

# QA ENGINEER

## OLEG ADARCHENKO

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## SUMMARY

Experienced in Web-based and Mobile applications testing. Working knowledge of the Agile model of SDLC. Strong knowledge of Jira, TestRail, VisualCron, TeamCity, Android Studio, Xcode, SQL Server Studio, New Relic, Devtools. Background experience in computers and servers assembling (10 years), installing and configuring hardware and peripherals, profound understanding of technical manuals and schematics.

Able to learn quickly and apply what I have learned to solve real problems.

## TECHNICAL SKILLS

- Knowledge of test methodologies, test design techniques, SDLC, STLC, block-diagrams, checklists, test-cases, bug-reports.
- Programming languages – C#, JAVA, JS, SQL.
- Technologies – REST API, JSON, HTML, XML, CSS.
- Test management systems – Jira, TestRail.
- Tools – Postman, TeamCity, Git, VisualCron, JMeter, Microsoft SQL Server Studio, Azure Data Studio, Android Studio, Xcode, New Relic, Devtools, Charles, Fiddler, Proxyman, SentryOne, Visual Studio, Azure Storage Explorer.
- OS – Windows, MacOS, Ubuntu, Debian, IOS, Android.
- English – Intermediate.

## WORK EXPERIENCE

April 2022 – Present

Mobile QA Engineer, SmartexSoft

Project: Facilities Management Software – ServiceChannel Provider

Saint-Petersburg, Russia

- Ensured the mobile application quality through manual testing.
- Performed testing of mobile application on iOS and Android platforms.
- Created, updated, and executed comprehensive test cases to ensure that the software application meets requirements.
- Updated regression test cases to account for new features and changes in existing features.
- Logged defects encountered in the application through JIRA and conducted fix verification.
- Estimated, prioritized, and coordinated testing activities.
- Reviewed test documentation to provide timely feedback.
- Mentored new team members.

July 2021 – March 2022

QA Engineer, Solbeg

Project: Facilities Management Software – ServiceChannel, [servicechannel.com](http://servicechannel.com)

Minsk, Belarus

- Performed smoke, functional, usability, cross-platform, GUI, performance, regression testing.
- Created test cases in TestRail.
- Reported software failures and issues, made them reproducible (Jira).
- Automated API tests in Postman (JS, Environments, Assertions, Newman).
- Merged pull requests (GitHub), built and deployed pull requests (Teamcity).
- Conducted QA reviews to find potential defects and recommended corrective action.
- Tested new features and functionality of the product.

- Created and executed scripts for performance testing in JMeter, provided reports.
- Wrote and executed SQL queries to retrieve data from database in MS SQL Studio.
- Mastered the creation and editing jobs in VisualCron.
- Analyzed logs in New Relic, Azure Storage Explorer.
- Started to learn QA Automation in Visual Studio (C#, Selenium, NUnit).

December 2018 – April 2021

Head of the Production Department, BVComputers LLC

Minsk, Belarus

- Controlled the quality of assembled computers in the production department of the company.
- Increased productivity of the department by streamlining processes and introducing new technologies.
- Optimized the system testing process. As a result, the number of returned PCs within 6 months was decreased by 30%.
- Evaluated labor costs and analyzed risks in the PCs production.

June 2017 – November 2018

Chief Engineer, BVComputers LLC

Minsk, Belarus

- Consulted and trained employees on technical aspects of PC assembling process.
- Installed and configured computer hardware and software.
- Developed instructions for clients on produced PCs.
- Organized training courses for employees.
- Managed both Microsoft and Apple environments.

June 2016 – May 2017

Computer Technician, BVComputers LLC

Minsk, Belarus

- Solved different problems with network connectivity and desktop configurations.
- Performed load, stress, compatibility, cross-platform testing of computers and laptops.
- Installed and configured different software from Microsoft, Apple, Kaspersky, Dr.Web.
- Provided technical support for users by phone and in messengers.

October 2007 - April 2011, Part time

Computer Technician, Server LLC

Gomel, Belarus

- Solved technical problems with laptops and desktops.
- Assembled and tested different types of computers.
- Designed local area and wireless networks.
- Installed of wire and wireless network.
- Recovered data from corrupted hard drives and flash devices using specialized software.

## **EDUCATION AND TRAINING**

- Advanced Software Testing Course, Belhard Academy, Minsk 2021.
- Software Testing Course, Belhard Academy, Minsk 2021.
- Methods and tools of cryptographic protection of information in computer systems, BSUIR, Minsk 2017
- Computer Science and Information Systems, University of Skorina, Gomel 2008.
- BRAINBENCH Master MS Windows 7 Desktop Administration Certificate.
- BRAINBENCH Computer Technical Support Certificate.
- BRAINBENCH Network Security Certificate.
- BRAINBENCH Technical Help Desk Certificate.
- BRAINBENCH Information Technology Security Fundamentals Certificate.
- BRAINBENCH English Listening Comprehension (U.S.) Certificate.
- BRAINBENCH Written English Certificate.

<b>Foreign Languages</b>		
	<b>Experience (Years)</b>	<b>Level</b>
English		Intermediate
<b>Operation Systems</b>		
	<b>Experience (Years)</b>	<b>Level</b>
Windows	21	Advanced
MacOS	8	Advanced
Ubuntu / Debian	3	Intermediate
Android	10	Intermediate
iOS	6	Intermediate
<b>Types of Testing</b>		
	<b>Experience (Years)</b>	<b>Level</b>
Web applications	1	Intermediate
API Testing	1	Intermediate
Load testing	1	Intermediate
Security testing	0,3	Beginner
Mobile applications	1	Intermediate
Desktop apps testing	0,1	Beginner
<b>Programming Languages</b>		
	<b>Experience (Years)</b>	<b>Level</b>
C#	1	Beginner
JS	1	Beginner
Java	0,5	Beginner
SQL	1	Intermediate
<b>Technologies</b>		
	<b>Experience (Years)</b>	<b>Level</b>
JSON	1	Intermediate
HTML	1	Intermediate
CSS	1	Beginner
XML	1	Beginner
<b>Task / Test Management Systems</b>		
	<b>Experience (Years)</b>	<b>Level</b>
Jira	1	Intermediate
Test Rail	1	Intermediate
<b>Development / Testing Tools</b>		
	<b>Experience (Years)</b>	<b>Level</b>
Devtools	1	Intermediate
JMeter	1	Intermediate
Postman	1	Intermediate
TeamCity	1	Intermediate
MS SQL Server Management Studio	1	Intermediate
Azure Data Studio	1	Intermediate
Android Studio	1	Intermediate
Xcode	1	Intermediate
Git	1	Intermediate
New Relic	1	Intermediate
Microsoft Azure Storage Explorer	1	Intermediate
SentryOne	1	Intermediate
VisualCron	1	Intermediate
Open Server	1	Intermediate
Visual Studio	0,3	Beginner
Sauce Labs	0,3	Beginner
IntelliJ Idea	0,3	Beginner
Charles	0,5	Intermediate
Fiddler	0,1	Beginner
Selenium	0,3	Beginner