



Our Goal Is Your Digital Success





32 years in IT business



700+ employees



Partnerships with world leaders in IT services

ScienceSoft is an **IT service and software development company** headquartered in McKinney, TX, with offices in Europe and the Middle East.



Gold Cloud Platform
Gold Application Development
Gold Collaboration and Content
Gold Data Analytics
Gold Data Platform
Gold Datacenter
Gold Messaging
Gold Application Integration

















Our Customers



76% of our **revenue** comes from **1+ year** Customers



MULTINATIONAL HEALTHCARE COMPANY



HEALTHCARE & LIFE SCIENCE INNOVATION PROVIDER



MODERN TELEMEDICINE COMPANY



MOLECULAR DIAGNOSTICS COMPANY



THE LARGEST BANK IN CANADA



EUROPEAN REPUTABLE COMMERCIAL BANK



AWARD-WINNING UNIVERSAL BANK



INSTANT MESSAGING PROVIDER



LARGEST GLOBAL RETAILER



LARGEST GLOBAL FOOD COMPANY



MULTINATIONAL E-COMMERCE CORPORATION



ADVERTISING COMPANY



MULTINATIONAL TECHNOLOGY COMPANY



TELECOM PROVIDER OPERATING IN 8 COUNTRIES



TELECOM PROVIDER WITH 230M+ SUBSCRIBERS



LEADING AERONAUTICS & SPACE RESEARCH CENTER

Testimonials



We appreciate their proactive approach and ability to suggest improvements to a prospective solution on both architectural and business levels.

Mikhail Anfimau, Senior Solution Architect at Leo Burnett, a globally active advertising agency



They have always been able to guide us and manage projects, delivering on time and on budget.



training service provider



We are fully satisfied with the work completed by ScienceSoft. They do the job, and they do it well.



Dmitry Kazak, Enterprise Architecture Director at itravel2000, Canada's major travel retailer

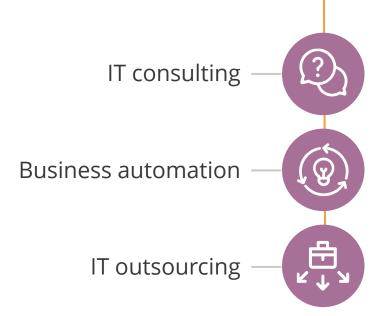


Whom We Serve



Midsize businesses

Companies with 200-5,000 employees



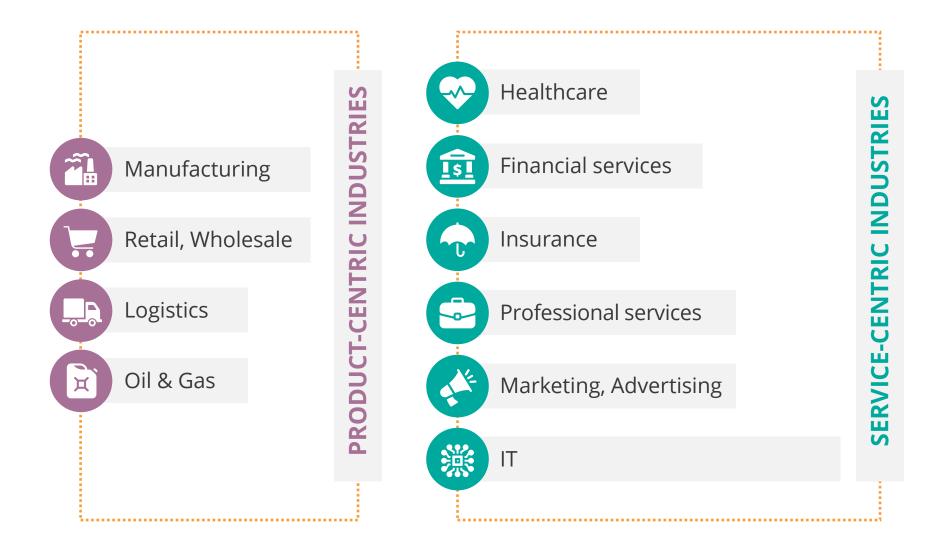
Small and midsize digital businesses

Ecommerce, professional services, financial services, XaaS companies, etc.



