

ADA Accommodation Request - GrizzlyMedicine

Submitted by: Robert B. Hanson, EMT-P (Ret.)

Date: April 2, 2025

To Whom It May Concern:

This formal request is submitted pursuant to the Americans with Disabilities Act (ADA), Title III, specifically under 42 U.S. Code § 12182(b)(2)(A)(ii), which requires public accommodations to make reasonable modifications to policies, practices, or procedures when necessary to avoid discrimination on the basis of disability.

Request Summary

- Requestor: Robert B. Hanson, EMT-P (Ret.), SSDI-recognized disabled individual
- Organization: GrizzlyMedicine - DBA registered in Tarrant County, TX (Effective 04/01/2025)
- Nature of Request: Reasonable accommodation due to medically necessary access to communications technology
- Request Type: Modification of credit-based restrictions to enable access to life-sustaining technology (Apple Watch, iPhone, and data-enabled health nodes)
- Functional Justification: These devices are non-luxury tools critical to real-time biometric monitoring, health coordination, and emergency AI protocols developed under the ResponderSUITE/ResponderOS platform
- Support Requested: Approval to finance or upgrade devices essential to health and system operations without penalization for disability-related credit impact
- Urgency: This request includes an immediate need to provision an Apple Watch for medical integration after a recent loss of the prior unit

Program Status

- T-Mobile business account creation is currently in progress
- Advisory-level documentation, technical specs, and DOJ-compatible transcripts are available upon request
- Engagement includes the potential for T-Mobile to participate in early-stage field testing of ResponderSUITE, aimed at improving first responder safety and patient outcomes

Legal Foundation

This request is protected under:

- ADA Title III (42 U.S.C. § 12182)
- Section 255 of the Telecommunications Act
- Relevant state and federal disability access mandates for digital infrastructure

Contact & Submission

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Supporting documentation and technical schematics are available upon request.

T-Mobile Accessibility Support Contact Info

- Phone: 1-833-428-1785

- Email: access@t-mobile.com

- Website: <https://www.tmobileaccess.com>