

Scenario 1: Test Drive Booking

Bugs found:

ID	#01
Reporter	Olavo Sobrinho
Title	Missing symbol '£' for a specific car model price
Description	<p>Pre-condition: 1. The user is on the 'All models' screen ('Test Drive booking' flow).</p> <p>Steps to Reproduce: 1. Select the car 'EQS Saloon';</p> <p>Actual Result: The pound symbol is missing in the car price '105,610'.</p> <p>Expected Result: The price should start with the pound symbol.</p> <p>Reproducibility: 3/3 (100%)</p> <p>Attachments: 1. <i>all_models.png</i></p> <p>Notes: - App/Version: Teste Drive Booking v6.0; - Device version: IOS 16 / Safari v16.5; - Market: United Kingdom; - Environment: Production.</p>
Severity	Low

ID	#02
Reporter	Olavo Sobrinho
Title	The number of dealers is different from the number shown on the map
Description	<p>Pre-condition: 1. The user has already chosen a car and started the booking process.</p> <p>Steps to Reproduce: 1. On the 'Dealer selection' screen, select the tab 'Search by address'; 2. Change the map to focus on the United Kingdom; 3. Check the number of dealers informed above the map.</p> <p>Actual Result: The number of Mercedes-Benz Showrooms found is 221,</p>

	<p>but the sum of the displayed stores is only 118.</p> <p>Expected Result: The message informing the number of dealers should be consistent with the map.</p> <p>Reproducibility: 3/3 (100%)</p> <p>Attachments: 1. <i>dealer_selection.png</i></p> <p>Notes: - App/Version: Teste Drive Booking v6.0; - Device version: IOS 16 / Safari v16.5; - Market: United Kingdom; - Environment: Production.</p>
Severity	Low

ID	#03
Reporter	Olavo Sobrinho
Title	Dealers outside the UK are displayed in a search focused on the UK
Description	<p>Pre-condition: 1. Booking process already started.</p> <p>Steps to Reproduce: 1. On the map search, select the area corresponding to the UK.</p> <p>Actual Result: We can see two stores probably from a French territory on the map, i.e., outside the UK. Stores of other countries like France were not displayed, confirming that only UK dealers should be displayed on that map search.</p> <p>Expected Result: Once the search is focused on the UK dealers, stores from other countries must not be displayed on the map.</p> <p>Reproducibility: 2/2 (100%)</p> <p>Attachments: 1. <i>dealers_map.png</i></p> <p>Notes: - According to the technical information on the use case, the target market of the search was the United Kingdom, i.e., stores from other countries should not be considered; - App/Version: Teste Drive Booking v6.0; - Device version: IOS 16 / Safari v16.5; - Market: United Kingdom; - Environment: Production.</p>
Severity	Low

ID	#04
Reporter	Olavo Sobrinho
Title	[UI] The 'Select showroom' has a divergent layout
Description	<p>Pre-condition: 1. The user is on the detailed Showroom screen.</p> <p>Steps to Reproduce: 1. After detailing a specific dealer, check the layout of the 'Select Showroom' button.</p> <p>Actual Result: This button is not aligned to the mid-screen and it has a different layout from the button Request a test drive (not occupying the entire extension of the screen).</p> <p>Expected Result: Similar buttons (of the same nature) should be consistent with each other. So the button should be aligned to the middle of the screen or it should occupy all the horizontal space.</p> <p>Reproducibility: 3/3 (100%)</p> <p>Attachments: 1. <i>showroom_details.png</i></p> <p>Notes: - App/Version: Teste Drive Booking v6.0; - Device version: IOS 16 / Safari v16.5; - Market: United Kingdom; - Environment: Production.</p>
Severity	Low

ID	#05
Reporter	Olavo Sobrinho
Title	The wrong car model is displayed after selecting a Showroom
Description	<p>Pre-condition: 1. The car model chosen was 'EQE Saloon'; 2. The user has already chosen a Showroom.</p> <p>Steps to Reproduce: 1. On the map search, select the area corresponding to the UK.</p> <p>Actual Result: On the screen to select motorization, the model 'EQS Saloon' is wrongly displayed.</p> <p>Expected Result: The car model 'EQQ Saloon' should be displayed, as</p>

	<p>described in the 'Request a vehicle' text.</p> <p>Reproducibility: 3/3 (100%)</p> <p>Attachments: 1. <i>motorization.png</i></p> <p>Notes: <ul style="list-style-type: none"> - This mistake certainly will confuse the user; - App/Version: Teste Drive Booking v6.0; - Device version: IOS 16 / Safari v16.5; - Market: United Kingdom; - Environment: Production. </p>
Severity	High

