Online TA

Master Project

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Master Project Online TA

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Introduction

In any teaching of the application of computers it is essential to have the students do practical programming problems and to grade their results. Such grading should consider both the formal correctness and the performance of the programs and tends to become difficult and time consuming as soon as the teaching is beyond the most elementary level. The possibility of using the computer to help in this task therefore soon suggests itself.

— PETER NAUR, BIT 4 (1964)

1.1 Reader Expectations

The reader is assumed to be familiar with the concept of a university, i.e. an institution of higher education and research, aimed at educating scholars and professionals, granting them degrees, signifying their accomplishments.

The reader is assumed to be familiar with Computer Science, i.e. the study of computable processes and structures, with the aid of of computers. Preferably, the reader should hold a Computer Science degree, be, or have been enrolled in a Computer Science university programme.

1.2 Dictionary and Grammar

Unless otherwise stated, the reader

1.3 Legal Disclaimer

This report references certain legal documents, including Danish laws and university curricula. As the author is not trained in law, there is no claim as to the legal soundness of the claims and references made in this report.

A solid attempt has been made at retaining the formulation of the referenced material, and referencing the most current legal documents, unless this was hindered by other legal references.

For instance, the shared section of the BSc and MSc curricula for study programmes at the Faculty of Science, University of Copenhagen [Curricula

(2013)] is based on Ministerial Order no. 819 as of June 29, 2010 [BEK 814]. This document is outdated and has been updated twice, most recently by Ministerial Order no. 1520 as of December 16, 2013 [BEK 1520]. In this particular case, it is the faculty curricula that was been deemed to mandate the relevant law to reference.

1.4 References

When looking for referenced material, material published in relevant scientific journals, yet accessible to the general public, was preferred. To ensure long-lasting access to publicly available, web-based resources, they were archived using WebCite[®].

1.5 About the Author

This report is written in third person out of aesthetic considerations, with the exception of this section.

When referring to "in practice", I refer to my own practice as a teaching assistant in various courses at DIKU, or the perceivable practice of teachers and teaching assistants around me.

Analysis

Assessment in Education 2.1

Assessment, or evaluation, in education is the practice of obtaining information about students' knowledge, attitudes, and skills [Pishghadam et al. (2014)]. The purpose of assessment may be manifold: provide feedback or certification, perform selection or comparison, improve learning processes, combinations of the aforementioned, and so on [Bradfoot & Black (2004)].

Assessment in education is primarily of students and their learning, or of teachers and their teaching. The primary intent of the former is to improve learning — the latter — to improve teaching. In this work we will primarily concern ourselves with the former, so assessment for us will be getting to know our students and the quality of their learning [Ramsden (1992)].

Categorising Assessment

There are two principal of kinds of assessment: formative and summative. The definition of each kind varies somewhat in educational research [Bloom et al. (1971), Sadler (1989), Harlen & James (1997)], and their mutual compatibility is questionable [Butler (1988)]. The intent of this work is not to advise on the matter, but to aid in performing assessment, regardless of the flavour.

Let us therefore adopt a primitive distinction, which still supports the purposes of our further analysis:

Formative

A student's strengths and weaknesses are documented in freetext form. Formative assessments are qualitative and non-standardised: they are aimed at measuring the quality of a student's learning, rather than whether they live up to some standard criteria.

Summative A student is ranked on some well-defined scale, at some welldefined intervals, based on some well-defined criteria. Summative assessments are often compoundable and comparable. They may allow to deduce holistic summative assessments of students, or student groups, quantitatively measure student progress, etc.

Formative assessment necessitates the ability to perform personalised assessments, whereas summative assessment demands the ability to specify standards and perform standardised assessments.

There are other forms of assessment: diagnostic assessment, self-assessment, peer-assessment, etc [Bull & McKenna (2004), Topping (1998)]. These forms of assessment vary in terms of the formative/summative dimensions, but primarily differ in terms of when, by whom, and of whom the assessment is made.

2.1.2 Feedback

Feedback is information about the difference between the reference level and the actual level of some parameter which is used to remedy the difference in some way [Ramaprasad (1989)].

Feedback is an important bi-product of assessment in education [Black & William (1998)]. Ideally, feedback informs the student of the quality of their work, outlines key errors, provides corrective guidance, and encourages further student learning. To be so, it is important that feedback is understandable, timely, and acted upon by students [Gibbs & Simpson (2004)].

