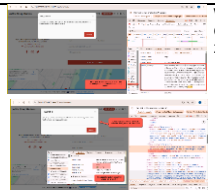
Bug ID	Requirement	Test Case	Summary	Description	Steps to Reproduce	Expected Result	Actual Result	Attachments	Environment	Priority	Severity
D0001	LOSW-12-CU Sending email pane	TC0001	Email is not received on business address after successful form submission	**Preconditions:** 1) A link to the LuOle online store website is open in the Chrome browser https://5e903f27edb36.site123.me 2) An unregistered user is on the КОНТАКТИ page. 3) DevTools is open on the КОНТАКТИ page, and the list of requests is cleared in the Network tab. 4) There is access to the business email address: s-t-olga@yopmail.com. The Inbox tab is open.	1.Fill in all fields of the Email Us pane with valid data: Name: Olga Phone: +380112223344 Email Address: sopilka@gmail.com Message text: Hello. I would like to ask for information about your product. 2.Click the ЗВ'ЯЖІТЬСЯ З НАМИ button. 3.Navigate to DevTools → Network tab, locate the request with the form data (in the Payload tab, verify that the data was transmitted). 4.Open the mailbox s-t-olga@yopmail.com, navigate to the Inbox tab. 5.Verify that the email sent via the form has arrived.	The email with the data entered in the form should arrive at the business address s-t-olga@yopmail.com after successful submission.	The email did not arrive in the business email inbox after the form was successfully submitted. The form submission was sent at 19:12:51 (according to Network tab timestamp). The business mailbox was checked at 19:21:02 — no email received.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	High	Critical
D0002	LOSW-12-CU Sending email pane	TC0001	Unable to verify email content because the email was not received on the business address.	**Preconditions:** 1.Link to the LuOle Online Shop website opened: https://5e903f27edb36.site123.me 2.The Email Us pane was filled in with valid data and successfully submitted on the КОНТАКТИ page:Name: Olga Phone: +380112223344 Email Address: sopilka@gmail.com Message text: Hello. I would like to ask for information about your product. 3.The business email address are available: s-t-olga@yopmail.com	1.Submit the contact form with valid data (Name, Phone, Email, Message). 2.Open the mailbox of the business email address. 3.Navigate to the Inbox folder and check for the received email. 4.Open the email and verify its content.	The email is received on the business address and contains all form fields and their values: Name: Olga Phone: +380112223344 Email Address: sopilka@gmail.com Message text: Hello. I would like to ask for information about your product.	The email was not received on the business address, making it impossible to verify the email body content.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	High	Critical
D0003	LOSW-12-CU Sending email pane	TC0005	Error message does not appear when entering 1 character in the Name text field.	**Preconditions:** 1) Link to the LuOle Online Shop website opened https://5e903f27edb36.site123.me 2) The user is on the “КОНТАКТИ” page. 3) The Email Us pane is displayed and visible.	1.Enter 1 chars in the Name text field (O). 2.Move the focus outside the field (click on another field) to check the value.	The system displays an error message.	The system does not respond to the error. The error message does not appear.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Medium	Minor
D0004	LOSW-12-CU Sending email pane	TC0005	The Name field accepts more than 100 characters without error message.	**Preconditions:** 1) Link to the LuOle Online Shop website opened https://5e903f27edb36.site123.me 2) The user is on the “КОНТАКТИ” page. 3) The Email Us pane is displayed and visible. 4) All fields are empty.	1.Enter 101 chars in the Name text field (Ooooooooolllllllllgggggggggaaaaaaaaa@@@@@@@@@@ooooooooolllllllllgggggggggaaaaaaaaa@@@@@@@@@@o). 2.Move the focus outside the field (click on another field) to check the value.	1.The system verifies the maximum length of characters entered in the Name field. 2.If the upper limit of the boundary values is exceeded, the system displays an error message.	The system does not display any error message and allows entering more than 100 characters.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Medium	Minor
D0005	LOSW-12-CU Sending email pane	TC0005	Error message is not displayed in the Name field when invalid value is entered	**Preconditions:** 1) Link to the LuOle Online Shop website opened https://5e903f27edb36.site123.me 2) The user is on the “КОНТАКТИ” page. 3) The Email Us pane is displayed and visible. 4) An invalid value has been entered in the Name text field (1 character ‘O’).	1.Check the text of the message for errors in the Name text field.	1.The system checks the length of characters entered in the Name field. 2.If the limits are exceeded, the system displays an error message. 3.Error message text: «Поле має містити від 2 до 100 символів».	The system does not display any error message. The text of the validation message is missing.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Medium	Minor

