

810 EYRIE DR. OVIEDO, FL 32765 407.977.5673 BD@MELKEN-SOLUTIONS.COM DUNS: 809859494 CAGE: 56UY7 LOGISTICS DOCUMENT SOLUTIONS PROJECT MANAGEMENT ENGINEERING SUPPORT

GSA MULTIPLE AWARD SCHEDULE 036, CONTRACT #GS03F027GA

## CAPABILITY STATEMENT

MELKEN SOLUTIONS IS AN ECONOMICALLY DISADVANTAGED WOMEN OWNED SMALL BUSINESS LOCATED IN OVIEDO, FLORIDA. WE ARE PROUD TO DECLARE THAT WE'VE BEEN SUCCESSFULLY SERVING THE U.S. FEDERAL GOVERNMENT AND COMMERCIAL CUSTOMERS THROUGHOUT THE UNITED STATES AND ITS TERRITORIES SINCE OUR INCEPTION IN 2008.

WE HAVE PROVIDED DOCUMENT CONVERSION SOLUTIONS, TRANSCRIPTION SERVICES, PROJECT MANAGEMENT, AND CONSULTING FOR 10 DIFFERENT FEDERAL AGENCIES, 14 MEDICAL OFFICES, 6 LEGAL OFFICES, AND VARIOUS OTHER FIRMS FROM DIVERSE INDUSTRIES. OUR PAST PERFORMANCE AND EXPERIENCE WITH SUCH U.S. GOVERNMENT, LOCAL GOVERNMENT, AND COMMERCIAL CONTRACTS DEMONSTRATES THAT WE ARE A DIVERSE, TRUSTWORTHY, AND QUALIFIED COMPANY. WE PUT OUR REPUTATION ON THE LINE TO MEET THE NEEDS AND EXPECTATIONS OF OUR CLIENTS, REGARDLESS OF THEIR INDUSTRY.

## **VALUED CLIENTS**













## **NAICS CODES**

493190 - OTHER WAREHOUSING & STORAGE

511130 - BOOK PUBLISHERS

518210 - DATA PROCESSING, HOSTING, & RELATED SERVICES

541611 - ADMINISTRATIVE MANAGEMENT & GENERAL MANAGEMENT CONSULTING SERVICES

541930 - TRANSLATION & INTERPRETATION SERVICES

541990 - ALL OTHER PROFESSIONAL, SCIENTIFIC, & TECHNICAL SERVICES

**561410 - DOCUMENT PREPARATION SERVICES** 

561439 - OTHER BUSINESS SERVICE CENTERS (INCLUDING COPY SHOPS)

611710 - EDUCATIONAL SUPPORT SERVICES

## WHAT MAKES US UNIQUE

WE STRIVE TO BE THE BEST IN OUR FIELD REGARDLESS OF THE PEDIGREE, TENURE, OR INCLINATIONS OF OUR COMPETITORS. IT IS ALSO OUR GOAL TO BE THE FINEST SERVICE OF ITS KIND IN THE EYES OF OUR VALUED CUSTOMERS AS JUDGED NOT ONLY BY THE QUALITY OF OUR SERVICE, BUT ALSO BY UNDERSTANDING, FRIENDSHIP, INTEGRITY, AND VALUE.

WE INSIST ON DEVELOPING A CLOSE RELATIONSHIP WITH OUR VALUED CUSTOMERS BECAUSE THIS IS ESSENTIAL IN ORDER TO PROPERLY AND COMPLETELY ENSURE THAT THEIR WANTS AND NEEDS ARE MET.

IT IS OUR GOAL TO PROVIDE OUR CUSTOMERS WITH PROVEN, COST-EFFECTIVE, STRESS-FREE, SOLUTIONS. WE ARE THOROUGHLY EXPERIENCED IN ALL ASPECTS OF HELPING ORGANIZATIONS MANAGE THEIR INFORMATION AND PRODUCE DOCUMENTATION THAT HELPS THEIR CUSTOMERS.

WE HAVE DEVELOPED AN APPROACH WITH A COMPETITIVE ADVANTAGE TO ENSURE THAT IT IS SUPERIOR AND CANNOT BE REPRODUCED EASILY BY OTHERS. WE SEPARATE OURSELVES FROM OUR COMPETITORS BY STRICTLY AVOIDING "COOKIE CUTTER" PROCEDURES AND METHODS.

> SMALL BUSINESS **WOMAN OWNED BUSINESS**

SBA CERTIFIED SMALL DISADVANTAGED BUSINESS

MELKEN SOLUTIONS, LLC 56UY7

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**WOMEN OWNED (WOSB)** 

**WOMEN OWNED (EDWOSB)**