Industry Competencies





Our Services





IT consulting

We **optimize IT operations** to increase their value for business.

- Business digitalization strategy (business-IT alignment)
- Refined IT operating model
- Roadmap on new solution/technology implementation



IT outsourcing

We cover **30-100% of your IT operations**:

- IT service planning, management, and evolution
- Managed IT services: infrastructure, application and help desk services, software development and QA



Business automation

We implement and launch cost-effective and efficient IT solutions:

- Business-critical applications
- Customer-facing applications
- Human capital management software
- Data analytics and BI

Our Core Values



Across all digital services, we commit to top quality and lasting security of our solutions.



Service quality

Since 2008, we've been elaborating our quality assurance processes.

Now, our quality management system is ISO 9001-certified.





Information security

Applying 114 security controls required by ISO 27001, we safeguard the information assets that we access during the project.







IT Consulting





Digital strategy consulting (for CEO)

Boosting business performance with creating digital channels to customers and digitizing business processes



IT strategy consulting (for CIO)

Bringing together a diversified IT landscape to make it work towards supporting current and new business processes and initiatives.



Solution consulting

Strategic guidance on prompt and reliable implementation of business-critical solutions.



Digital transformation initiative consulting

Verification and planning of digital transformation initiatives tuned in with the business strategy.



Technology consulting

Help with adoption and steady evolution of the technology prominent for the business growth.

IT Outsourcing



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Planning and implementing digital transformation initiatives

- Digital transformation initiative consulting
- Software design and development
- Introducing advanced techs: machine learning, big data, IoT, image analysis, blockchain

Supporting business operations

- Application support and evolution
- IT help desk services
- Software development
- Managed analytics
- Digital crisis management, digital workplace and remote work consulting

Optimizing the quality and cost-effectiveness of IT operations

- Infrastructure support
- QA and cybersecurity services
- Cloud migration and development

1

2

3

Our Approach to IT Outsourcing





Effective collaboration

Structured approach to communication helps us design, build and maintain effective multilevel collaboration



On-time project delivery

We are flexible to scale up our team at any time in order to meet a hard deadline



Self-management by objectives stated in SLA

We minimize management resources on a Customer's side while providing a high level of transparency and risk management

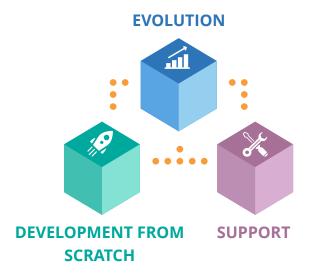
Software Development Outsourcing



Delivering our software development outsourcing services, we support two project formats:

