

Show	20	Sort	Created Date	Asc	Search By Issues Code	Search by Issue Title	1				
<input type="checkbox"/>		D0001	Email is not received on business address after successful form submission.	<span>OT</span>	<span>ST</span>	Assigned	High	November 07, 2025	<span>🕒</span> <span>✍️</span> <span>⌚</span> <span>✖️</span> <span>⋮</span>	Sending email pane	Critical
<input type="checkbox"/>		D0002	Unable to verify email content because the email was not received on the business address.	<span>OT</span>	<span>ST</span>	Assigned	High	November 08, 2025	<span>🕒</span> <span>✍️</span> <span>⌚</span> <span>✖️</span> <span>⋮</span>	Sending email pane	Critical
<input type="checkbox"/>		D0003	Error message does not appear when entering 1 character in the Name text field.	<span>OT</span>	<span>ST</span>	Assigned	Medium	November 10, 2025	<span>🕒</span> <span>✍️</span> <span>⌚</span> <span>✖️</span> <span>⋮</span>	Sending email pane	Minor
<input type="checkbox"/>		D0004	The Name field accepts more than 100 characters without error message.	<span>OT</span>	<span>ST</span>	Assigned	Medium	November 11, 2025	<span>🕒</span> <span>✍️</span> <span>⌚</span> <span>✖️</span> <span>⋮</span>	Sending email pane	Minor
<input type="checkbox"/>		D0005	Error message is not displayed in the Name field when invalid value is entered.	<span>OT</span>	<span>ST</span>	Assigned	Medium	November 11, 2025	<span>🕒</span> <span>✍️</span> <span>⌚</span> <span>✖️</span> <span>⋮</span>	Sending email pane	Minor
<input type="checkbox"/>		D0006	The system accepts an email address with only 1 character before "@" as valid.	<span>OT</span>	<span>ST</span>	Assigned	High	November 11, 2025	<span>🕒</span> <span>✍️</span> <span>⌚</span> <span>✖️</span> <span>⋮</span>	Sending email pane	Major
<input type="checkbox"/>		D0007	Email field accepts invalid underscore before "@".	<span>OT</span>	<span>ST</span>	Assigned	High	November 11, 2025	<span>🕒</span> <span>✍️</span> <span>⌚</span> <span>✖️</span> <span>⋮</span>	Sending email pane	Major
<input type="checkbox"/>		D0008	The Email field allows addresses with a double dot in the domain.	<span>OT</span>	<span>ST</span>	Assigned	High	November 12, 2025	<span>🕒</span> <span>✍️</span> <span>⌚</span> <span>✖️</span> <span>⋮</span>	Sending email pane	Major
<input type="checkbox"/>		D0009	Incorrect error message text in the Email field.	<span>OT</span>	<span>ST</span>	Assigned	Low	November 12, 2025	<span>🕒</span> <span>✍️</span> <span>⌚</span> <span>✖️</span> <span>⋮</span>	Sending email pane	Trivial
<input type="checkbox"/>		D0010	Error message not displayed for invalid Name input.	<span>OT</span>	<span>ST</span>	Assigned	Medium	November 12, 2025	<span>🕒</span> <span>✍️</span> <span>⌚</span> <span>✖️</span> <span>⋮</span>	Sending email pane	Minor
<input type="checkbox"/>		D0011	No dynamic tracking of error message in the Name field.	<span>OT</span>	<span>ST</span>	Assigned	Medium	November 12, 2025	<span>🕒</span> <span>✍️</span> <span>⌚</span> <span>✖️</span> <span>⋮</span>	Sending email pane	Minor

<input type="checkbox"/>		D0012	The Phone field accepts "+" not at the beginning of the number.	<span>OT</span>	<span>ST</span>	<span>Assigned</span> <span>▼</span>	<span>Medium</span> <span>▼</span>	November 12, 2025	<span>⌚</span> <span>✍</span> <span>⌚</span> <span>trash</span> <span>⋮</span>	Sending email pane	Minor
<input type="checkbox"/>		D0013	The Phone field accepts number without "+" sign	<span>OT</span>	<span>ST</span>	<span>Assigned</span> <span>▼</span>	<span>Medium</span> <span>▼</span>	November 12, 2025	<span>⌚</span> <span>✍</span> <span>⌚</span> <span>trash</span> <span>⋮</span>	Sending email pane	Minor
<input type="checkbox"/>		D0014	The Phone field accepts number with spaces between digits	<span>OT</span>	<span>ST</span>	<span>Assigned</span> <span>▼</span>	<span>Medium</span> <span>▼</span>	November 12, 2025	<span>⌚</span> <span>✍</span> <span>⌚</span> <span>trash</span> <span>⋮</span>	Sending email pane	Minor
<input type="checkbox"/>		D0015	The Phone field accepts number longer than 13 characters	<span>OT</span>	<span>ST</span>	<span>Assigned</span> <span>▼</span>	<span>Medium</span> <span>▼</span>	November 12, 2025	<span>⌚</span> <span>✍</span> <span>⌚</span> <span>trash</span> <span>⋮</span>	Sending email pane	Minor
<input type="checkbox"/>		D0016	Incorrect error message text in the Phone field.	<span>OT</span>	<span>ST</span>	<span>Assigned</span> <span>▼</span>	<span>Medium</span> <span>▼</span>	November 12, 2025	<span>⌚</span> <span>✍</span> <span>⌚</span> <span>trash</span> <span>⋮</span>	Sending email pane	Minor
<input type="checkbox"/>		D0017	Use of uppercase letters in the Message field label.	<span>OT</span>	<span>ST</span>	<span>Assigned</span> <span>▼</span>	<span>Low</span> <span>▼</span>	November 12, 2025	<span>⌚</span> <span>✍</span> <span>⌚</span> <span>trash</span> <span>⋮</span>	Sending email pane	Trivial
<input type="checkbox"/>		D0018	Success message and button text in modal window do not match requirements.	<span>OT</span>	<span>ST</span>	<span>Assigned</span> <span>▼</span>	<span>Low</span> <span>▼</span>	November 13, 2025	<span>⌚</span> <span>✍</span> <span>⌚</span> <span>trash</span> <span>⋮</span>	Sending email pane	Trivial
<input type="checkbox"/>		D0019	The Message field accepts more than 500 characters without validation.	<span>OT</span>	<span>ST</span>	<span>Assigned</span> <span>▼</span>	<span>Medium</span> <span>▼</span>	November 13, 2025	<span>⌚</span> <span>✍</span> <span>⌚</span> <span>trash</span> <span>⋮</span>	Sending email pane	Minor

[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description



#### Description

##### Preconditions:

1) A link to the LuOle online store website is open in the Chrome browser

<https://5e903f27edb36.site123.me>

2) An unregistered user is on the КОНТАКТИ page.

3) DevTools is open on the КОНТАКТИ page, and the list of requests is cleared in the Network tab.

4) There is access to the business email address: s-t-olga@yopmail.com. The Inbox tab is open.

#### Steps to reproduce

1. Fill in all fields of the Email Us pane with valid data:

Name: Olga

Phone: +380112223344

Email Address: sopilka@gmail.com

Message text: Hello. I would like to ask for information about your product.

2. Click the ЗВ'ЯЖИТЬСЯ З НАМИ button.

3. Navigate to DevTools → Network tab, locate the request with the form data (in the Payload tab, verify that the data was transmitted).

4. Open the mailbox s-t-olga@yopmail.com, navigate to the Inbox tab.

5. Verify that the email sent via the form has arrived.

#### Expected result:

The email with the data entered in the form should arrive at the business address s-t-olga@yopmail.com after successful submission.

#### Actual result:

The email did not arrive in the business email inbox after the form was successfully submitted.

The form submission was sent at 19:12:51 (according to Network tab timestamp). The business mailbox was checked at 19:21:02 – no email received.

