoring Program-Baltimore City Public Schools, Math Tutor National Society of Black Engineers, Public Relations Chair Center of Women in Technology, Affiliates Representative National Residence Hall Honorary, Vice President Center of Women in Technology, Peer Mentor

Fall 2024-Graduation Fall 2023-Graduation Fall 2023-Graduation

Fall 2023-Graduation Spring 2023-Graduation

Fall 2022-Graduation

TECHNICAL SKILLS/EXPERIENCE

Programming: Java, Python, HTML, CSS, SQL, JavaScript, Excel

Design/Visualization: Figma, Adobe XD, Adobe Illustrator, Adobe Photoshop, ProtoPie, Miro, Tableau

PROJECTS/RESEARCH

Physiological Synchrony, Stress, and Communication of Paramedic Trainees During Emergency Response Training

Fall 2023

Student Researcher | Dr. Andrea Kleinsmith, Affective Computing

- · Observed simulation videos to document changes in behavior and interaction dynamics among individuals participating in the simulations
- · Utilized detailed observational techniques to capture nuanced shifts in verbal and non-verbal communication and teamwork dynamics
- Analyzed recorded data to identify patterns, trends, and variations in behavior and interactional dynamics throughout the simulation sessions