ID	#06
Reporter	Olavo Sobrinho
Title	[UI] Different shades of blue among the buttons
Description	<p>Pre-condition: 1. The user is on the detailed Showroom screen.</p> <p>Steps to Reproduce: 1. Confirm the Showroom selection. Check the color of the 'Select Showroom' button; 2. Confirm the selected vehicle. Check the color of the 'Request a test drive' button; 3. On the screen for choosing a date and time, pay attention to the button 'Request a test drive'.</p> <p>Actual Result: This last button has a different shade of blue (darker blue) when compared with the two previous buttons.</p> <p>Expected Result: This button should have the same color as the previous button (same message).</p> <p>Reproducibility: 3/3 (100%)</p> <p>Attachments: 1. <i>showroom_details.png</i> 2. <i>motorization.png</i> 3. <i>date_time.png</i></p> <p>Notes: <ul style="list-style-type: none"> - App/Version: Teste Drive Booking v6.0; - Device version: IOS 16 / Safari v16.5; - Market: United Kingdom; - Environment: Production. </p>
Severity	Low

ID	#07
Reporter	Olavo Sobrinho
Title	The phases counter is not displayed at the date/time selection screen
Description	<p>Pre-condition: 1. The user is on the detailed Showroom screen.</p> <p>Steps to Reproduce: 1. Check to the top of the screen.</p> <p>Actual Result: The counter of completed phases/steps is not shown on top of this screen.</p> <p>Expected Result: The phases counter should be displayed, as in previous screens.</p> <p>Reproducibility: 3/3 (100%)</p> <p>Attachments: 1. <i>date_time.png</i></p> <p>Notes: - <i>This screen seems not to be the previous one scrolled down</i> - App/Version: Teste Drive Booking v6.0; - Device version: IOS 16 / Safari v16.5; - Market: United Kingdom; - Environment: Production.</p>
Severity	Low

ID	#08
Reporter	Olavo Sobrinho
Title	Text not justified/aligned in the motorization selection screen
Description	<p>Pre-condition: 1. The user is on the screen to select a motorization.</p> <p>Steps to Reproduce: 1. Check the text in the 'Request a vehicle' section.</p> <p>Actual Result: It seems not to be aligned/justified.</p> <p>Expected Result: Justify the text or apply a line break between the words 'get' and 'back'.</p> <p>Reproducibility: 3/3 (100%)</p>

	<p>Attachments:</p> <ol style="list-style-type: none"> 1. <i>motorization.png</i> <p>Notes:</p> <ul style="list-style-type: none"> - App/Version: Teste Drive Booking v6.0; - Device version: IOS 16 / Safari v16.5; - Market: United Kingdom; - Environment: Production.
Severity	Low

ID	#09
Reporter	Olavo Sobrinho
Title	Missing standardization on the screens headers and footers
Description	<p>Pre-condition:</p> <ol style="list-style-type: none"> 1. Booking process started. <p>Steps to Reproduce:</p> <ol style="list-style-type: none"> 1. Proceed through the phases by checking each screen header and footer. <p>Actual Result: There is a discrepancy among them. The 1st and 3rd screens have a half-black bar. The 2nd and 4th screens don't have it. The 5th screen has a full black bar.</p> <p>Expected Result: Applying a pattern for similar pages should improve the user experience.</p> <p>Reproducibility: 3/3 (100%)</p> <p>Attachments:</p> <ol style="list-style-type: none"> 1. <i>all_models.png</i> 2. <i>dealer_selection.png</i>; 3. <i>showroom_details.png</i> 4. <i>motorization.png</i> 5. <i>date_time.png</i> 6. <i>personal_info.png</i> <p>Notes:</p> <ul style="list-style-type: none"> - App/Version: Teste Drive Booking v6.0; - Device version: IOS 16 / Safari v16.5; - Market: United Kingdom; - Environment: Production.
Severity	Low

ID	#10
Reporter	Olavo Sobrinho
Title	Missing error indication when the inserted email doesn't follow the rules
Description	<p>Pre-condition: 1. The user is on the Personal Information screen</p> <p>Steps to Reproduce: 1. Fill in the fields: Title, First and Last Name correctly; 2. Type an email without '@' in the email field.</p> <p>Actual Result: The user doesn't receive any feedback to be aware of that invalid information</p> <p>Expected Result: Show a warning, error text, or any visual indication right after inserting an invalid content.</p> <p>Reproducibility: 3/3 (100%)</p> <p>Attachments: 1. <i>personal_info.png</i></p> <p>Notes: - Some systems don't have a real-time checking of the inserted info, validating all the filled info only when submitting, but it's not a good practice; - App/Version: Teste Drive Booking v6.0; - Device version: IOS 16 / Safari v16.5; - Market: United Kingdom; - Environment: Production.</p>
Severity	Medium

ID	#11
Reporter	Olavo Sobrinho
Title	Strange layout for fields in the Personal Information screen
Description	<p>Pre-condition: 1. The user is on the Personal Information screen.</p> <p>Steps to Reproduce: 1. Fill in all the page fields.</p> <p>Actual Result: The distance between the fields 'Email' and 'Contact number' is discrepant when compared with the other fields.</p> <p>Expected Result: All the fields should be equidistant from each other.</p>

