






## PERSONAL INFORMATION

## Oleg Agapov



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Sex Male | Date of birth 24/03/1988

## POSITION

## Data Analyst, Business Intelligence

## WORK EXPERIENCE

01/08/2016–Present

## Data Analyst

Starcoders EOOD, Sofia (Bulgaria)

- collecting data for data analysis from different sources (Oracle DB, MySQL, GA, Adwords)
- integration of data to BI tool (Domo, self service BI)
- data visualization using various visualization tools (Domo, QlikView, Excel)
- maintaining Google Analytics and integrating of GTM and Adwords
- data processing with Python: Jupyter, pandas, numPy (beginner level)

Business or sector IT. Software development

24/02/2012–31/07/2016

## Head of BI, Data Analyst

DatingFactory, Kiev (UA), Sofia (BG)

- weekly monitoring of main KPIs
- deep analysis of KPIs and metrics
- collecting data from relational DB (Oracle), Google Analytics and other sources (log files)
- create reports on new features
- visualizing data and present reports to the management
- play as a connector between different teams inside the company

Business or sector White label dating sites

01/07/2010–01/12/2011

## Actuary

Aska Ukrainian Insurance Closed Joint Stock Company, Donetsk (Ukraine)

- quarterly analyzing of insurance portfolio and writing detailed reports
- deep analysis of concrete insurance products
- search for hidden factors leading to insurance claims (based on available data)
- calculations of financial indicators for Financial Department and Accounting
- preparing of non-standard reports for different departments

Business or sector Financial and insurance activities

## EDUCATION AND TRAINING

01/09/2005–30/06/2010

## Master of Statistics

Donetsk National University, Donetsk (Ukraine)

## PERSONAL SKILLS

Mother tongue(s) Russian, Ukrainian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	B2	B2	B2	B2	B2

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user  
Common European Framework of Reference for Languages

## Communication skills

- can find approach to each department and and act as a contact point for different teams

## Job-related skills

- performing analytical reports with resulting points of actions
- combining all data sources into understandable reports
- interpretation of the data, analyze results using KPIs and metrics, providing with ongoing reports
- performing root cause analysis
- creating of reports that are easy to read for anyone
- visualization of data using online tools or Excel\special tool
- Google Analytics upper-intermediate level, Google Tag Manager upper-intermediate level
- knowledge of main algorithms of Machine Learning (ML from Andrew Ng)
- work in team with Agile methodology

## Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient user	Independent user	Independent user	Proficient user

## Digital skills - Self-assessment grid

- MS Office experienced user. Excel - visualizations, pivot tables, statistical analysis
- strong knowledge of SQL (experience with Oracle DB, MySQL)
- beginner at procedure language PL\SQL
- experience of developing dashboards in QlikView, QlikSense, DOMO
- knowledge of HTML, CSS, JavaScript/ES6 (along with some modern frameworks like Vue.js, AngularJS)
- Python programming language and tools for data analysis (jupyter, numpy, pandas)
- Experience with building RESTful APIs using flask framework (Python)