QA ENGINEER

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SUMMARY
Experienced in Web-based applications testing (manual QA). Working knowledge of the Agile model of SDLC. Strong knowledge of JIRA, TestRail, Devtools, TeamCity, MS SQL, New Relic. Background experience in computers and servers assembling (10 years), installing and configuring hardware and peripherals, profound understanding of technical manuals and schematics.
Able to learn quickly and apply what I have learned to solve real problems.

TECHNICAL SKILLS
- Knowledge of test methodologies, test design techniques, SDLC, STLC, block-diagrams (Examples), check-lists (Examples), test-cases (Examples), bug-reports (Examples).
- Programming languages – C#, JAVA, SQL (Examples).
- Technologies – REST API (Examples), JSON, HTML, XML, CSS.
- Test management systems – Jira (Examples), Test Rail.
- Tools – Postman, TeamCity, GitHub, MySQL, Visual Cron, JMeter, New Relic, Devtools, Azure Storage Explorer, Open Server.
- OS – Windows, OS X, IOS, Android (advanced level), Ubuntu, Debian.
- English – B1.

WORK EXPERIENCE
July 2021 – Present
QA Engineer, SolbegSoft
Minsk, Belarus
- Performed smoke, functional, usability, cross-platform, GUI, performance, regression testing.
- Created test cases in TestRail.
- Reported software failures and issues, made them reproducible (JIRA).
- Merged pull requests (GitHub), built and deployed pull requests (Teamcity).
- Conducted QA reviews to find potential defects and recommended corrective action.
- Tested new features and functionality of the product.
- Created and executed scripts for performance testing in JMeter, provided reports.
- Wrote and executed SQL queries to retrieve data from database in MS SQL Studio.
- Mastered the creation and editing jobs in Visual Cron.
- Analyzed logs using New Relic, Azure Storage Explorer.
- Completed work on schedule in Agile/Scrum work environment.

December 2018 – April 2021
Head of the Production Department, BVComputers LLC
Minsk, Belarus
- Organized an efficient work in the production department of the company.
- Controlled the quality of assembled computers.
- Increased productivity of department by streamlining processes and introducing new technologies.
- Assembled and tested different types of computers.
- Optimized the system testing process. As a result, the number of returned PCs within 6 months was decreased by 30%.
- Evaluated labor costs and analyzed risks in the PCs production.
- Provided all required reports.

June 2017 – November 2018
Chief Engineer, BVComputers LLC
Minsk, Belarus
- Consulted and trained employees on technical aspects of PC assembling process.
- Installed and configured computer hardware and software.
- Tested new technologies, hardware and software solutions.
- Developed instructions for clients on produced PCs.
- Organized training courses for employees.
- Purchased, maintained and cataloged of IT equipment and inventory.
- Provided in person, phone, and remote desktop support to users.
- Managed both Microsoft and Apple environments.
- Performed daily, weekly and monthly backup of important data.
- Trained new computer technicians.

June 2016 – May 2017
Computer Technician, BVComputers LLC
Minsk, Belarus
- Solved different problems with network connectivity, desktop configurations, network access issues.
- Tested various configurations of computers (load, stress, compatibility, cross-platform testing).
- Installed and configured different software from Microsoft, Apple, Kaspersky, Dr.Web.
- Provided technical support for users by phone and in messengers.

October 2007 - April 2011, Part time
Computer Technician, Server LLC
Gomel, Belarus
- Solved technical problems with laptops and desktops.
- Assembled and tested different types of computers.
- Designed local area and wireless networks.
- Installed of wire and wireless network.
- Recovered data from corrupted hard drives and flash devices using specialized software.

EDUCATION AND TRAINING
- Advanced Software Testing Course, Belhard Academy, Minsk 2021.
- Software Testing Course, Belhard Academy, Minsk 2021.
- Methods and tools of cryptographic protection of information in computer systems, BSUIR, Minsk 2017
- Computer Science and Information Systems, University of Skorina, Gomel 2008.
- BRAINBENCH Master MS Windows 7 Desktop Administration Certificate.
- BRAINBENCH Computer Technical Support Certificate.
- BRAINBENCH Network Security Certificate.
- BRAINBENCH Technical Help Desk Certificate.
- BRAINBENCH Information Technology Security Fundamentals Certificate.
- BRAINBENCH English Listening Comprehension (U.S.) Certificate.
- BRAINBENCH Written English Certificate.

ADDITIONAL INFORMATION
- Marital Status: single.
- Driver License.
- Bilingual: Russian native and English intermediate.

Foreign Languages		
	Experience (Years)	**Level**
English (speaking)		Intermediate
English (listening)		Intermediate
English (writing)		Intermediate
Operation Systems		
	Experience (Years)	**Level**
Windows	21	Advanced
OSX	6	Advanced
Ubuntu / Debian	6	Beginner
Android	10	Intermediate
IOS	6	Intermediate
Types of Testing		
	Experience (Years)	**Level**
Web applications	0,3	Intermediate
API Testing	0,3	Intermediate
Usability testing	0,3	Intermediate
Load testing	0,3	Beginner
Security testing	0,1	Beginner
Mobile applications	0,1	Beginner
Desktop apps testing	0,1	Beginner
Programming Languages		
	Experience (Years)	**Level**
C#	0,1	Beginner
Java	0,1	Beginner
SQL	0,3	Intermediate
Technologies		
	Experience (Years)	**Level**
JSON	0,3	Beginner
HTML	2	Intermediate
CSS	0,3	Beginner
XML	0,3	Beginner
Task / Test Management Systems		
	Experience (Years)	**Level**
Jira	0,3	Intermediate
Test Rail	0,3	Intermediate
Development / Testing Tools		
	Experience (Years)	**Level**
Devtools	0,3	Intermediate
JMeter	0,3	Intermediate
Postman	0,3	Intermediate
TeamCity	0,3	Intermediate
MS SQL Server Management Studio	0,3	Intermediate
GitHub	0,3	Intermediate
New Relic	0,3	Intermediate
Microsoft Azure Storage Explorer	0,3	Intermediate
SQL Sentry	0,3	Intermediate
Open Server	0,3	Intermediate
Sauce Labs	0,1	Beginner
Charles	0,1	Beginner
Selenium IDE	0,1	Beginner
IntelliJ Idea	0,1	Beginner
Android Studio	0,1	Beginner
Fiddler	0,1	Beginner