_____ refer to the processed data.

○ a. Data analysis

○ b. Events

○ c. Information

○ d. Statements

_____ is an example of using the internet and extranets to do accounts receivable and account payable activities.

○ a. Accounting information system

○ b. Online accounting system

○ c. Order processing

○ d. Online HRM system

_____ indicates how the communications links and hardware devices of the network are arranged.

○ A. Networking

○ B. Network topology

○ C. Bandwidth

○ D. Channel bandwidth

_____ is a form of transaction processing in which all transactions are collected into a group and processed together.

○ a. Batch processing

○ b. Data collection

○ c. Data collection

○ d. Delayed processing

Which of the following is not one of the basic components of a TPS?

○ a. Analytical models

○ b. Networks

○ c. Procedures

○ d. Databases

Suppose a small manufacturing business wishes to have a system to manage all its vital business operations, they should go for a(n) _____.

○ a. Batch Processing system

○ b. Transaction Processing System

○ c. Enterprise Resource Planning System

○ d. Management Information system

The amount of storage capacity and computing power required of a Web server depends primarily on _____.

○ a. the number of potential customers and average dollar value of each transaction

○ b. the software that must run on the server and the volume of e-commerce transactions

○ c. the size of the business organization and the location of its customers

○ d. the geographical location of the server and number of different products sold

---

Which of the following is **not** a key organizational complement that must be in place to ensure successful implementation and use of the system?

○ a. better teamwork

○ b. new decision rights

○ c. the latest technology

○ d. well-trained workers

A clothing store chain tracks the sale of each product at each location. Managers use this information to calculate the organisation's profits, to track inventory needs, and to determine which styles and fabrics are the most popular among its customers. This is an example of quality information that is _____.

- a. Verifiable
- b. Flexible
- c. Relevant
- d. Economical

The value of information is directly linked to how it helps decision makers achieve their organization's _____.

- A. storage
- B. People
- C. Networks
- D. Goals

The use of social media in business is called _____.

- a. business wikis
- b. social journalism
- c. blogging
- d. Enterprise 2.0

When Wal-Mart uses the Internet to purchase inventory items from a vendor company, it is using the_____ e-commerce model.

- ○ A. Business to custumer
- ○ B. All of the above
- ○ C. Business to business
- ○ D. Customer to customer

Which term refers to a graphical representation that summarizes the steps a consumer takes in making the decision to buy your product and become a customer?

- ○ a. None of these
- ○ b. Conversion funnel
- ○ c. Regression analysis
- ○ d. Word cloud
- ○ e. Visual analytics

Which term refers to a process for predicting future values based on certain potential events?

- ○ a. Scenario analysis
- ○ b. Data mining
- ○ c. Monte Carlo simulation
- ○ d. None of these
- ○ e. Visual analytics

Select the most common network topologies

Select one or more:
- ☐ mash network
- ☐ Bus network
- ☐ Mesh network
- ☐ Star network
- ☐ Hybrid network

_____ are people who work directly with information systems to get results.

○ A. Management Information System

○ B. End-Users

○ C. System software

○ D. knowledge

_____ is a BI analytics tool that involves the interactive examination of high-level summary data in increasing detail to gain insight.

○ a. Linear regression

○ b. Dashboard

○ c. Drill-down analysis

○ d. OLAP

_____ involves conducting business activities(e.g., distribution, buying, selling, marketing, and servicing of products or services) electronically over computer networks.

○ a. C2C

○ b. B2C

○ c. E-commerce

○ d. B2B

_____ refers to the rate at which data can be exchanged and is measured in bits per second.

○ A. Cloud computing

○ B. Internet Protocol

○ C. Web browser

○ D. Channel bandwidth