These requirements are an active area of educational research, and one aiding approach is to use computer-assisted assessment.

2.1.3 Computer-Assisted Assessment

Computer-assisted assessment is the form of assessment performed with the assistance of computers [Conole & Warburton (2005)]. The benefit of using computers is ideally, fast, highly-available, consistent, and unbiased assessment [Ala-Mutka (2005)]. The requirement is that the perceived student performance can be encoded in some useful digital format.

This requirement however, has proven evasive. Free form performances, such as essays or oral presentations, are still hard to assess automatically [Valenti et al. (2003)]. On the other hand, it is questionable in how far easily assessable performances, such as, multiple-choice questionnaires, are appropriate for assessment in higher education [Conole & Warburton (2005)].

We hypothesise, without further proof, that in how far computers can assist in assessment, depends on how rigorous the student performance can be expected to be. We formalise this notion in the following sections.

2.1.4 Assignment

An assignment is a request for someone to perform a particular job. An assignment in education is a request for a student to make a particular performance, and often, to provide a record thereof. One purpose of an assignment is to provide basis for an assessment. The request therefore, often includes a specification of what the assessment will be based on, and in what time frame the assignment should be completed in order to be assessed.

2.1.5 Submission

A submission is a record of student performance, submitted for the purposes of assessment. A digital submission is a digital encoding of such a record. Digital submissions are amenable to assessment with the assistance of computers, and thus of most interest to us.

We say that a structure is *rigorous* if we can devise effective procedures to extract the individual elements of the structure, preferably within a finite number of steps. In how far computers can assist in assessment depends on how rigorously a submission can be expected to be structured.

With the advent of modern computer technology, submissions can also be expected to be structured with the assistance of computers. Such use of computers can give some rigor to the structure of submissions.

For instance, in a multiple-choice test, a computer may present the student with the questions and options. The student may then respond to the computer using toggles, and have the computer encode the options thereby chosen in a tableau of integers. An assessment then constitutes merely comparing against a reference tableau — something computers are notoriously good at.

If instead a student is asked to write an essay, modern computers can assist with little more than dictionaries, thesauri, and mark up. From the point of view of a computer, an essay is often little more than a stream of words and punctuation. Much of the structuring is conducted directly by the student.

An essay can of course be assumed to be written in a natural language. Natural languages however, often lack in rigor. Vagueness and ambiguity flourishes in natural languages. They are at best, somewhat rigorous. The extent of this "somewhat" is the subject matter of much research in natural language processing and automated essay assessment [Valenti et al. (2003)].

Beyond where computers can help, it is the question of how rigorous one can expect the students to be. In some disciplines, such as Computer Science, high rigor can often be expected in certain types of assignments, such as programming assignments. We explore this in the following sections.

2.2 Assessment in Computer Science

Computer Science is the study of computable structures and processes. Computer Science graduates are (among other things) expected to be eloquent in the theory and practice of computer programming [CS Curricula 2013].

To this end, practical work is a popular basis for assessment in Computer Science [Carter et al. (2003)]. Practical work is concerned with the composition of programs to be executed by a computer.

To be executable by computers, computer programs are often written in highly rigorous languages, and so are amenable to assessment with the assistance of computers. The assessment of computer programs is a wide area of research and industry, known as software verification or quality assurance.

With the advent of modern computer technology, computer programs can also be assumed to be structured with the assistance of computers. Indeed, assemblers, compilers, linkers, scripting engines, etc. have become ubiquitous.

Students can be, and often are, expected to acquire skills in using these tools on their own, or with some facilitation from their teachers.

2.3 Higher Education Organisation

In the following sections we cover some other basic organisational aspects of higher education. These are of relatively little interest to us, but do provide some context for the assessments we wish to assist in.

2.3.1 Course

A course is a unit of education imparted in a series of learning activities. The student performance in a course is always assessed, at least, on a pass/fail/neither basis. A student passes a course, if the student has shown to possess some predefined knowledge or skills by the end of the course, and fails otherwise. A student may neither pass nor fail in various extraordinary cases, such as the student dropping out of the course before a final assessment.

2.3.2 Programme

A programme in higher education is a series of courses that a student has to pass. At the end of a programme the student is awarded a degree: a statement of accomplishment in the courses passed.

