

### Drool

Calling all dogs of the UK (and their owners); paws are afoot for the newly renovated Bobby & Co to host the world's first food hall devoted entirely to dogs. Featuring a cake shop, a "Lick 'n' Mix station", and a doggy tuck shop, alongside a dog ball recycling centre (for the eco conscious canine in your life), there is something to get every tail wagging. This is the very first food hall to be created with dog's health & happiness front and center, designed to give pups a cool respite from the summer heat, and endless napping options. The treats may look good enough to eat, but anyone tucking into them themselves, will be in for a rude awakening as all treats are designed to delight the palate of our canine companions only, unless of course you have a taste for dried tripe. Human's aren't entirely left out though – the hall will also offer people-appropriate refreshments, sold from a dog shaped converted 2CV truck. Although of course, even this will offer the now iconic puppicino. All the stands in the hall will be hound-height - allowing dogs to shop for themselves and choose their own treats – with dedicated holes designed for sniffing, so they can be sure to choose their favorites.

### Bobby's

Bobby's is the affectionate local name for the Bobby & Co Department store established in 1915. The iconic and historic building that occupies a prominent location in Bournemouth town centre is undergoing a project of rejuvenation under the nostalgic name of Bobby's. The vision is to create a new experiential shopping destination lead by beauty, health, food and beverage, and wellbeing focused businesses. This is the future of bricks and mortar retail, and the Drool seasonal venture will be one of the first elements to open in Summer 2021.

### Job Summary

You will keep Drool running like clockwork. From motivating the team and delegating tasks, to rolling up your sleeves and getting stuck in ensuring the tails keep wagging. You will be key in ensuring a dog friendly and unique atmosphere, help satisfy customers and be the crucial difference in ensuring the Drool experience is fun and unique for both humans and dogs. It is a chance to be part of something unique and the dream job for any dog lover. You will work flexibly alongside the Bobby's team to support on key trading hours and events e.g. Summer holidays/evenings/weekends/bank holidays.

### What You Can Expect

- Creating staff schedules and reviewing these in response to changing visitor patterns and numbers
- Supporting the Project Leader and Bobby's General Management team with the overall operation of Drool, and helping adapt to emerging trends of use within the space
- Create an environment where dogs and humans feel happy and welcomed
- Take a leading role in customer service, whilst delegating tasks and solving problems swiftly
- Monitoring sales figures, managing product freshness, inventory levels, and stock replenishment
- Ensuring a high standard of hygiene and cleanliness on the shop floor and behind the scenes, including keeping the dog bowls clean, fresh and dog toys tidied up
- Providing excellent customer and a memorable experience
- Collaborate with the coffee concession team who you will work closely alongside

### Business Format

- **Salary:** Competitive hourly rate
- **Contract Type:** Fixed term until the end of September 2021
- **Shift Patterns:** Flexible, please provide your flexibility with your application
- **Hours:** Full time – 35 hours per week, please provide your availability with your application