D0006	LOSW-12-CU Sending email pane	TC0009	The system accepts an email address with only 1 character before “@” as valid	**Preconditions:** 1) Link to the LuOle Online Shop website opened https://5e903f27edb36.site123.me 2) An unregistered user is on the “КОНТАКТИ” page. 3) The Email Us pane is displayed and visible. 4) All fields in the form must be empty.	1.Enter an email address with 1 char before the “@” symbol (s@gmail.com). 2. Move the focus outside the field (click on another field) to check the value.	The system should display a error message because the part of the email before “@” must contain more than 1 character, according to requirements.	The system does not display an error message. The entered value is accepted as valid.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	High	Major
D0007	LOSW-12-CU Sending email pane	TC0009	Email field accepts invalid underscore before “@”	**Preconditions:** 1) Link to the LuOle Online Shop website opened https://5e903f27edb36.site123.me 2) An unregistered user is on the “КОНТАКТИ” page. 3) The Email Us pane is displayed and visible. 4) All fields in the form must be empty.	1.Use underscore in the address before the “@” symbol (so_pilka@gmail.com). 2.Move the focus outside the field (click on another field) to check the value.	The system should display a error message because the underscore “_” is not allowed in the local part of the email address before “@” (according to the requirements).	The system accepts an email address with an underscore before “@” without displaying an error message.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	High	Major
D0008	LOSW-12-CU Sending email pane	TC0009	The Email field allows addresses with a double dot in the domain.	**Preconditions**: 1) Link to the LuOle Online Shop website opened https://5e903f27edb36.site123.me 2) An unregistered user is on the “КОНТАКТИ” page. 3) The Email Us pane is displayed and visible. 4) All fields in the form are empty.	1.Enter an email address in the following format: sopilka@gmail..com. 2.Move the focus outside the field (click on another field) to check the value.	The system should reject addresses with a double dot in the domain and display a message about an invalid email format. According to the requirements, the domain part of an email address can only contain Latin letters and numbers (after the “@” symbol).	The system accepts addresses with a double dot in the domain part (gmail..com). The error message does not appear.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	High	Major
D0009	LOSW-12-CU Sending email pane	TC0009	Incorrect error message text in the Email field.	**Preconditions:** 1) Link to the LuOle Online Shop website opened on the “КОНТАКТИ” page. 2) The Email Us pane is displayed and visible.	1.Fill in the email field with an invalid value (so pilka@gmail.com). 2.Move the focus outside the field (click on another field) to check the value. 3.Record the error message that appeared below the Email field. 4.Navigate to DevTools → Elements and verify the actual message text in the HTML code.	The error message should look like this: "Введіть дійсну адресу електронної пошти".	The message "Будь ласка, введіть дійсну електронну адресу" is displayed on the page and in the page code.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Low	Trivial
D0010	LOSW-12-CU Sending email pane	TC0013	Error message not displayed for invalid Name input.	**Preconditions:** 1) Link to the LuOle Online Shop website opened on the “КОНТАКТИ” page. 2) The Email Us pane is displayed and visible. 3) The Email field is filled with a valid value.	1.Enter a invalid name (O) in the Name text field. 2.Move the focus outside the field (click on another field) to check the value. 3.Check if an error message appears.	The test is designed to check the display of an error message (field validation has already been tested in another test). After entering an invalid value, the system should dynamically display an error message below the Name field.	The error message does not appear. The system accepts the entered value as valid.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Medium	Minor
D0011	LOSW-12-CU Sending email pane	TC0013	No dynamic tracking of error message in the Name field.	**Preconditions:** 1) Link to the LuOle Online Shop website opened on the “КОНТАКТИ” page. 2) The Email field filled with a valid value (sopilka@gmail.com) 3) The Name field filled with an invalid value (O).	1.Correct the input to a valid value (Olga). 2.Check if the error message dynamically disappears.	An error message should dynamically appear after entering an invalid value and disappear after entering a valid one.	No error message appears after entering an invalid value, and therefore no dynamic disappearance occurs after entering a valid value.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Medium	Minor
D0012	LOSW-12-CU Sending email pane	TC0007	The Phone field accepts “+” not at the beginning of the number.	**Preconditions:** 1) Link to the LuOle Online Shop website opened on the “КОНТАКТИ” page https://5e903f27edb36.site123.me 2) The Email Us pane is displayed and visible.	1.Enter the “+” sign not at the beginning of the number (38+0112223344) in the Phone text field. 2. Move the focus outside the field (click on another field) to check the value.	A validation message should appear indicating an invalid phone number format. The validation rule for phone format requires “+” only at the beginning of the number.	The system accepts the entered value without displaying any validation message.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Medium	Minor