2.3.3 Institution

A higher education institution is a legal entity that offers higher education programmes. Typically this is a university or a college. Students are enrolled for programmes at particular higher education institutions. Teaching staff are employed by the higher education institution and facilitate the education. Other roles in educational assessment have less definite relationships to institutions.

2.4 Roles in Educational Assessment

There are two principal roles in assessment: the assessing and the assessed. It is the assessing that define the form of assessment and perform the assessment itself. It is a matter of ethical concern that the assessed are sufficiently informed of their assessment and concede to it.

In education, the assessing are often also involved in the role of teaching and the assessed are often also involved in the role of learning. Those involved in the role of assessing, but not in teaching, are involved in either censure, or are interested merely in the summative purposes of an assessment. The assessed, not involved in the role of learning, are of little interest to us.

2.4.1 Teaching

Teaching is the expediting of learning. Students learn on their own, but teachers facilitate learning [Skinner (1965)]. The means of facilitation however, vary greatly throughout the discipline [Ramsden (1992), Kember (1997)]. Most however, unite the role of teaching with information delivery and assessment.

A non-empty set of teachers is always held responsible for a course. Their job is to make sure that some predefined knowledge or skills is transferred to the student by the end of the course.

In hope of transferring this knowledge or skills to the student, a teacher devises means of delivering information about this knowledge or skills, and devises means of assessing in how far a student possesses this knowledge or skills. Various techniques in both information delivery and assessment are used to both facilitate and encourage this transfer.

Since teachers facilitate the education of students, including their assessment, teachers exert great authority over students. Teachers decide whether a student passes or fails a course, what grade they get, and how hard it is for them to get it.

Teaching assistants

Teaching assistants assist in teaching responsibilities. They are teaching subordinates of teachers. They exert some authority over students, but are often limited in their authority when it comes to important summative assessments. The result is that teaching assistants perform much of the formative assessment, and provide guiding remarks either for the purposes of feedback or to ease important summative assessments for the teachers.

Teaching assistants come about as a scaling mechanism. Once the number of students enrolled for a course exceeds certain numbers, certain means of information delivery and assessment are simply infeasible for the teachers responsible. Instead of hiring more teachers, the strategy is often to rely on some methods of information delivery and assessment that work in large numbers, and rely on teaching assistants for the rest. Teaching assistants are therefore cheaper, less qualified staff that assist in teaching responsibilities.

2.4.2 Learning

Learning is the gaining of knowledge or skills. Individuals engage in learning in hope of being somehow enlightened or trained for solving particular kinds of problems. It is a qualitative change of an individual's view of the world [Ramsden (1992)].

Those engaged in the activity of learning for the purposes of obtaining a degree are called students.

Learning requires a motivation to learn. Students are motivated by personal development, future employment opportunities, etc. In this context however, students may sometimes fail to see

2.4.3 Censure

Censure is a process of quality assurance of assessment. A censor's participation in an assessment in an assessment varies from mere observation to avid participation. A censor therefore may need access to the individual elements of a course or of an assessment in such a way that the work of participants of a course is personally identifiable.

2.4.4 General Public

The general public includes those who are ultimately interested in the outcomes of education and the quality of assessment therein. This includes both perspective students, future employers, the politically concious, etc.

The general public may be interested in open access to the elements of education and assessment for the purposes of assessing the quality of education. The intent may be to see if the education lives up to social expectations, demands of the labour market, political promises, etc.

Privacy and anonymity is a matter of grave public concern. If open access is given, it should only identify those who may reasonably be held responsible for an eventual lack of quality in education. Also, issues of copyright have to be taken into account.

As the general public would assess education, and not students, students should not be personally identifiable by the general public. In how far teachers and teaching assistants may reasonably be held responsible by the general public for the quality of education may be a matter of university policy (as their employer). It is important that the assessed are sufficiently informed of their assessment and have conceded to it.

As students typically own the content they produce, individual student work or commentary should not be made available to the general public. In how far teachers and teaching assistants own the content they produce may again be a matter of university policy (as their employer). It is important that the owners of content have command over its reproduction.

Feature Specification

We are interested in an online system for assistance with teaching responsibilities. This involves the support and management of online assignments, submissions, and assessments. It should suit the needs of all the roles in educational assessment as outlined above.

3.1 Influence

Our specification has been highly influenced by [Sclater & Howie (2003)], entitled 'User requirement for the "ultimate" online assessment engine'. Sclater & Howie arrive at their requirements after extensive discussions with a focus group of academic and technical staff, involved in the development and deployment of online testing systems at the University of Strathclyde.

Their requirements generally represent the wishes of this focus group, and are influenced by their experiences with earlier products and students. It is also worth noting that the focus group does not include students — an important user group.

A common idiom in software development is that "ultimate" systems may fail to be useful for any one purpose. We have cut away some "ultimate" requirements when deemed not useful to us.

In the end, our wishes and goals depart only slightly from theirs. We summarise the major differences below:

- We are not interested in the construction of large question or "item" banks [Conole & Warburton (2005)]. These are collections of questions or tasks, ready for compilation into assignments. The benefit of such banks is ease of reuse and the development of high-quality questions or tasks.
 - We deem it as a useful anti-cheating technique not to allow easy reuse of questions or tasks in general. This forces teachers to stay sharp, and minimises the possibility of cheating.
- Given the above, neither are we interested in the abilities to sell questions or tasks constructed for assessment.

3.2 Overview

We are interested first and foremost in a system for the management of assignments in a course.

3.3 Assignments

A principal function of the online TA is to allow the management of assignments. This includes:

- Specifying assignment texts.
- Specifying

3.4 Users

The online TA is to be made available on the World Wide Web. The set of users therefore, includes a wide range of principals of which only a very small subset will ever access the system, and even fewer are likely to use it as intended.

The system should be safeguarded against malicious users, yet provide all the relevant capabilities to authentic users with sufficient permissions.

3.4.1 User Roles

For an online TA there are two principal user roles: *system administrators* and *stakeholders* (students, teachers, and the general public). (TODO: is the general public really a stakeholder?) (TODO: how limited is the general public?)

System administrators have complete control of the servers running the service, including the mechanisms that enforce the security policies of the service. (They can, in principle, change anything.) System administrators are also responsible for monitoring the service for abnormal or abusive behaviour.

Stakeholders access the system through a secure online interface. They set up, enroll participants, and participate in courses — where a course is a collection of programming assignments for the students to solve.

There are four principle course-specific stakeholder roles: *instructors, assistants, students,* and *non-participants*. That is, for each course, every stakeholder has exactly one of these four roles.

Instructors are the principle course administrators. They can enroll other participants as either instructors, assistants, or students. Their primary role is to define the elements of a course.

Assistants are second-level course administrators. They can enroll other participants as either assistants or students. Their primary role is to assist the instructors in defining the elements of a course, and to provide feedback to students.

Students are the basic users of a course. They cannot enroll other participants, or tamper with the elements of a course. Their primary role is to submit solutions to the programming assignments of a course. Student submissions

are individual or group-based, and so not visible to other students in general. Student submissions are visible to instructors and assistants for the sake of evaluation.

Non-participants can see the elements of a course, but they cannot participate in the course in any way. The reasoning here is that there is no implicit trust relationship among the participants of a course, that does not exist among all the stakeholders of an institution. Providing access to non-participants allows them to get a feel for the course, which is useful for both encouraging participation and course evaluation.

NOTES:

- Only instructors and assistants can define the elements of a course.
- Only students can make submissions to programming assignments.
- Course contents is open for everyone in the system to see.

3.4.2 User Data

The system must retain sufficient information to securely authenticate and authorise all the users of the system.

3.4.3 System Administrators

3.4.4 Stakeholders

Stakeholders have to be identifi

- Name
- E-mail
- KU username

3.5 Courses

3.5.1 Course Data

Programming Assignments

- Assignment text. Everyone may see. Probably requires some pretty printing.
- Static submission analyses. Only instructors and assistants.
- Input data generator. Only instructors and assistants may see the actual program, everyone may see the resulting generated data. Resources limited to instructors and assistants.

3.6 Source Code and Documentation

3.6.1 OSS/FS

Open Source Software / Free Software (OSS/FS) programs are programs whose licenses give users freedom to run the program for any purpose, to study and modify the program, and to redistribute copies of either the original or modified program [Wheeler, 2007].

