



## STANDARD TERMS & CONDITIONS FOR DOG WALKING

Customers are asked to agree to the following terms before signing their dogs up for Happy Chaps Dog Walking service.

Timothy Kassner (Happy Chaps Dog Walking) hereby agrees that he shall act with integrity, responsibility and trustworthiness to clients, client's pets and client's property. The welfare of client's pets is paramount and their safety and wellbeing shall not be made subordinate to any other consideration. In order to ensure he fulfils his obligations to you the client, he asks all new customers take a few minutes to read and sign the terms and conditions below:

Customer name:

Named dog(s):

1. By enrolling the above named dog(s), I represent that I am the legal owner of the named dog(s) and I assume all risks, dangers and responsibility for injuries to the named dog(s).
2. All dogs must pass a general behaviour assessment in order to qualify for dog walking. No dog may be walked that shows any signs of any type of aggression. I confirm my dog(s) is friendly to other dogs and humans and shows no aggression unless I have made you fully aware of it. Any dog demonstrating aggression or other behaviour deemed to be unacceptable by Happy Chaps Dog Walking may be required to make alternative walking arrangements irrespective of the length of time the dog has been enrolled with Happy Chaps Dog Walking. I accept full responsibility should my dog(s) cause injury to other dogs or humans and/or damage to property.
3. My dog(s) is fit and healthy and is capable of play and exercise with other dogs unless I have made you aware.
4. My dog(s) is healthy and will at all times while being walked by Happy Chaps Dog Walking, have current vaccinations including the kennel cough vaccine and regular treatment for worms, ticks and fleas. I will provide Happy Chaps Dog Walking with an up to date copy of my dog(s) vaccination record annually. I am not enrolling any dog with Happy Chaps Dog Walking that has any condition that could potentially jeopardise the health of other dogs or people and has not had any potentially communicable condition within 21 days prior to enrolment. I also understand that even if my dog is vaccinated for Kennel Cough there is a chance that Kennel Cough can still be contracted. I agree that I will NOT hold Happy Chaps Dog Walking responsible if my dog(s) contracts Kennel Cough. I am responsible for ensuring the efficacy of any treatment that I give my dog(s) for worms, fleas and ticks. In addition, I agree to check my dog regularly for ticks and fleas and to inform Happy Chaps Dog Walking of any unwanted passengers. In the event of any fleas being present, I understand my dog(s) will not be able to attend group walks until they are flea free.
5. My dog(s) will wear a suitable collar with an identity tag at all times and has been microchipped.
6. I will advise Happy Chaps Dog Walking if my female dog is in season. If this is the case, Happy Chaps Dog Walking will walk your dog on the lead and will determine which other dogs are suitable to attend the same walk.

7. To have appropriate insurance to cover my dog(s) personal injury in the unlikely event of an incident alternatively, I agree to cover any costs relating to accidents that may occur which result in injury to my dog. All interaction and dog play is monitored by Happy Chaps Dog Walking to avoid incidents however, I understand my dog(s) may sustain accidental injuries and I agree to cover any veterinary fees pertaining to my dog. Happy Chaps Dog Walking will not accept responsibility for the death, injury or illness of your dog whilst in our care. You are strongly advised to insure your pet for all eventualities.

8. My dog(s) has not been suffering from any infectious or contagious diseases/illnesses or been exposed to such a disease/illness during the 21 days prior to attending Happy Chaps Dog Walking group walks.

9. My dog(s) is able to be let off the lead on walks, unless the owner has requested otherwise.

10. My dog(s) is able to travel within a Happy Chaps Dog Walking vehicle with dogs from other households providing they have been introduced prior to travelling and I am confident that all dogs are safe to travel together.

11. Happy Chaps Dog Walking reserve the right to act in the best interests of the dog at all times, this includes seeking veterinary advice if he/she becomes ill. Happy Chaps Dog Walking will contact you immediately should your dog become ill. If you cannot be contacted within a reasonable time or have chosen not to be contacted Happy Chaps Dog Walking reserve the right to seek appropriate and swift veterinary attention and proceed with treatment regardless of costs, which you agree to cover. Happy Chaps Dog Walking will do everything needed for the dog as regards treatment, comfort and recovery. If euthanasia is absolutely necessary (determined by the vet) for whatever reason excluding behavioural (aggression etc) we will accept and act upon that vet advice.

12. Happy Chaps Dog Walking reserve the right to refuse or dismiss any dog that does not meet the health, temperament or other standards. The determination shall be made at the sole discretion of Happy Chaps Dog Walking.

13. You must ensure access is available to where animal/s are kept, at the times/dates agreed. Charges will still apply if access to the property cannot be gained.

14. Happy Chaps Dog Walking reserves the right to apply personal judgement and cut short a walk due to extreme weather conditions (ie, heat, thunder storms, blizzard, etc) for the safety of both the dogs and the walkers. Please note, Happy Chaps Dog Walking would appreciate no less than 12 hours notice of any cancellations. Any late cancellations may still be liable for the full charge if Happy Chaps Dog Walking is unable to fill the space. I give my permission for a key to be maintained by Happy Chaps Dog Walking if necessary and give permission for access to my house to collect and drop off my dog/s. An emergency number will be provided for anything concerning my dog or my property.

15. I consent to Happy Chaps Dog Walking taking photographs or videos of my dog during walks. These images may be used for promotional purposes, including on social media, the company website, and other marketing materials. If I do not consent to the use of photographs or videos of my dog, I will inform Happy Chaps Dog Walking in writing.

16. Happy Chaps Dog Walking will handle and store client data in accordance with the General Data Protection Regulation (GDPR). Personal information may be shared with relevant third parties, such as veterinarians, emergency services and service suppliers, when necessary and in compliance with GDPR. All personal information will remain confidential.

**Timothy Kassner (Happy Chaps Dog Walking) holds a Pet Business Insurance policy which includes Public Liability. Please ask for more details regarding the insured risks and I will be pleased to provide you with further information.**

Date:

Signature: