

[Menu](#) Department of Labor

Unemployment Insurance Benefits Online

Confirmation Page for SS#: XXX-XX-3049

[Print](#)

Claim Complete

- Your claim for the week of 8/10/2020-8/16/2020 has been entered for processing.

Important Information

- Because you had a break in claim due to employment that ended for reasons other than lack of work, your claim will be reviewed. This process may take several weeks and you will not receive benefits during this review period. Please fill out the questionnaire related to your claim by clicking the button below. **You must complete the questionnaire through this online system by 08/24/2020.** If you do not complete and submit this questionnaire promptly, we will have to make a decision about your claim based on the information we have.
- You must continue to certify for weekly benefits. After we review your claim information, we will decide if you are eligible to receive benefits. If you are eligible, you will simply begin receiving benefits via Direct Deposit or Key2Benefits debit card. You will not receive a letter stating that you are eligible before your benefits begin. If we find that you are not eligible for benefits, you will be mailed a "Notice of Determination" that tells you the reason(s) why.

[Submit a Questionnaire](#)

Direct Deposit Option

You may choose to have your weekly benefits directly deposited into your checking account. You must have a check handy in order to enter your bank routing and checking account numbers. If you have already registered, but would like to cancel your direct deposit or change your account information right now, see below.

Once you have registered for direct deposit and your banking information has been verified, it is not necessary to re-register each time you claim benefits. You will only need to re-register if your banking information has changed.

It is important that you **print** a copy of the "Direct Deposit Information Review" page information before submitting your information as this will be your only proof of the account information that you provided. You will need this information in case of any inaccuracies with your checking account information.

Whether you are registering for direct deposit or changing your existing account information, it will take approximately 5 business days between the date your account information is received and the date that your benefits can be electronically sent to your checking account. If you already have a Key2Benefits debit card, your weekly benefits will be transferred to your card during this time. Once direct deposit has been established, benefits will be deposited to your checking account usually within three business days after you claim your weekly benefits.

You may register for direct deposit, cancel your direct deposit, or change your checking account information using the Direct Deposit application.

Direct Deposit

Find a Job

Your local New York State Career Center provides a wide range of services to assist you in returning to work. As a condition of eligibility for unemployment insurance benefits, you may be required to attend reemployment service meetings. The office will notify you by mail of when and where to report for your appointment. Failure to attend scheduled meetings will result in a delay or loss of benefits. You can visit a New York State Career Center and speak with staff about our Career Services, including resume writing, interview techniques, apprenticeship opportunities, training grants, search our on-line job listing or attend a job fair. Check out JobZone where you can research occupations, post customized resumes, and use the JobZone **Work Search Record** tool to track your job search activities. We also provide priority service to Veterans during their job search. Go to <http://www.labor.ny.gov/careerservices/careerservicesindex.shtm> for more information.

Other New York State Programs

Find out about other New York State programs and services at [myBenefits](http://www.mybenefits.ny.gov) (www.mybenefits.ny.gov). myBenefits is an online tool where anyone can quickly and confidentially check their eligibility for a range of work supports and other benefits. By answering a simple set of questions, people in New York State can find out if they qualify for benefits such as nutrition assistance, various tax credits and the Home Energy Assistance Program.

[Inquire about Benefits Payment Status](#)

[Exit](#)