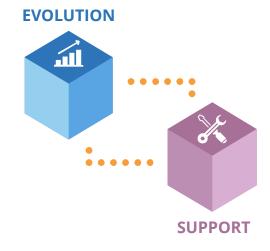
New applications

developed from scratch, put into production and evolved further



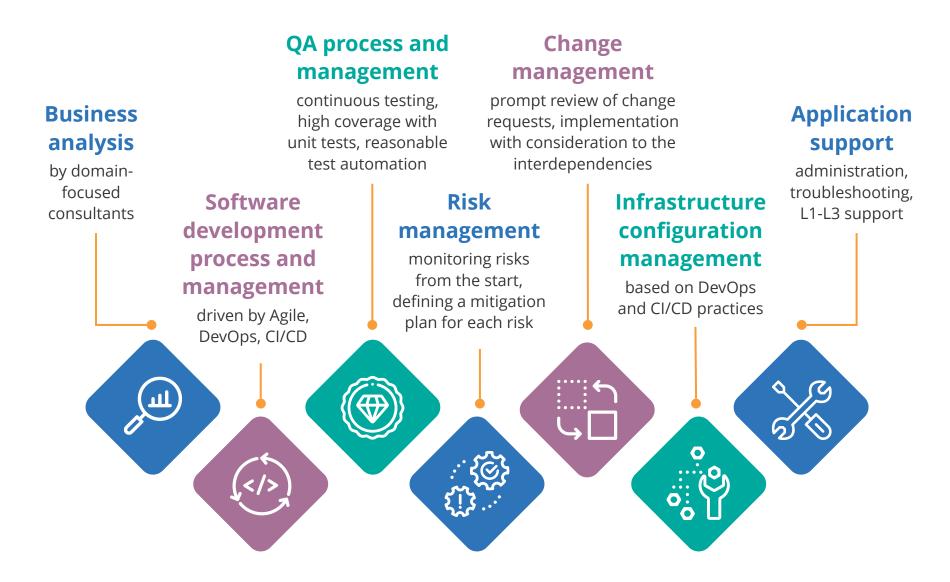
Existing software

that requires support and evolution



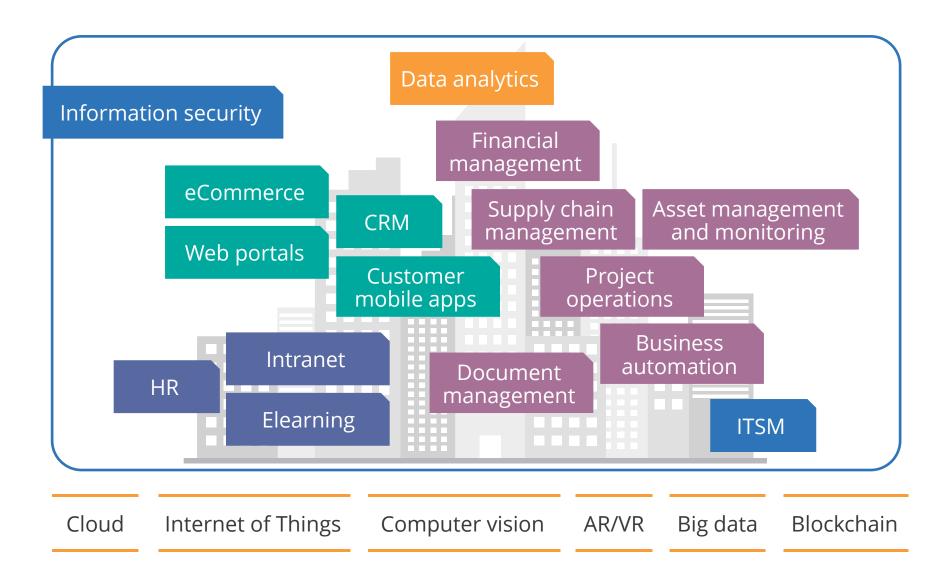
Software Development Outsourcing





Solutions We Implement and Support





Testing Types We Provide



We apply all-round testing to ensure your software is well-functioning, secure and user-friendly.

BY AIMS & GOALS

- Functional testing
- Performance testing
- Usability testing
- Security testing
- Compatibility testing

BY AUTOMATION LEVEL

- Manual testing
- Automated testing

' APPLICATION NATURE

- Web application testing
- Mobile application testing
- Desktop application testing
- Data analytics, including big data testing

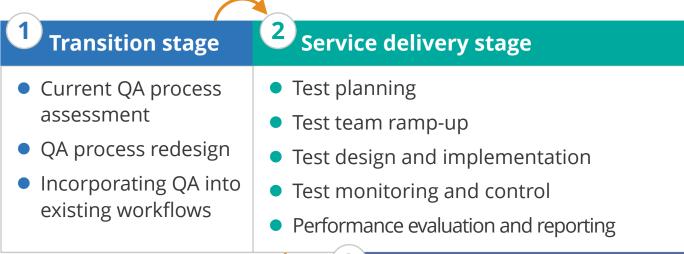
BY FORMALIZATION LEVEL

- Formal testing
- Exploratory testing

QA Outsourcing Process



Our flexible QA outsourcing offering generally covers the following stages:





- QA and testing process improvements
- Business process validation and optimization

+ Additional services

Pre-certification aid for the regulated industries

Application Modernization





Application modernization consulting

Evaluating app modernization feasibility. Choosing a modernization option, a cloud vendor, and cloud services. Delivering a high-level modernization roadmap.



Migration to cloud

Moving on-premises applications and data to the cloud (from simple as-is re-hosting to re-platforming and re-architecting).



Legacy system reengineering

Examining, analyzing and restructuring legacy software to improve its maintainability and quality, prepare for reuse, integration or functionality enhancements.

