

# OLAYIDE IBIRONKE

Upper Marlboro, Maryland  
■ olayideibironke@aol.com

## PROFESSIONAL SUMMARY

Compassionate and analytical Mental Health Support Specialist & Family Counselor with a strong background in program analysis, family welfare, and community engagement. Over 10 years of experience supporting children, families, and vulnerable individuals through evidence-based interventions and structured service delivery. Skilled in case management, counseling, behavioral assessment, and developing individualized care strategies. Dedicated to promoting emotional well-being, family unity, and positive mental health outcomes across diverse populations.

## CORE COMPETENCIES

- Family & Couples Counseling
- Mental Health Support & Crisis Intervention
- Child & Family Welfare Services
- Safeguarding & Advocacy for Vulnerable Populations
- Program Analysis & Service Evaluation
- Case Management & Needs Assessment
- Collaborative Problem-Solving & Empathy-Based Communication
- Documentation, Reporting, & Compliance

## PROFESSIONAL EXPERIENCE

### **Child and Family Services Agency (CFSA) – Washington, D.C.**

Program Analyst / Family Support Specialist | Feb 2025 – Present

- Support child and family welfare programs through data-driven analysis, case monitoring, and performance evaluation.
- Conduct family assessments, facilitate counseling sessions, and coordinate with multidisciplinary teams to ensure holistic service delivery.
- Identify at-risk families and provide crisis support, mental health referrals, and ongoing follow-up to promote stability and safety.
- Develop reports and dashboards tracking program outcomes, client satisfaction, and service efficiency.

### **[Previous Analytical or Administrative Experience – Confidential Employer]**

Senior Program Analyst / Data & Service Coordinator | 2014 – 2025

- Led performance tracking and evaluation for public programs, ensuring alignment with strategic goals and compliance standards.
- Designed and implemented systems for milestone tracking, budget monitoring, and program reporting.
- Supported community-based initiatives addressing socio-economic disparities and public welfare challenges.
- Provided insights and data visualization tools to guide leadership decision-making on family and community support programs.

## **EDUCATION & TRAINING**

Bachelor of Technology (B.Tech.), Electrical and Electronics Engineering  
Ladoke Akintola University of Technology – Oyo, Nigeria

Diploma in Family Counselling, Marriage and Couples Therapy  
Diploma in Safeguarding Children and Vulnerable Adults  
Diploma in Mental Health

## **CERTIFICATIONS & PROFESSIONAL DEVELOPMENT**

- Cognitive Behavioral Therapy (CBT) Principles (Certified)
- Trauma-Informed Care Foundations
- Conflict Resolution and Family Mediation Skills
- Emotional Intelligence and Empathy in Practice

## **PERSONAL ATTRIBUTES**

Empathetic • Ethical • Culturally Aware • Collaborative • Organized • Resilient