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwHO7NmfcRhSNhna0/edit?usp=sharing>

[◀ Prev](#)

## D0002 - Unable to verify email content because the email was not received on the business address

[View More ▶](#)[Next ▶](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description

**Description**

Test Run: Main functionality of Sending Email pane

Release: R 0.1

**Preconditions:**

1. Link to the LuOle Online Shop website opened: <https://5e903f27edb36.site123.me>
2. The Email Us pane was filled in with valid data and successfully submitted on the КОНТАКТИ page: Name: Olga  
Phone: +380112223344  
Email Address: sopilka@gmail.com  
Message text: Hello. I would like to ask for information about your product.
3. The business email address are available: s-t-olga@yopmail.com

**Steps to reproduce**

1. Submit the contact form with valid data (Name, Phone, Email, Message).
2. Open the mailbox of the business email address.
3. Navigate to the Inbox folder and check for the received email.
4. Open the email and verify its content.

**Expected result:**

The email is received on the business address and contains all form fields and their values:

Name: Olga

Phone: +380112223344

Email Address: sopilka@gmail.com

Message text: Hello. I would like to ask for information about your product.

**Actual result:**

The email was not received on the business address, making it impossible to verify the email body content.

[◀ Prev](#)

## D0003 - Error message does not appear when entering 1 character in the Name text field.

[View More ➤](#)[Next ➤](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description



#### Description

##### Preconditions:

- 1) Link to the LuOle Online Shop website opened  
<https://5e903f27edb36.site123.me>
- 2) The user is on the "КОНТАКТИ" page.
- 3) The Email Us pane is displayed and visible.

#### Steps to reproduce

- 1.Enter 1 chars in the Name text field (O).
- 2.Move the focus outside the field (click on another field) to check the value.

##### Expected Result:

The system displays an error message.

##### Actual Result:

The system does not respond to the error. The error message does not appear.  
<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwH07NmfcRHSNhna0/edit?usp=sharing>



**D0004 - The Name field accepts more than 100 characters without error message**

[View More >](#)

[Next >](#)

Edit

[Close](#)

## Details

## Custom Fields

### Others

## Attachments

## Comments

## Issue Detail



## Issue Description



## Description

#### Test Run: Validation of required fields in the Email Us panel

Release: R 0.1

## Preconditions:

- 1) Link to the LuOle Online Shop website opened <https://5e903f27edb36.site123.me>
  - 2) The user is on the "КОНТАКТИ" page.
  - 3) The Email Us pane is displayed and visible.
  - 4) All fields are empty.

## Steps to reproduce

- 1.Enter 101 chars in the Name text field  
(ooooooooooooo||||||||ggggggggggaaaaaaa@@@@@@@@@ooooooo@ooooo||||||||ggggg  
ggggggaaaaaaa@@@@@@@@@@@@0).

## 2. Move the focus

- Expected Result:**

  - 1.The system verifies the maximum length of characters entered in the Name field.
  - 2.If the upper limit of the boundary values is exceeded, the system displays an error message.

### **Actual Results**

The system does not display any error message and allows entering more than 100 characters.

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdzO0CfSAI0jh0EGkANwHO7NmfcHSNhna0/edit?usp=sharing>

[« Prev](#)

## D0005 - Error message is not displayed in the Name field when invalid value is entered

[View More >](#)[Next >](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description



#### Description

##### Preconditions:

1) Link to the LuOle Online Shop website opened

<https://5e903f27edb36.site123.me>

2) The user is on the "КОНТАКТИ" page.

3) The Email Us pane is displayed and visible.

4) An invalid value has been entered in the Name text field (1 character 'O').

#### Steps to reproduce

1. Check the text of the message for errors in the Name text field.

##### Expected Result:

1. The system checks the length of characters entered in the Name field.

2. If the limits are exceeded, the system displays an error message.

3. Error message text: «Поле має містити від 2 до 100 символів».

##### Actual Result:

The system does not display any error message. The text of the validation message is missing.

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwH07NmfcrHSNhna0/edit?usp=sharing>

[◀ Prev](#)

## D0006 - The system accepts an email address with only 1 character before "@" as valid

[View More >](#)[Next >](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description

**Description**

Test Run: Validation of required fields in the Email Us pane

Release: R 0.1

**Preconditions:**

1) Link to the LuOle Online Shop website opened

<https://5e903f27edb36.site123.me>

2) An unregistered user is on the "КОНТАКТИ" page.

3) The Email Us pane is displayed and visible.

4) All fields in the form must be empty.