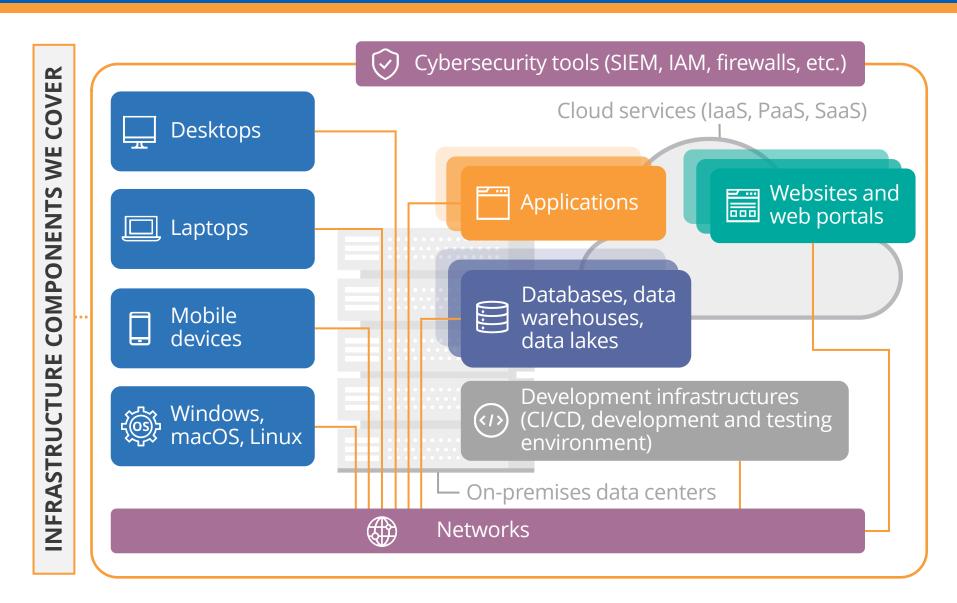


Legacy system recoding

Migrating legacy software to modern languages, frameworks and databases.

Managed Infrastructure Services





Help Desk and Support



To reduce response time and optimize IT support costs, we segment the support team into levels according to the complexity of issues they are expected to handle:



A user support team

answers questions about software usage and provides instructions to solve usage issues and minor problems

Support

A technical support team deals with issues that cannot

be resolved by L1 specialists: configuration issues, account administration, services restart, etc.

Support (optional)

A team of engineers

tackles complex issues on the code or database levels and provides hotfixes

Coverage options

24/7

12/5

12/7

8/5

Security Testing





Penetration testing

to check the protection of the entire IT infrastructure or applications by finding and exploiting security vulnerabilities

Vulnerability assessment

to detect and prioritize security weaknesses in the IT infrastructure and provide recommendations on their mitigation

Infrastructure security audit

to find vulnerabilities in security policies and procedures, security monitoring tools, physical access control, etc.

Compliance testing

to ensure the compliance with PCI DSS, HIPAA, and other regulatory standards

Security code review

to identify encryption, buffer overflow, XSS vulnerabilities, and other security weaknesses possibly overlooked in the development phase

Our Technology Competencies



Front end















Back end













Mohile















Databases











Big data



















DevOps















Cloud











Platforms

















Management Team





Nikolay Kurayev CEO

CEO at ScienceSoft since 1999. Under his leadership, the company achieved 10-time growth.



Boris Shiklo CTO

CTO at ScienceSoft since 2003. Leads the expansion to new technology domains and the growth of IT competencies.



Dr. Ulad Radkevitch

VP of Sales & Business Development

13 years in the position of VP Sales and Business Development at ScienceSoft. Holds a PhD in Management from RSM Erasmus University.



Wade Brantley
CEO, ScienceSoft USA

In 2015 joined ScienceSoft to steer business operations in the US and Canada. 20 years of management experience in technology and finance.



Max Eliseev CEO, ScienceSoft Europe

Head of the company's operations in Europe. Leads our European presence after several years of successful presales management.



Dzmitry Viazmin

Director of Middle East Operations

Organized and managed BA activities at ScienceSoft. Now drives the company's international presence and reinforces our position in the Middle East market.

