Tech Interview Scenario

1. Introduction

Hello! Thank you for agreeing to this interview. My name is [Name], and I am conducting a study on the experience of using airborne alert apps in Ukraine.

The purpose of the interview is to understand how the existing solutions work and what could be improved to make them more effective and convenient. All answers are confidential and will be used only for the purposes of the UX research. Can I make a recording of our testing?

Initial questions:

- How old are you?

- What region do you currently live in?

- What airborne alarm apps do you use?

- How long have you been using them?

- Why did you choose these apps?

Testing scenarios

Now I'm going to show you a prototype of an app that was created to improve interaction in the face of air raids. We will test several situations in which you will have to interact with the app. Just act as you would in real life - and voice what you think/feel.

Scenario.	Initial questions
You heard an air raid alert in the evening	How would you interact with the app? Follow-up**questions:**1. Is this information enough for you? 2. Is there any other information you would like to see?
You have just woken up to an alarm at 4 a.m.	How would you interact with the app? **Additional questions:**1. Is this information enough for you? 2. Would you like to see any more information? 3.

Scenario.	Initial questions
	How successful do you think you were with this task? 4. How difficult was the task from a psychological point of view?
You're in a new city, you have anxiety, you don't know where to go.	How would you interact with the application?**Additional questions:**1. Is there enough detail in the map? 2. What information is missing? 3. Would you use this feature? 4. How important is it for you to have this feature in the application? 3. How well do you think you coped with this task? 4. How difficult was the task from a psychological point of view?
You are now in Lviv, your friend Sofia lives in Kyiv region. You want to check the situation and find out if she is safe.	How would you do it? 1. What was convenient? 2. What caused difficulties? 3. Was the information where you expected it? How would you like to change this part? 4. Would you actually use this feature? 5. Is this information enough for you? 6. Would you use this feature? 7. How important is it for you to have this feature in the application? 3. How well do you think you coped with this task? 4. How difficult was the task from a psychological point of view?
Do you need any help?	How would you interact with the app? **Additional questions:**1. Does it feel safe/informative? 2. Do you expect feedback? 3. Would you use this feature? 4. How important is it for you to have this feature in the app? 3. How well do you think you coped with this task? 4. How difficult was the task from a psychological point of view?
You want to change the sound of the alarm and also disable some types of threats. (Flow 4)	How would you interact with the application?**Additional questions:**1. Is there enough control over notifications? 2. Is it easy to understand what is turned off and what is not? 3. Would you use this feature? 4. How important is it for

Scenario.	Initial questions
	you to have this feature in the app? 3. How successful do you think you were with this task? 4. How difficult was the task from a psychological point of view?
You often travel around Ukraine and don't want to go to the app and switch notifications every time. (Flow 4)	**Additional questions:**1. Would you use this feature? 2. Can you rate the usefulness of this feature from 1 to 10 3. How important is it for you to have this feature in the app? 3. How successful do you think you were with this task? 4. How difficult was the task from a psychological point of view?

Additional questions

- How would you rate the prototype of this app compared to other apps?

- User experience

  - How often do you use the airborne alarm app?

  - Do you use multiple apps at the same time? If so, why?

  - Do you turn off notifications in apps? In what situations?

  - Which app features are most useful to you?

  - Are there any features that you never use? Why?

- Problems.

  - Have you ever had the app not work or notifications arrive with a delay?

  - Have you experienced false alarms?

  - Have you ever received a notification at an inconvenient time?

- Needs.

  - What features are you missing?

  - How would you improve the interaction with the app to make it more convenient?

Conclusion.

- Thank you for your participation! Your answers are very valuable for our research.

- If you have any additional thoughts or ideas on this topic, I would be happy to hear them.