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## Telephone Triage for Otorhinolaryngology and Head-Neck Nurses

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By -

Oncology Nursing Society, United States, 2011. Spiral bound. Book Condition: New. 226 x 165 mm. Language: English . Brand New Book. This new guide provides how-to tips for telephone assessment, communication, and documentation for nurses treating patients with otorhinolaryngologic (ORL) problems. Meeting the special needs of a patients with problems in the ears, nose, or throat, for example, can be a challenging proposition over the telephone and this guide can provide you with triage guidelines you can use adapt to your practice. Telephone Triage for Otorhinolaryngology and Head-Neck Nurses, edited by Cindy J. Dawson, Margaret M. Hickey, and Susan Newton, is designed as a resource for both the beginning nurse and an expert in the field. The text features telephone gudielines and protocols that are based on common symptoms reported by patients with ORL issues. You can use this new book to help formalize telephone nursing practices as well as improve telephone communications, perform telephone nursing assessments, and develop telephone protocols specific to the patient with ORL issues.



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