Engagement Models



Depending on a project and the nature of the delivered service, we resort to one of the following **engagement models:**

Fixed price

Recommended for middle-size projects, where the scope of the project is clearly defined

Time and Material

Recommended for middle-size and large projects, and for consulting, which are dynamic and need fluidity

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Consumption-based pricing

For managed services and help desk (e.g. # of tickets solved, cloud resources consumed)

Monthly subscription fee

Used for support services

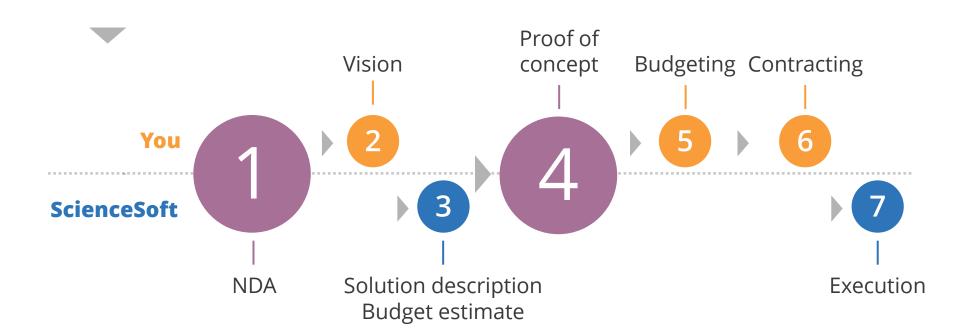
How We Start



Option 1: You have an RFP

ScienceSoft responds with a **Proposal**

Option 2: You have a need









IT Consulting for Enterprise Application Integration for a Multi-Industry Corporation



Customer



A conglomerate running 30+ diverse businesses and dealing with 300+ world-famous brands



Solution



Design of an integration architecture and 4 integration scenarios with different tech stacks aimed at bringing together diversified operational data from multiple enterprise software



Methodologies

Q&A sessions, functional decomposition, business requirements analysis, comparative analysis







Outsourced Development and Support of a Marketing Campaign Management Solution



Customer



One of the largest global advertising agencies headquartered in the US



Solution



Development and continuous 24/7 support (L1-L3) of a complex webbased solution used for planning and controlling marketing-related activities in 60+ countries



Tools & Technologies







.NET, ASP.NET; Filebeat, Logstash, Kibana, Amazon CloudWatch, Datadog; TeamCity, Jenkins, AWS: CloudFormation, Auto Scaling



Software Development Outsourcing for a US-based Insurance Company



Customer



US-based company specializing in insurance solutions and insurance-related services



Solution



Modernization and evolution of insurance software used for risk assessment, claim handling, reinsurance and other insurance-related services worldwide



Tools & Technologies







C#, Visual Basic, JavaScript, Knockout.js, Microsoft SQL Server







Managed IT Infrastructure Support for a Private Diversified Business



Customer



Solution



A European company running a number of businesses including commercial & residential real estate development & a chain of gas stations



ScienceSoft continuously provides configuration, monitoring, backups, recovery management & other managed services for 28 IT infrastructure elements (servers, databases, LANs & WANs, virtualization systems, etc.)



Tools & Technologies





Zabbix, ManageEngine ServiceDesk Plus, Jira



Managed Testing Services for a US Multi-Industry Corporation



Customer



A US-based multiindustry corporation operating in the hospitality, retail, and wellness industries.



Solution



ScienceSoft performed testing of a Magento-based ecommerce solution, Microsoft Dynamics CRM (web and mobile), and a data warehouse, and verified their integrations with third-party systems.



Tools & Technologies







Magento Test Framework, Apache JMeter, Atlassian Jira, Atlassian Confluence, iOS 9-11, Android 7-8.







Knowledge Management Solution Support for a Healthcare & Life Science Innovation Provider



Customer



A multinational pharmaceutical company with operations in over 100 countries and \$15+ bn revenue



Solution



Continuous multi-tier
(L1–L3) support of a
knowledge management
solution that is applied in
drug discovery, medical
diagnostics, and other
human and environmental
health areas



Tools & Technologies



vmware^{*}



Atlassian Jira, VMWare, .NET, Microsoft IIS, Putty, WinSCP, SQL Developer, Toad, Box, GoToMeeting, Salesforce Service Cloud

Let's Keep in Touch!



