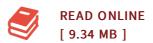




Hotel/Motel Operations: An Overview

By Weissinger, Suzanne

Cengage Learning, 2000. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service!
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Business and You. Chapter 3: Classification of Lodging
Facilities. Chapter 4: Front-Office Operations - Reservation.
Chapter 5: Front-Office Operations - Registration, Luggage,
Room Keys, Information, Mail, Telephone. Chapter 6: FrontOffice Operations - Accounting and Checking Out. Chapter 7:
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