**Steps to reproduce**

- 1.Enter an email address with 1 char before the "@" symbol (s@gmail.com).
2. Move the focus outside the field (click on another field) to check the value.

**Expected Result:**

The system should display a error message because the part of the email before "@" must contain more than 1 character, according to requirements.

**Actual Result:**

The system does not display an error message.

The entered value is accepted as valid.

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdzO0CfSAI0jh0EGkANwH07NmfCrHSNhna0/edit?usp=sharing>

[◀ Prev](#)

D0007 - Email field accepts invalid underscore before "@"

[View More ▶](#)[Next ▶](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

## Issue Detail



## Issue Description



### Description

#### Preconditions:

- 1) Link to the LuOle Online Shop website opened  
<https://5e903f27edb36.site123.me>
- 2) An unregistered user is on the "КОНТАКТИ" page.
- 3) The Email Us pane is displayed and visible.
- 4) All fields in the form must be empty.

### Steps to reproduce

1. Use underscore in the address before the "@" symbol (so\_pilka@gmail.com).
2. Move the focus outside the field (click on another field) to check the value.

#### Expected Result:

The system should display a error message because the underscore "\_" is not allowed in the local part of the email address before "@" (according to the requirements).

#### Actual Result:

The system accepts an email address with an underscore before "@" without displaying an error message.

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwH07NmfcRHSNhna0/edit?usp=sharing>

[◀ Prev](#)

## D0008 - The Email field allows addresses with a double dot in the domain.

[View More >](#)[Next >](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description



#### Description

Test Run: Validation of required fields in the Email Us pane

Release: R 0.1

#### Preconditions:

- 1) Link to the LuOle Online Shop website opened  
<https://5e903f27edb36.site123.me>
- 2) An unregistered user is on the "КОНТАКТИ" page.
- 3) The Email Us pane is displayed and visible.
- 4) All fields in the form are empty.

#### Steps to reproduce

1. Enter an email address in the following format: sopilka@gmail..com.
2. Move the focus outside the field (click on another field) to check the value.

#### Expected Result:

The system should reject addresses with a double dot in the domain and display a message about an invalid email format. According to the requirements, the domain part of an email address can only contain Latin letters and numbers (after the "@" symbol).

#### Actual Result:

The system accepts addresses with a double dot in the domain part (gmail..com).

The error message does not appear.

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwHO7NmfcHSNhna0/edit?usp=sharing>

[◀ Prev](#)

## D0009 - Incorrect error message text in the Email field.

[View More ▶](#)[Next ▶](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description

**Description**

Test Run: Validation of required fields in the Email Us pane

Release: R 0.1

**Preconditions:**

- 1) Link to the LuOle Online Shop website opened on the "КОНТАКТИ" page.
- 2) The Email Us pane is displayed and visible.

**Steps to reproduce**

- 1.Fill in the email field with an invalid value (so pilka@gmail.com).
- 2.Move the focus outside the field (click on another field) to check the value.
- 3.Record the error message that appeared below the Email field.
- 4.Navigate to DevTools → Elements and verify the actual message text in the HTML code.

**Expected Result:**

The error message should look like this: "Введіть дійсну адресу електронної пошти".

**Actual Result:**

The message "Будь ласка, введіть дійсну електронну адресу" is displayed on the page and in the page code.

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwH07NmfcHSNhna0/edit?usp=sharing>

[◀ Prev](#)

## D0010 - Error message not displayed for invalid Name input.

[View More ➤](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description



#### Description

Test Run: Validation of required fields in the Email Us pane

Release: R 0.1

#### Preconditions:

- 1) Link to the LuOle Online Shop website opened on the "КОНТАКТИ" page.
- 2) The Email Us pane is displayed and visible.
- 3) The Email field is filled with a valid value.

#### Steps to reproduce

- 1.Enter a invalid name (O) in the Name text field.
- 2.Move the focus outside the field (click on another field) to check the value.
- 3.Check if an error message appears.

#### Expected Result:

The test is designed to check the display of an error message (field validation has already been tested in another test). After entering an invalid value, the system should dynamically display an error message below the Name field.

#### Actual Result:

The error message does not appear.

The system accepts the entered value as valid.