D0013	LOSW-12-CU Sending email pane	TC0007	The Phone field accepts number without “+” sign	**Preconditions:** 1) Link to the LuOle Online Shop website opened on the “КОНТАКТИ” page: https://5e903f27edb36.site123.me 2) The Email Us pane is displayed and visible.	1.Enter the number without the “+” sign (380112223344) in the Phone text field. 2.Move the focus outside the field (click on another field) to check the value.	A validation message appears indicating an invalid format. Validation rule: phone number must start with the “+” sign followed by country code and digits (+380112223344).	The system accepts the entered number without showing any error message.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Medium	Minor
D0014	LOSW-12-CU Sending email pane	TC0007	The Phone field accepts number with spaces between digits	**Preconditions:** 1) Link to the LuOle Online Shop website opened on the “КОНТАКТИ” page: https://5e903f27edb36.site123.m 2) The Email Us pane is displayed and visible.	1.Enter spaces between digits in the Phone text field (+38 011 222 33 44). 2.Move the focus outside the field (click on another field) to check the value.	A validation message should appear indicating an invalid phone number format (phone number must not contain spaces between digits).	The entered value is accepted as valid. The system does not display an error message.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Medium	Minor
D0015	LOSW-12-CU Sending email pane	TC0007	The Phone field accepts number longer than 13 characters	**Preconditions:** 1) Link to the LuOle Online Shop website opened on the “КОНТАКТИ” page:https://5e903f27edb36.site123.me 2) The Email Us pane is displayed and visible.	1.Enter the 14 characters of the phone number in the Phone text field (+3801122233445). 2. Move the focus outside the field (click on another field) to check the value.	A validation message should appear indicating an invalid phone number format (phone number format must include a maximum of 13 characters including “+”).	The entered value is accepted as valid. The system does not display an error message.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Medium	Minor
D0016	LOSW-12-CU Sending email pane	TC0007	Incorrect error message text in the Phone field.	**Preconditions:** 1) Link to the LuOle Online Shop website opened on the “КОНТАКТИ” page:https://5e903f27edb36.site123.me 2) The Email Us pane is displayed and visible.	1.Fill in the email field with an invalid value (+00#@abcd!/&=). 2.Move the focus outside the field (click on another field) to check the value. 3.Record the error message that appeared below the Email field. 4.Navigate to DevTools → Elements and verify the actual message text in the HTML code.	The error message should look like this: "Будь ласка, введіть дійсний номер телефону у форматі +380XXXXXXXXX".	The error message appears as: "Будь ласка, введіть дійсний номер телефону."		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Medium	Minor
D0017	LOSW-12-CU Sending email pane	TC0002	Use of uppercase letters in the Message field label.	**Preconditions:** 1) Link to the LuOle Online Shop website opened on the “КОНТАКТИ” page:https://5e903f27edb36.site123.me 2) The Email Us pane is displayed and visible. 3) The mockup attached to the requirements is available.	Check the form field labels.	Field labels must match the requirements: <Ім'я>, <Телефон>, <Адреса електронної пошти>, <повідомлення>.	The Message field label is displayed as <Повідомлення> (in uppercase).		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Low	Trivial
D0018	LOSW-12-CU Sending email pane	TC0015	Success message and button text in modal window do not match requirements.	**Preconditions:** 1) Link to the LuOle Online Shop website opened on the “КОНТАКТИ” page:https://5e903f27edb36.site123.me 2) The Email Us pane is displayed and visible. 3) The form fields are filled with valid data: Name: Olga, Email address: sopilka@gmail.com.	1.Click the “ЗВ'ЯЖІТЬСЯ З НАМИ” button. 2.Check the text of the success message displayed in the modal window. 3.Check the name of the confirmation button.	Should show a modal window with an “ДОБРЕ” button and a message like the following: “Надіслано! Дякуємо, що зв’язалися з нами. Ми отримали ваше повідомлення і незабаром відповімо вам.” The name of the ДОБРЕ button consists of uppercase letters.	Modal window displays message: “Надіслано! Дякуємо, що звернулися до нас. Ми отримали ваше повідомлення та найближчим часом відповімо вам.” The button is named “ГАРАЗД” instead of “ДОБРЕ”.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Low	Trivial
D0019	LOSW-12-CU Sending email pane	TC0011	The Message field accepts more than 500 characters without validation.	**Preconditions:** 1) Link to the LuOle Online Shop website opened on the “КОНТАКТИ” page:https://5e903f27edb36.site123.me 2) The Email Us pane is displayed and visible.	Enter 501 characters in the Message text area.	The text area does not accept more than 500 characters and an error message appears just below the field: “Ви не можете надіслати повідомлення довше ніж 500 символів.”	The system allows entering and sending all 501 characters. No error message appears.		Windows'10 OS Google Chrome HP 250 G4 Notebook PC	Medium	Minor