# **Case Study**



# **Segment Jumps Daily Script- Data Automation & Reports**

Completed: 2024



## **Challenge**

Sprious, as a proxy leasing company specializing in Data Center and Residential proxies, faced challenges in managing customer data across these distinct proxy types. Manual processes for data management were inefficient, leading to errors and a lack of centralized insights crucial for operational efficiency and customer service excellence.

#### **Solution**

To address these challenges, Artiverse implemented a robust data management and automation solution. This included developing a centralized platform for customer data integration and analysis across their Data Center and Residential proxy segments. Automated processes streamlined data collection, analysis, and reporting, enhancing operational efficiency and enabling data-driven decision-making to better serve their clients.

#### Data Pipeline Automation:

• **Python Script:** Automated customer data processing across multiple segments.

#### Integration with Tools:

- MySQL Database: Centralized storage for customer data.
- Google Sheets: Automated reporting and data visualization.
- **Asana:** Task management and project updates integration.
- **Excel:** Local data archives for further analysis.
- HubSpot (Optional): CRM integration for enhanced customer insights.

### **Benefits**

By automating these processes, we improved operational efficiency, reduced errors, and enabled data-driven decision-making for Sprious. This not only enhanced their service delivery to clients but also strengthened their competitive edge in the proxy leasing market.