	Reproducibility: 3/3 (100%) Attachments: 1. <i>personal_info.png</i> Notes: - App/Version: Teste Drive Booking v6.0; - Device version: IOS 16 / Safari v16.5; - Market: United Kingdom; - Environment: Production.
Severity	Low

ID	#12
Reporter	Olavo Sobrinho
Title	The tip below the Contact number field is not aligned
Description	Pre-condition: 1. The user is on the Personal Information screen. Steps to Reproduce: 1. Fill in all the page fields. Actual Result: The message 'Please enter your telephone number with a country code' seems not to be aligned with the above field. Its left margin seems to be higher than the right one. Expected Result: The message should be aligned with the beginning of the field or preserve the same margins at the left and right sides. Reproducibility: 3/3 (100%) Attachments: 1. <i>personal_info.png</i> Notes: - App/Version: Teste Drive Booking v6.0; - Device version: IOS 16 / Safari v16.5; - Market: United Kingdom; - Environment: Production.
Severity	Low

Scenario 2: Search a vehicle

Bugs found:

ID	#13
Reporter	Olavo Sobrinho
Title	A wrong number of available vehicles after selecting EQB type
Description	<p>Pre-condition:</p> <ol style="list-style-type: none">1. Search Vehicles app: The user is on the Filter screen;2. The 'Show Available Vehicles' button informs at least 100 vehicles. <p>Steps to Reproduce:</p> <ol style="list-style-type: none">1. Choose the first filter "Vehicle Type" going to the next level of filtering;2. Mark the option 'EQB'. Pay attention to the number of available EQB vehicles (zero);3. Tap on the button 'Show (0) Available Vehicles';4. Check that 72 EQB vehicles were found. <p>Actual Result: The amount of available EQB vehicles was shown as zero inconsistently in the previous screen.</p> <p>Expected Result: The button showing the number of available vehicles (previous screen) should be 72, according to the results page.</p> <p>Reproducibility: 3/3 (100%)</p> <p>Attachments:</p> <ol style="list-style-type: none">1. <i>number_of_EQB_vehicles.png</i> <p>Notes:</p> <ul style="list-style-type: none">- This is a high-priority issue because users interested in EQB models may avoid advancing after that wrong information;- App/Version: Teste Drive Booking v8.246;- Device version: iPad Pro 12";- Chrome: v114.0.5735.198;- Environment: Production.
Severity	High

ID	#14
Reporter	Olavo Sobrinho
Title	[UI] Missing picture of the model 'GLA 200' at the Vehicles list screen
Description	<p>Pre-condition:</p> <ol style="list-style-type: none">1. Search Vehicles app: The user is on the Vehicles list screen;

	<p>2. There are at least 100 vehicles; 3. There is at least one vehicle model 'GLA 200' in stock.</p> <p>Steps to Reproduce: 1. Check the third card about the model 'GLA 200'.</p> <p>Actual Result: The icon of 'no picture' is shown.</p> <p>Expected Result: There should be displayed a picture of that vehicle.</p> <p>Reproducibility: 3/3 (100%)</p> <p>Attachments: 1. cars_list.png</p> <p>Notes: - App/Version: Teste Drive Booking v8.246; - Device version: iPad Pro 12"; - Chrome: v114.0.5735.198; - Environment: Production.</p>
Severity	Low

ID	#15
Reporter	Olavo Sobrinho
Title	[UI] Unnecessary period at the end of the header sentence
Description	<p>Pre-condition: 1. Search Vehicles app: The user is on the Vehicles list screen;</p> <p>Steps to Reproduce: 1. Check the sentence in the page header: "Explore available vehicles and order online.".</p> <p>Actual Result: The period is placed unnecessarily at the end of the header sentence. That kind of header info usually doesn't receive that punctuation.</p> <p>Expected Result: Sentence without period.</p> <p>Reproducibility: 3/3 (100%)</p> <p>Attachments: 1. cars_list.png</p> <p>Notes: - I checked this flow on the Mercedes-Benz online store and the page header doesn't have a period at the end of the sentence; - App/Version: Teste Drive Booking v8.246;</p>

	- Device version: iPad Pro 12"; - Chrome: v114.0.5735.198; - Environment: Production.
Severity	Low

ID	#16
Reporter	Olavo Sobrinho
Title	
Description	<p>Pre-condition: 1. .</p> <p>Steps to Reproduce: 1. .</p> <p>Actual Result: If there.</p> <p>Expected Result: .</p> <p>Reproducibility: 3/3 (100%)</p> <p>Attachments: 1. <i>.png</i></p> <p>Notes: - 'GLC' model checkbox grayed out suggesting an empty stick for it; - App/Version: Teste Drive Booking v8.246; - Device version: iPad Pro 12"; - Chrome: v114.0.5735.198; - Environment: Production. </p>
Severity	Low