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwHO7NmfcHSNhna0/edit?usp=sharing>

[◀ Prev](#)

## D0011 - No dynamic tracking of error message in the Name field.

[View More >](#)[Next >](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description



#### Description

#### Preconditions:

- 1) Link to the LuOle Online Shop website opened on the "КОНТАКТИ" page.
- 2) The Email field filled with a valid value (sopilka@gmail.com)
- 3) The Name field filled with an invalid value (0).

#### Steps to reproduce

1. Correct the input to a valid value (Olga).
2. Check if the error message dynamically disappears.

#### Expected Result:

An error message should dynamically appear after entering an invalid value and disappear after entering a valid one.

#### Actual Result:

No error message appears after entering an invalid value, and therefore no dynamic disappearance occurs after entering a valid value.

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdzO0CfSAI0jh0EGkANwH07NmfcRHSNhna0/edit?usp=sharing>

[◀ Prev](#)**D0012 - The Phone field accepts "+" not at the beginning of the number.**[View More ➤](#)[Next ➤](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

## Issue Detail



## Issue Description



### Description

**Test Run:** Validation of optional fields in the Email Us pane

**Release:** R 0.1

### Preconditions:

1) Link to the LuOle Online Shop website opened on the "КОНТАКТИ" page

<https://5e903f27edb36.site123.me>

2) The Email Us pane is displayed and visible.

### Steps to reproduce

1. Enter the "+" sign not at the beginning of the number (38+0112223344) in the Phone text field.

2. Move the focus outside the field (click on another field) to check the value.

### Expected Result:

A validation message should appear indicating an invalid phone number format. The validation rule for phone format requires "+" only at the beginning of the number.

### Actual Result:

The system accepts the entered value without displaying any validation message.

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwH07NmfCrHSNhna0/edit?usp=sharing>

[◀ Prev](#)

## D0013 - The Phone field accepts number without "+" sign

[View More ➤](#)[Next ➤](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description

**Description**

**Test Run:** Validation of optional fields in the Email Us pane

**Release:** R 0.1

**Preconditions:**

- 1) Link to the LuOle Online Shop website opened on the "КОНТАКТИ" page:  
<https://5e903f27edb36.site123.me>
- 2) The Email Us pane is displayed and visible.

**Steps to reproduce**

- 1.Enter the number without the "+" sign (380112223344) in the Phone text field.
- 2.Move the focus outside the field (click on another field) to check the value.

**Expected Result:**

A validation message appears indicating an invalid format. Validation rule: phone number must start with the "+" sign followed by country code and digits (+380112223344).

**Actual Result:**

The system accepts the entered number without showing any error message.  
<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwH07NmfcrHSNhna0/edit?usp=sharing>

[◀ Prev](#)

## D0014 - The Phone field accepts number with spaces between digits

[View More ➤](#)[Next ➤](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description



#### Description

##### Preconditions:

1) Link to the LuOle Online Shop website opened on the "КОНТАКТИ" page:

<https://5e903f27edb36.site123.me>

2) The Email Us pane is displayed and visible.

#### Steps to reproduce

- 1.Enter spaces between digits in the Phone text field (+38 011 222 33 44).
- 2.Move the focus outside the field (click on another field) to check the value.

##### Expected Result:

A validation message should appear indicating an invalid phone number format (phone number must not contain spaces between digits).

##### Actual Result:

The entered value is accepted as valid.

The system does not display an error message.

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwHO7NmfcRHSHnha0/edit?usp=sharing>

[◀ Prev](#)

## D0015 - The Phone field accepts number longer than 13 characters

[View More ➤](#)[Next ➤](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description



#### Description

##### Preconditions:

- 1) Link to the LuOle Online Shop website opened on the "КОНТАКТИ" page:<https://5e903f27edb36.site123.me>
- 2) The Email Us pane is displayed and visible.

#### Steps to reproduce

- 1.Enter the 14 characters of the phone number in the Phone text field (+3801122233445).
2. Move the focus outside the field (click on another field) to check the value.

#### Expected Result:

A validation message should appear indicating an invalid phone number format (phone number format must include a maximum of 13 characters including "+").

