Andrew Hase

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<u>Overview</u>-Please click for an interactive overview

0401 522 966

Work Experience

Queensland Academy of Creative Industries IT Support June 2014 – Present

Started at QACI (Queensland Academy of Creative Industries) with limited Macintosh knowledge as an IT support aid. Demonstrating a strong drive and desire to learn, I gained experience in integrating Mac and Windows, as well as general Mac trouble shooting.

- Mac lion and Yosemite troubleshooting
- Windows XP, 7, 8, 8.1 troubleshooting
- Server troubleshooting
- Projectors, Apple TV, other miscellaneous technology items troubleshooting
- Ran support for IB professional development conference
- Minor Programming operations
- Organising and labeling all new computer components and items
- Scripting and Package Creation (.dmg & .pkg)
- Marketing; Video, media editing and creation.

Digital Designer for Devils Details Designs March 2014 - Present

Started Own Business in Web Design and logo creation. Clients include Bulshi's Group, Kidz Castle Margate and Buzz Stop. As the a sole trader, I am passionate about quality and meeting my clients exacting expectations. I am looking for new ideas and new ways of learning which is why I have undertaken this project.

Samford Valley Solar April 2013 – Jan 2014

I was offered a chance to part take in the setting up of Solar Company based in Samford. I was running the procurement section of the company, allowing me the opportunity to implement and develop my language skills. Chinese was used in order to procure solar panels and German to procure high end inverters.

- Managing Brand Choices
- Website Design
- Advertising Design and Targeting
- Salesperson
- Product knowledge and distinction
- Liaising between suppliers
- Utilizing my language skills

Samford Valley Hotel Jan 2009 – Jun 2013

Worked in the restaurant area, initially as a bartender gaining more responsibilities over stock and management of floor staff. I progressed to become a relied upon good all rounder, as I quickly learned to how to run and manage a wide range of gaming and stock software.

- Team Positions
- Interpersonal Skills between myself and the floor staff and customers
- Management
- Complaint Handling
- Cleaning
- Drink Service
- Till Counting
- Gaming
- Sales
- Staff Training
- Stock Ordering
- In depth knowledge of all spirits, wines and beers.
- Floor Staff Leadership

Education

Griffth University 2010 – 2013 Bachelor of International Business

Ferny Grove State High School

Languages

English: Native

German: High Degree of Fluency

Chinese: Functional base, steadily improving literacy, aiming to improve my ability to understand the

many accents

Computer Skills and Program Packages

Mac, Windows and Various Linux Distributions

- High degree of computer experience and knowledge, formal and informal
- High Degree of Hardware and Electronic Rigging informal experience
- Experience with many programs: Gimp, PhotoShop, MicrosoftOffice All, LibreOffice, Dreamweaver, Fireworks, Illustrator, NotePad++, AutoCad, Inventor, Revit
- Can learn new programs quickly
- Coding Languages: HTML5, PHP, CSS, Shell Script, basic jQuery (learning C)
- CMS: Joomla, WordPress, Drupla, Virtuemart and others.

Referees:

Julian Young
Group Operations Manager
Systems Coordinator
The Pullos Group
0408 559 526

Theresa McGeady Gaming Manager Restaurant Manager 0406 902 124

Karen McCombe
Procurement Manger
karen@samfordhotel.com.au
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Jennie Jahnke
Head of eLearning
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