To fully reap the benefits of OSS/FS, it is necessary to ensure that there is an active community around it, devoted to bug tracking and fixing, as well as developing new features (unless the product can be deemed feature-complete).

If such a community is absent, the worst fears of the sceptics of OSS/FS may well be true: vulnerabilities may be known to adversaries.

Developing software that later

The Data Model

4.1 Assignment Groups

An assignment group is a set of assignments and a set of overarching properties for those assignments. A course may be composed of one or more assignment groups.

Principal to an assignment group is the listing of enrolled users and their roles as either teacher, teaching assistant, student, or observer.

4.2 Assignments

- Assignment group
- Assignment text
- Time limits
- Try limits
- Summative assessment kinds for every attempt.

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DIKU March 1, 2014.

Infrastructure

Тяжело в учении, легко в бою; легко в учении, тяжело в бою.

(Tough in training, easy in battle; easy in training, tough in battle.)

— ALEXANDER SUVOROV, Generalissimo of the Russian Empire (1729–1800)

5.1 Key Server

The purpose of the key server is to provide a centralized registry of the public keys of students and staff.

- 5.1.1 Serving Public Keys
- 5.1.2 Staff Key Registration
- 5.1.3 Student Key Registration

5.2 Git Server

The purpose of the Git server is to serve as a general purpose data store for both course content, assignments, and student submissions. It serves as a gateway between students and teaching staff, allowing for teaching staff to publish course content and assignments, and for students to make submissions.

5.2.1 Why Git?

Git is a popular [Ohloh (2014)], free, and open source distributed version control and source code management system [Git (2014)]. Although perhaps not the ideal system for all intents and purposes, it is an excellent example that has cemented itself in both the open source community, academia and industry [GitProjects (2014)].

Version control and code review are some of the Core-Tier1 and Tier2 elements in [CS Curricula 2013]. They are highly suggested topics for any undergraduate Computer Science programme.

We hypothesize that using Git for programming assignments can spur the learning of some of the workflow of modern software development. Ideally, students collaborate on assignments, while teaching staff offer code reviews, all as if it were a real software development project.

5.2.2 Course as a Repository

A Git server manages Git repositories. We choose to let a course be represented by a Git repository.

A Git repository has one or more branches. We choose to let one branch - the master branch - be used for the distribution of course content and assignments by teaching staff. To make submissions, students create branches in their name and push their changes to these branches onto the server.

Assessment of a student submission is provided in a special subdirectory on their private branch. All assessment is bound to particular commit by the student to a student branch.

In such an infrastructure it is important that students are not allowed to push to the master branch, or to other student branches. At the same time, teaching staff should be allowed to push to both the master (to provide content and assignments) and student branches (to provide feedback). Last but not least, we would like to let everyone see course content and assignments, but prohibit them in seeing student submissions, or pushing to any of the branches.

Such fine-grained authentication and authorisation can be achieved through OpenSSH and Git hooks.

5.2.3 OpenSSH

OpenSSH is a free (as in free speech) version of the SSH connectivity tools [openssh.com (2014)]. The tools provide for secure encrypted communication between untrusted hosts over an insecure network [ssh(1)]. They include tools for user authentication, remote command execution, file management, etc.

An OpenSSH host maintains a private/public key pair used to identify the host. Upon connection, the host offers its public key to the client, in hope that the client will accept it and (securely) proceed with authentication with the host. If authenticated, the client is mapped to a particular user on the host. After some session preparation, the client, as that user, can start a session, i.e. request a shell or the execution of a command.

One of the authentication methods supported by OpenSSH is using public key cryptography. The idea is that each client creates a private/public key pair, and informs the host of the public key over some otherwise secure channel, e.g. using a trusted keyserver.

For any user on the host, a file can be created, e.g. ~/.ssh/authorized_keys, listing the public keys of those private/public key pairs that may be used to authenticate as that user. The format of this file [sshd(8)], allows to specify additional options for each key. The options can be used to e.g. set an environment variable, or replace the command executed once the user is authenticated. The original command is then saved as the environment variable SSH_ORIGINAL_COMMAND.

When using a Git server with OpenSSH, Git operations on the client, will attempt execute Git operations on the host. Per-key options can be used to make their execution dependent on the key used for authentication, e.g. performing authorisation.

5.2.4 Git Hooks

Git hooks is a Git mechanism for executing custom scripts when important events happen. From the point of view of a server the important events include anyone reading from or writing to a repository.

5.2.5 Gitolite

Gitolite is an access control layer on top of Git [gitolite.com (2014a)]. Gitolite leverages the features of OpenSSH and Git hooks, as discussed above, to provide fine-grained authentication and authorisation [gitolite.com (2014b)].

Gitolite is used in multiple communities with high-stakes projects, such as Fedora, KDE, Gentoo, and kernel.org [gitolite.com (2014c)]. Among the reasons for choosing gitolite, kernel.org lists [kernel.org (2014)] "well maintained and supported code base", "responsive development", "broad and diverse install base", and "had undergone an external code review" [gitolite Google Group (2011)].

There are also other tools out there, such as Gerrit¹ and Stash². Both of these provide a lot more than a simple access control layer.

In conclusion, we chose to use gitolite ahead of both using other tools, and implementing our own solution.

5.2.6 Attack surface

Shell

It is often important with Git servers to disallow client shell requests. This is typically achieved by setting the user's login shell to something non-permissive, e.g. a git-shell [git-shell(1)]. To our knowledge there are no vulnerabilities in git-shell.

Forced push and rewriting history

Git has a, somewhat controversial [Torvalds (2007), Hamano (2009), Rego (2013)], forced push feature. This bypasses the check that the remote ref being updated should be an ancestor of the local ref used to overwrite it [git-push(1)]. Meaning that the branch being updated should be the strict base of the update.

Forced push is dangerous because it incautiously overwrites history and can thereby inhibit assessment or even modify student records.

¹See also https://code.google.com/p/gerrit/.

²See also https://www.atlassian.com/software/stash.

This is mitigated for by Gitolite permissions. Students are simply not allowed to perform a forced push³. This means that students cannot e.g. ammend to a commit that they have already pushed to the server. The students should be encouraged to use [git-revert(1)] instead.

5.2.7 Discussion

Pull requests

Our model of a student submission being a Git push to a student branch is not an accurate model of modern software development. In modern software development, a developer may work on their own branch (as our students would), and then make a "pull request" to merge their changes into the master branch. (Alternatively, a developer might work on in their own repository, and then make a pull request for their changes to be merged into the main project repository [Bird et al. (2009].)

Such pull requests make little sense in education where all students are working on the same problem — a scenario you'd often go to great lengths to avoid in industry. Instead, students are always allowed to submit what they have to their own branch. Code reviews are then done of the content in the student branch each time they push to their branch on the Git server (by a computer), or at nominal points in time (by a human).

Alternatively, we could have chosen to have students make a pull request to a special "submission branch", with the other branch being a "draft branch". This would demand a more complicated set up of the Git server, perhaps using Gerrit or Stash, as mentioned above. The pull request could then be accepted if the code passed automatic code review.

Unfortunately, it is sometimes instructional to give credit for an attempt at solving the problem. There may even come a situation where the student has made it to submit some basic working code in the submission branch but has a more comprehensive (non-working) solution in their draft branch. It would seem that this would gravely complicate matters for the subsequent human code review. In our model, the commit and test history of a branch is sufficient to reveal when the code had last worked.

Responding to students

Responding to students via a subdirectory in their private branch means that the students have to pull from their branch before they can make a subsequent submission (the race condition aside). This is good because it encourages students to read feedback and not to push in the blind. This is bad because it might inhibit quick (re)submissions (made within minutes): as practice shows, this is frequent close to a deadline.

An alternative could be to distribute feedback in a separate private student branch, which is not writable by students. This is easy to set up in Gitolite, but is more permissive of students pushing in the blind, ignoring all feedback. It

³As an experimental bug, teaching staff are still allowed to perform a forced push.

also adds to the complexity of the student's view of the system. Perhaps some students may even fail to realise that feedback is being given at all.

5.2.8 Installation

Pull the most recent version of git from your package manager.

Create a git user with shell /bin/git-shell (or similar).

http://git-scm.com/docs/git-shell

Make sure he's passwordless.

Set up .ssh/authorized_keys check permissions.

http://stackoverflow.com/questions/6377009/adding-public-key-to-ssh-authorized-keys-does-not-log-me-in-automatically

Permissions: http://www.openssh.com/faq.html#3.14

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