#### Actual Result:

The entered value is accepted as valid. The system does not display an error message.  
<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwH07NmfcHSNhna0/edit?usp=sharing>

[◀ Prev](#)

## D0016 - Incorrect error message text in the Phone field.

[View More >](#)[Next >](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description



#### Description

##### Preconditions:

- 1) Link to the LuOle Online Shop website opened on the "КОНТАКТИ" page:<https://5e903f27edb36.site123.me>
- 2) The Email Us pane is displayed and visible.

#### Steps to reproduce

- 1.Fill in the email field with an invalid value (+00#@abcd!/&=).
- 2.Move the focus outside the field (click on another field) to check the value.
- 3.Record the error message that appeared below the Email field.
- 4.Navigate to DevTools — Elements and verify the actual message text in the HTML code.

#### Expected Result:

The error message should look like this: "Будь ласка, введіть дійсний номер телефону у форматі +380XXXXXXXX".

#### Actual Result:

The error message appears as: "Будь ласка, введіть дійсний номер телефону."  
<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwHO7NmfcHSNhna0/edit?usp=sharing>

[◀ Prev](#)

D0017 - Use of uppercase letters in the Message field label.

[View More >](#)[Next >](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

## Issue Detail



## Issue Description



### Description

Test Run: UI/UX Testing of the Email Us pane

Release: R 0.1

### Preconditions:

- 1) Link to the LuOle Online Shop website opened on the "КОНТАКТИ" page:<https://5e903f27edb36.site123.me>
- 2) The Email Us pane is displayed and visible.
- 3) The mockup attached to the requirements is available.

### Steps to reproduce

Check the form field labels.

### Expected Result:

Field labels must match the requirements:

<Ім'я>, <Телефон>, <Адреса електронної пошти>, <повідомлення>.

### Actual Result:

The Message field label is displayed as <Повідомлення> (in uppercase).

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwH07NmfcRHSNhna0/edit?usp=sharing>

[« Prev](#)

## D0018 - Success message and button text in modal window do not match requirements.

[View More >](#)[Next >](#)[Edit](#)[Close](#)[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

### Issue Detail



### Issue Description



#### Description

Test Run: UI/UX Testing of the Email Us pane

Release: R 0.1

#### Preconditions:

- 1) Link to the LuOle Online Shop website opened on the "КОНТАКТИ" page:<https://5e903f27edb36.site123.me>
- 2) The Email Us pane is displayed and visible.
- 3) The form fields are filled with valid data: Name: Olga, Email address: [sopilka@gmail.com](mailto:sopilka@gmail.com).

#### Steps to reproduce

- 1.Click the "ЗВ'ЯЖИТЬСЯ З НАМИ" button.
- 2.Check the text of the success message displayed in the modal window.
- 3.Check the name of the confirmation button.

#### Expected Result:

Should show a modal window with an "ДОБРЕ" button and a message like the following:  
"Надіслано!"

Дякуємо, що зв'язалися з нами. Ми отримали ваше повідомлення і незабаром відповімо вам."

The name of the ДОБРЕ button consists of uppercase letters.

#### Actual Result:

Modal window displays message:

"Надіслано!"

Дякуємо, що звернулися до нас. Ми отримали ваше повідомлення та найближчим часом відповімо вам."

The button is named "ГАРАЗД" instead of "ДОБРЕ".

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwHO7NmfcHSNhna0/edit?usp=sharing>

[Details](#)[Custom Fields](#)[Others](#)[Attachments](#)[Comments](#)

## Issue Detail



## Issue Description



### Description

#### Preconditions:

- 1) Link to the LuOle Online Shop website opened on the "КОНТАКТИ" page:<https://5e903f27edb36.site123.me>
- 2) The Email Us pane is displayed and visible.

### Steps to reproduce

Enter 501 characters in the *Message* text area.

#### Expected Result:

The text area does not accept more than 500 characters and an error message appears just below the field: "Ви не можете надіслати повідомлення довше ніж 500 символів."

#### Actual Result:

The system allows entering and sending all 501 characters.

No error message appears.

<https://docs.google.com/spreadsheets/d/1dU7m5ov0hdz00CfSAI0jh0EGkANwH07NmfCrHSNhna0/edit?usp=sharing>