

# Olavo Parno

## Front-End Engineer

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[olavoparno.github.io/](https://olavoparno.github.io/)

### Resume

I completely go after innovative and creative ways to solve problems with great analytical view and sense of responsibility on my duties. Teamwork enthusiast. Passionate about sharing knowledge.

### Work History

#### Front-End Engineer

2018 - Present

##### Ingresso.com

- Currently working in an Agile-driven environment to effectively maintain project timelines and utilize available resources.
- Maintaining .NET, React and Angular projects ensuring continued maintenance and development with bug fixes and new features for existing web applications.
- Implementing layouts to meet usability and performance requirements designed by the UX/UI team.

#### NOC Engineer

2018 - 2018

##### Ingresso.com

- Worked as a NOC engineer pointing out problems and solutions throughout the responsible areas in order to keep movie tickets sales going.
- Kept track of real-time data monitoring tools such as New Relic, Zabbix and Google Analytics among other tools.
- Developed a tool suit to help the team on daily tasks which included New Relic data fetch for disconnected servers, errors counting, unavailable payment methods, etc. This allowed message standardization through Slack Messages for the company.

#### Application Support Analyst

2017 - 2018

##### Ingresso.com

- Played my role as a full application support at Ingresso.com concerning the movie theaters which are the ticket offices, bombonieres, kiosks, and the management center by helping customers through Zendesk, phone and remote accesses.
- Developed a tool application for the team which helps daily routines such as password management for remote accesses, XML interpreter and an extra clipboard area which drastically sped the response time in the incidents.

### Skills

#### HTML5/CSS3/JavaScript



Vanilla JavaScript, React, TypeScript, styled-components, TDD (w/ Jest), SASS, Bootstrap and Markdown.

#### Database



SQL Server, Oracle, MySQL and NoSQL.

#### Other skills



C#, VB.NET, Git, Git Flow and VBScript.

### Languages

- English: Professional fluency, both written and spoken.
- Portuguese: Native language.
- Spanish: Basics on text comprehension and conversation.

### Nationalities

I think it is worth mentioning that I have both **Brazilian** and **Finnish** citizenship which make working permits a lot easier all over Europe.

### GitHub

Some of my projects are published on my GitHub profile:

<https://github.com/olavoparno>

### LinkedIn

Please see my profile and if

Systems Analyst 2012 - 2016  
Siemens Industry Software

- Worked as a COMOS consultant for Petrobras as a Siemens SISW main customer helping the development of new resources and solutions for the clients using COMOS PQM module, an EDMS.
- Maintained and developed new functionalities on a tool suite helping daily routines.
- Provided training on the PQM module for new employees both internal and external.

EBS Oracle Consultant 2010 - 2012  
BHG - Brazil Hospitality Group

- Worked as an EBS Oracle Consultant with expertise on the PO, RI and INV modules acting as a team leader for problem solutions and new customization for the PO, RI and INV modules using PL/SQL.
- Main employee for the Oracle Support platform interaction where there was great need of both written and spoken English language proficiency

## Education

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Bachelor in Information Systems 2012 - 2017  
Universidade Estácio de Sá

## Volunteer History

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Assistant 2018 - 2018  
A minha casa

- Took part on the event "NBCU CARES DAY", promoted by the company NBCUniversal, in order to help the social program "A minha casa", which favors orphaned infants.
- Worked with the cleaning team helping in the recovery of a plantable area.

Korpraali 2008 - 2009  
Finnish Defence Forces - FDF

- As a conscript at the Finnish Defense Forces I managed to achieve rank of Korpraali (Private 1st Class) in the artillery commanding and reconnaissance group despite the cultural differences.
- I was responsible for the reconnaissance mapping the area for the artillery pieces, for the commanding center amphibious vehicle (PASi) and the crew.
- I was also invited into a fast response group in order to aid attacked groups.